

Ministry	Ministry Contact Info	Accreditation Contact Info	State Health Department Contact Info
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.	
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx	If a patient or family member wishes to lodge a formal complaint with Alaska Department of Health and Social Services, they may do so by mail, email, fax, phone or in-person: Alaska Department of Health and Social Services
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations Email Address: PatientRelationsAK@providence.org	Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to:	Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Phone Number: 907-334-2483 Fax: 907-334-2682 Email Address: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org	<i>This organization is accredited by CMS. Contact the state’s department of health to file a formal complaint.</i>	
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations Email Address: PatientRelationsAK@providence.org		