

# We invest in South Puget Sound's health.



### Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

### Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



**\$300,000**

Community health improvement and strategic partnerships



**\$10 MILLION**

Health professions education and research



**\$5 MILLION**

Subsidized health services



**\$14 MILLION**

Free and discounted care for the uninsured and underinsured



**\$62.7 MILLION**

Unpaid cost of Medicaid and other means-tested government programs

\*Data is consolidated based on unaudited financial reporting. Free and discounted care totals reflect at-cost amount.

# Community investment in action

## Street Medicine takes care where it's needed most

When it opened in 2017, the Providence Community Care Center helped achieve Olympia's vision of meeting the needs of marginalized and underserved individuals. For more than three years, this facility provided physical and behavioral health care to many people experiencing homelessness.

By late 2022, the COVID-19 pandemic had set in, and the center's resources grew and improved to meet the evolving needs of the community. The program further adapted to an outreach model called street medicine, where the

Providence team meets clients where they are, removing the obstacle of finding transportation to downtown.

Now mobilized, the team works out of a donated, refurbished ambulance and medical RV. They provide direct, comprehensive care and help make connections to other social service agencies. They also partner with the county to jointly operate a Homeless Outreach Stabilization Team with established connections in local encampments and tiny-home communities.



Kristyn Criss, ARNP, program manager, said the new approach is reaching the community's most vulnerable residents. "We come alongside our patients and walk with them toward achieving health, one step at a time," Criss said. "Earlier access to treatment and interventions, or even preventative services, reduces avoidable emergency department visits and benefits the entire community."

“ Our commitment to serve the most vulnerable has always extended outside our hospitals and into our communities. We are very proud of the work we're doing, along with partners who share our vision, to invest in the health and well-being of everyone around us. ”

– DARIN GOSS  
Chief Executive  
South Puget Sound

“ Going to the people and standing with them in solidarity builds trust, shows integrity and displays the action behind our commitment to the Providence Mission. ”

– KRISTYN CRISS, ARNP  
Street Medicine Program Manager