# Epic Implementation

## Haiku/Canto access

The Epic web applications team has completed its testing of Haiku and Canto, Epic's applications for handheld chart access on the Apple iPhone/iPod Touch and iPad® devices, respectively.

At this time, providers who have completed their Epic training, have their login to Epic Hyperspace and have a working SER record are eligible to sign up for access to the Providence Epic system through Haiku or Canto.

The initial application will mirror the model used in Alaska and some functions will not be available. Functions not available include dictation and e-prescribe features. Haiku and Canto will provide view-only access with some limited functionality detailed below.

**Haiku/Canto Access at a Glance**

- Access not available for general physician audience

- Access designed for devices used on private networks (home or office) – no access to Providence network

- Dictation and e-prescribe features will not be available initially

- Haiku/Canto will provide view-only access to patient information

- Questions about Haiku/Canto can be directed to Darren Thomas, Epic web applications manager.

**Instructions on access and setting up your device**

The following pages provide step-by-step instructions on how to access Haiku and/or Canto.
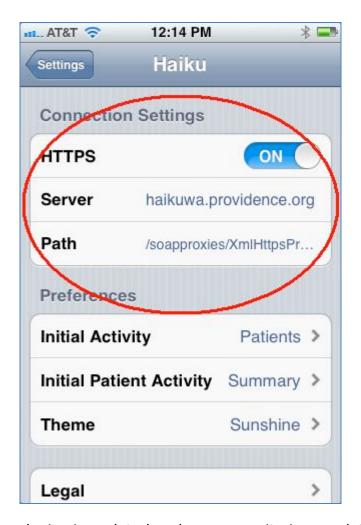
**<u>Haiku and Canto – How do I sign up?</u>**

1. Get your Device UDID. This can be done while connected to iTunes under the summary tab. Or, go to the Apps store and download a UDID application to your device. It will display your UDID for you.

2. Submit a work order with the local Help Desk (ext. 20000). Please make sure to give the Help Desk your UDID number and your Epic ID when requesting access to Haiku, Canto or both.

3. Download Haiku for iPhone or iTouch or Canto for your iPad from the Apps store on your device. To find the application, search for "Epic Haiku" or "Epic Canto." You can also find it in the Medical category of the App Store. Refer to the Haiku or Canto welcome page for information about downloading the application.

4. Once the application is downloaded, you'll need to configure your device.

5. To configure your device, access the device's Settings option.

6. Select the Haiku or Canto application.

7. HTTPS should be set to On.

8. Enter the URL of your Interconnect server in the Server field. For Washington and Montana: **haikuwa.providence.org.** For Oregon and California, **haikuoc.providence.org**. These are the same for both Haiku and Canto.

**9.** Enter the Soap proxy path in the Path field: **/soapproxies/XmlHttpsProxy.ashx**

10. Once your device is updated and your security is completed, you have access.

11. Log into the application using your Epic ID and password.

**Features Haiku/Canto will have on initial access:**

Find Patients in the System

- Access your patient lists
- Access your outpatient schedule
- Search the database for patients

Review Patient Information

- Keep up to date on the patient's status
    - ✓ Problem list
    - ✓ Medications
    - ✓ Allergies
    - ✓ Immunization history
    - ✓ Past medical history
    - ✓ Demographics

- View reports about outpatient encounters
    - ✓ Visit information
    - ✓ Visit diagnosis
    - ✓ Notes
    - ✓ Vitals
    - ✓ Order summary

- View reports about inpatient encounters
    - ✓ Admission information
    - ✓ Notes
    - ✓ Vitals
    - ✓ Active orders
    - ✓ Discharge orders
    - ✓ Discharge instructions

- Review previous encounters
- Review lab results
    - ✓ Table of components and results
    - ✓ Line graph to visually represent and compare results

- Contact members of the patient's care team
- Review and act on Staff and Results messages from In Basket

Features that will be added in the future:

- Dictate progress notes and letters while reviewing a patient's chart **(not currently released – Future Development)**
- Take a patient photograph to update the demographics photograph that appears in Haiku and Hyperspace **(not currently released – Future Development)**
- E-prescribing **(not currently released – Future Development)**