

Downloading TANDEM T-Slim Insulin Pump

In order to download your Tandem T-slim insulin pump so that your provider can then review your pump data prior to your visit please make sure your device time and date are correct and then take the following steps.

Go to <http://tconnect.tandemdiabetes.com>.

1. Click Get Started to download Getting Started Guide the t:connect Uploader.
2. Click on the green button to download the t:connect Uploader, and follow the online steps to install it on your computer.
3. Run the t:connect Uploader software.
4. Use your T-slim charging USB cable to plug in to your computer USB port.
5. The t:connect Uploader software should automatically start after you complete the installation. If it does not automatically start, double click the program's icon on your desktop or applications folder
6. The t:connect Uploader will detect your pump and display its serial number on the computer screen.
7. Click the Start Upload button.
8. The t:connect Uploader will prompt you to create a new account. Click the Get Started button.
 - a. Select account type: personal
 - b. Fill in the necessary details to create your account making sure **to record your log-in username and password**
 - c. You can customize your reports by entering your choice of blood glucose targets. Standard American Diabetes Association (ADA) targets are:
 - i. High blood glucose limit: 250mg/dl
 - ii. Target blood glucose range: 70-180mg/dl
 - iii. Low blood glucose limit: 70mg/dl
9. Contact St. Joseph's Endocrinology office to share your login and password with our staff so that we can connect your data with our office account

Need help? Contact Tandem 24 hours a day at 877-801-6901