

Hospital	Hospital Contact Info	Accreditation Contact Info	State Health Department Contact Info
Covenant Hospital Levelland	Covenant Hospital Levelland Patient Experience Email Address: CHLexperience@providence.org Phone Number: 806-568-1303	<p style="text-align: center;"><i>This organization is accredited by CMS. Contact the state's department of health to file a formal complaint.</i></p>	<p style="text-align: center;">If a patient or family member wishes to lodge a formal complaint with the Texas Department of Health, they may do so either by phone, fax, or mail to: Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Fax: (512) 834-6653 Complaint Hotline: 1-888-973-0022</p>
Covenant Specialty Hospital	Covenant Specialty Hospital Patient Experience Email Address: CSHexperience@providence.org Phone Number: 806-725-0000		
Covenant Children's Hospital	Covenant Children's Hospital Patient Experience Email Address: CCHexperience@providence.org Phone Number: 806-725-4583	The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.	
Covenant Medical Center	Covenant Medical Center Patient Experience Email Address: CMCexperience@providence.org Phone Number: 806-725-4583	<p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	
Covenant Hospital Plainview	Covenant Hospital Plainview Patient Experience Email Address: CHPLVexperience@providence.org Phone Number: 806-296-4265		
Grace Surgical Hospital	Grace Surgical Hospital Patient Experience Email Address: GSHexperience@providence.org Phone Number: 806-725-4004		