



2021 COMMUNITY BENEFIT SNAPSHOT

We invest in Texas and New Mexico's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement and strategic partnerships
\$4 MILLION



Health professions education and research
\$24 MILLION



Subsidized health services
\$6 MILLION



Free and discounted care for the uninsured and underinsured
\$43.4 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$14 MILLION

*Data is consolidated based on unaudited financial reporting.

The numbers include home and community care investments and joint ventures by percentage ownership.

Our shared values in action

Open Door provides community for people experiencing homelessness.



In Lubbock, Covenant Health supports Open Door, a local nonprofit organization working to cultivate community and opportunity for people across the region experiencing homelessness and poverty. Using a community-based model, the Open Door team creates a welcoming and supportive environment for people to access self-care, hygiene and first aid services.

In 2021, Covenant Health provided an \$88,000 community benefit wellness grant to Open Door to support their permanent supportive housing program and community center.

The permanent supportive housing program prioritizes housing first, in tandem with wrap-around services that meet basic human and social needs. This program helps people get on their feet so they are better prepared to reach their employment and education goals. The permanent supportive housing program served 85 people in 2021.

Jeff*, an individual who had been experiencing homelessness for a number of years, accessed Open Door's community center on a regular basis. The Open Door team conducted a coordinated entry assessment to identify needs and helped Jeff obtain an ID, as well as other necessary documents, for securing housing. In June 2021, Jeff moved into his own apartment through Open Door's permanent supportive housing program. Now he only visits the community center when he wants to see old friends, rather than out of necessity.

*The individual's name has been changed for privacy.

“ Health care is changing at a rapid pace and Covenant Health is working to continue serving our community in the ways the Sisters asked of us over 100 years ago, serving as a voice for those who need us the most. ”

— WALTER L. CATHEY, FACHE
COVENANT HEALTH | CHIEF EXECUTIVE

REGIONAL LEADERSHIP

Walter L. Cathey, FACHE

Covenant Health | Chief Executive
Providence | Regional Chief Executive

Covenant Health, Texas/New Mexico

For more information, visit:
providence.org/annualreport

Health for a better world.