

Coordinating Care for a Better Patient Experience Patient Services and Support at Every Stage of Illness

Providence Home Health

Home-based, professional health care services for those who cannot easily leave their homes for doctors' appointments or therapy treatments

Home health provides:

- Nursing services, including wound care
- Physical, speech and occupational therapies
- Medical social work*
- Mental health nursing
- Nutritional therapy
- Home health aides
- On-going assessment
- Referral to and collaboration with other services, as needed

Medicare patients must have a medical necessity and meet "homebound" criteria to receive home health services.

For information, call:

Portland/Yamhill: 503-215-4646

Hood River/The Dalles: 541-387-6339 North Coast (Seaside): 503-717-7788

Providence Home Health Palliative Care*

A program designed for patients who have chronic medical conditions or life-limiting illness and their families

Providence Home Health Palliative Care provides all home health services. Working with your private physician, we can help you:

- Coordinate care as you continue to receive treatment
- Manage pain and symptoms
- Connect with spiritual care through Providence chaplain services
- Remain safe and independent in your home

Providence Home Health Palliative Care is a home health benefit. Patients are required to meet Medicare "homebound" criteria to qualify for services.

For information, call:

Portland/Yamhill: 503-215-4646

Hood River/The Dalles: 541-387-6339

Providence Connections* Palliative care consultation service

Offering support to patients and family members, including follow-up telephone support

Working with your doctor, Connections doctors, nurse practitioners, social workers and chaplains can help you:

- Learn about your diagnosis
- Know what to expect during the course of illness
- Identify your options for care
- Communicate your goals for care to your doctor and family members
- Make decisions about your care
- Manage pain and symptoms

Connections Companion Program offers case management and volunteer support.

For information, call:

Portland/Yamhill: 503-215-2669 Hood River/The Dalles/White Salmon:

541-387-6449

Providence Hospice

Expert, compassionate care for patients as they face the end of life

Providence Hospice emphasizes quality of life, tailoring its approach and services to meet the needs of the patient and family.

Providence Hospice teams include:

- Your personal physician
- Nurse practitioners and physicians board-certified in hospice and palliative medicine
- Hospice nurses
- Medical social workers
- Spiritual care
- Pharmacists
- Hospice aides
- Volunteers and bereavement support
- Complementary therapies* including:
 - Massage therapy
 - Acupuncture
 - Pet-assisted therapies and services

For information, call:

Portland/Yamhill: 503-215-CARE (2273)

Hood River/White Salmon: 541-387-6449

The Dalles: 541-296-3228

^{*}Not all services are available in all areas