

We invest in Texas and New Mexico's health.



Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



\$5.3 MILLION

Community health improvement and strategic partnerships



\$11 MILLION

Health professions education and research



\$37 MILLION

Free and discounted care for the uninsured and underinsured



\$46.3 MILLION

Unpaid cost of Medicaid and other means-tested government programs

*Data is consolidated based on unaudited financial reporting. The numbers include home and community care investments and joint ventures by percentage ownership.

Community investment in action

Covenant Health meets mental health needs in our community

The Covenant Community Outreach Counseling Center is dedicated to meeting the mental health needs of our community. The center implemented an internship program in 2022, which has expanded from two to seven mental health interns.

The internship program is a collaboration between Covenant Health and institutions including Texas Tech University, Lubbock Christian University and Abilene Christian University. This allows Covenant to expand access to counselors while providing the interns with exposure to a career within our organization.

Dane Eggleston, Ph.D., LMFT-S, senior mental health therapist at Covenant, oversees the interns. He emphasizes the autonomy given to the interns in scheduling meetings and documenting case notes.

"We meet weekly to discuss the cases and their development as a therapist," said Eggleston. "Oftentimes I observe how they work with different clients."

The collaboration benefits the interns and helps build a stronger mental health workforce. It directly addresses our region's need for enhanced access to mental health resources to improve the well-being of our community.



Dane Eggleston and his interns at Covenant Community Outreach Counseling Center work together to positively impact those with mental health needs in our community.

Covenant Ready program teaches students about health care careers



Hands-on Learning: Covenant Health caregiver uses a manikin to demonstrate the technique of manual hyperinflation, also known as "bagging," to a group of middle school students at the Covenant Ready Summer Camp.

The Covenant Ready program, at all Covenant hospitals in Texas, is dedicated to educating students in the South Plains about various careers available in health care. This initiative targets middle, high school and college students, highlighting opportunities to explore potential futures in health care.

The program is designed for students in grades 6-8. During this summer camp, students participate in immersive experiences such as hospital tours, observing x-rays, witnessing lung demonstrations and exploring emergency vehicles.

"We wanted the opportunity to show them that you can be anything," said Terri Morris, director of Covenant Ready.

The Covenant Ready Live OR Program provides students with a unique opportunity to witness real-time surgeries performed by our physicians and engage with Covenant caregivers.

Through firsthand observation and interactive learning, students gain a deeper understanding of the skills, expertise, and teamwork involved in health care professions.

“ We are grateful for the opportunity to care for you and our communities and equally proud of the work we’re doing with partners to achieve health for a better world. ”

— WALTER L. CATHEY
Chief Executive, Texas/New Mexico

“ We wanted the opportunity to show them that you can be anything. It’s exciting and renews your spirit when you see they are the future of health care in Lubbock. ”

— TERRI MORRIS
Director of Covenant Ready