

We invest in Northern California's health.



Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



Total benefit to our communities in 2023
\$186 MILLION



\$23 MILLION
Community health improvement and strategic partnerships



\$2.3 MILLION
Health professions education and research



\$2.4 MILLION
Subsidized health services



\$10.2 MILLION
Free and discounted care for the uninsured and underinsured



\$148 MILLION
Unpaid cost of Medicaid and other means-tested government programs

*Data is consolidated based on unaudited financial reporting. The numbers include home and community care investments.

Community investment in action

Providence Humboldt County's HEALSS project provides resources for families with problematic substance use

In 2021, Providence – in partnership with Child Welfare Services (CWS) – launched the Health Education Advances Lasting Safety and Support (HEALSS) pilot program in Humboldt County,



identifying a need to help families with infants who test positive for illicit drugs at birth.

Mother of four K'iday poses with her daughter and HEALSS social worker Hannah Lippe, LCSW.

To keep families safely intact while they work with CWS, the HEALSS program advocates against unnecessary separation from parents, which can have lifelong impacts on a child.

Both voluntary and complementary, HEALSS encourages participating families to meet weekly with a licensed clinical social worker, who provides comprehensive services, such as infant massage, parent modeling, intensive case management services and counseling. Hannah Lippe, the HEALSS program social worker, uses proven practices to decrease risks associated with drug use, focusing on safety for the entire family.

"I wouldn't have felt as strong and confident in myself without the help of Hannah and the HEALSS program," said K'iday Powell, a mother of four who has worked with Hannah for many years.

Substance Use Navigators support the Northern California community



Providence Queen of the Valley Medical Center Substance Use Navigator (SUN) Suzanne Sculley.

To ease the way for some of the most vulnerable members of Northern California communities, Providence substance use navigators (SUNs) stationed in Providence hospitals across the region wrap their arms around those suffering from addiction and connect them with services to support their recoveries.

When a patient is admitted to the hospital showing signs of alcohol or substance-related injuries or complications, the care team invites the SUN to consult with the patient. While support is voluntary, SUNs can connect patients with services to help them manage substance use disorders. This can include Medication-Assisted Treatment or discharge to a residential treatment program or detox center.

For Beatriz Tlahuitzo-de la O, SUN at Providence Santa Rosa Memorial Hospital, "helping a patient begin the road to recovery is immensely rewarding."

“By tapping the expertise of community partners, we focus on reducing health disparities as we address our neighbors’ challenges.”

— LAUREEN DRISCOLL, MBA, MSN, RN
Chief Executive
Providence South Division

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— K'IDAY POWELL
Mother of four