Hospital	Hospital Contact	Accreditation Contact Information	State Health Department
	Information		Contact Information
Providence	Providence Alaska	The Joint Commission	If a patient or family member
Alaska	Medical Center	The public may contact The Joint	wishes to lodge a formal
Medical	Patient Relations	Commission's Office of Quality and Patient	complaint with Alaska
Center	Email Address:	Safety to report any concerns or register	Department of Health and Social
	PatientRelationsAK@pr	complaints about a Joint Commission	Services, they may do so by mail,
	ovidence.org	accredited health care organization.	email, fax, phone or in-person:
			Alaska Department of Health and
		Report a Patient Safety Concern or File a	Social Services
		Complaint   The Joint Commission	Health Facilities Licensing &
		Office of Quality and Patient Safety	Certification
		The Joint Commission	Attn: Complaint Coordinator
		Online Form (NEW Incident):	4601 Business Park Blvd., Bldg. K
		https://apps.jointcommission.org/QMSInte	Anchorage, AK 99503
		rnet/IncidentEntry.aspx	Phone Number: 907-334-2483
		Online Form (UPDATE or ASK Question on	Fax: 907-334-2682
		Previous Incident Submitted – Incident	Email Address:
		Number is Required):	DHCS.HFLC@hss.soa.directak.net
		https://apps.jointcommission.org/QMSInte	
		rnet/IncidentUpdate.aspx Mail to:	
		Office of Quality and Patient Safety The Joint Commission	
		One Renaissance Boulevard	
		Oakbrook Terrace, Illinois 60181	
Providence	Providence Kodiak	The Joint Commission	If a patient or family member
Kodiak	Island Medical Center	The public may contact The Joint	wishes to lodge a formal
Island	Patient Relations	Commission's Office of Quality and Patient	complaint with Alaska
Medical	Email Address:	Safety to report any concerns or register	Department of Health and Social
Center	PatientRelationsAK@pr	complaints about a Joint Commission	Services, they may do so by mail,
	ovidence.org	accredited health care organization.	email, fax, phone or in-person:
	_	-	Alaska Department of Health and
		Report a Patient Safety Concern or File a	Social Services
		Complaint   The Joint Commission	Health Facilities Licensing &
		Office of Quality and Patient Safety	Certification
		The Joint Commission	Attn: Complaint Coordinator
		Online Form (NEW Incident):	4601 Business Park Blvd., Bldg. K
		https://apps.jointcommission.org/QMSInte	Anchorage, AK 99503
		rnet/IncidentEntry.aspx	Phone Number: 907-334-2483
		Online Form (UPDATE or ASK Question on	Fax: 907-334-2682
		Previous Incident Submitted – Incident	Email Address:
		Number is Required):	DHCS.HFLC@hss.soa.directak.net
		https://apps.jointcommission.org/QMSInte	
		rnet/IncidentUpdate.aspx	
		Mail to:	
		Office of Quality and Patient Safety The Joint Commission	
		One Renaissance Boulevard	
	l	Oakbrook Terrace, Illinois 60181	

Hospital	Hospital Contact	Accreditation Contact Information	State Health Department
	Information		Contact Information
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations Email Address: PatientRelationsAK@pr ovidence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@pr ovidence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations Email Address: PatientRelationsAK@pr ovidence.org	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
		Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Email Address: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@pr ovidence.org	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net

Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@pr ovidence.org	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503
		Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
	Information Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@pr	Information  Providence Valdez  Medical Center Patient Relations Email Address: PatientRelationsAK@pr  Contact the state's department of health to file a formal complaint.