

2023 COMMUNITY BENEFIT SNAPSHOT

We invest in the Puget Sound Region's health.



Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



\$14 MILLION
Community health improvement and strategic partnerships



\$59 MILLION
Health professions education and research



\$27 MILLION
Subsidized health services



\$59 MILLION
Free and discounted care for the uninsured and underinsured



\$388 MILLION
Unpaid cost of Medicaid and other means-tested government programs

*Data is consolidated based on unaudited financial reporting. The numbers include home and community care investments and joint ventures by percentage ownership.

Community investment in action

Better health for birthing people with substance use disorders, their babies and families

Providence Swedish Ballard is home to the Substance-Using Pregnant People (SUPP) program, a transformative model of care.

Each year, Swedish serves approximately 350 mothers. In 2023, the majority of patients in the Swedish SUPP program came from King, Snohomish and Pierce counties, but the



team served patients from 24 other counties. More than three quarters of the unit's patients are low income with high medical needs and, in many cases, underinsured.

The SUPP program's multidisciplinary team delivers inpatient medical withdrawal management and stabilization, psychosocial treatment, obstetric evaluation and care, 24-hour nursing care, and parenting and childbirth education.

When mothers deliver their babies while in the program, the COMPASSION model (Community Of Maternal Parenting Support for Substance Impacted People and Newborns) provides extended five days postpartum floor stay; this promotes trauma-responsive and non-judgmental, patient-centered care tailored to support the mother/birthing parent, newborn and family unit. This approach fosters "zero separation" and a whole person approach through respect, compassion, self-sufficiency and empowerment.

When Jenny became pregnant with her son, the SUPP program showed her a path to recovery. Today she advocates for other women.

“ There’s no higher Mission than to advocate for vulnerable populations and fight for needed changes in health care. We are passionate about investing in transformative projects that provide whole-person care to our community, both at our hospitals and across the communities we serve in the Puget Sound. ”

— KEVIN BROOKS, MHA, FACHE
Chief Executive
Providence North Division

— ELIZABETH WAKO, M.D., MBA
President & CEO
Swedish Health Services

“ My providers meet me where I am at, ask my permission before engaging in difficult conversations and physical exams, and talk to me in person—first language. I feel welcomed by my care team by an open-door policy and my entire family is included in my treatment. ”

— JENNY L.
SUPP program participant