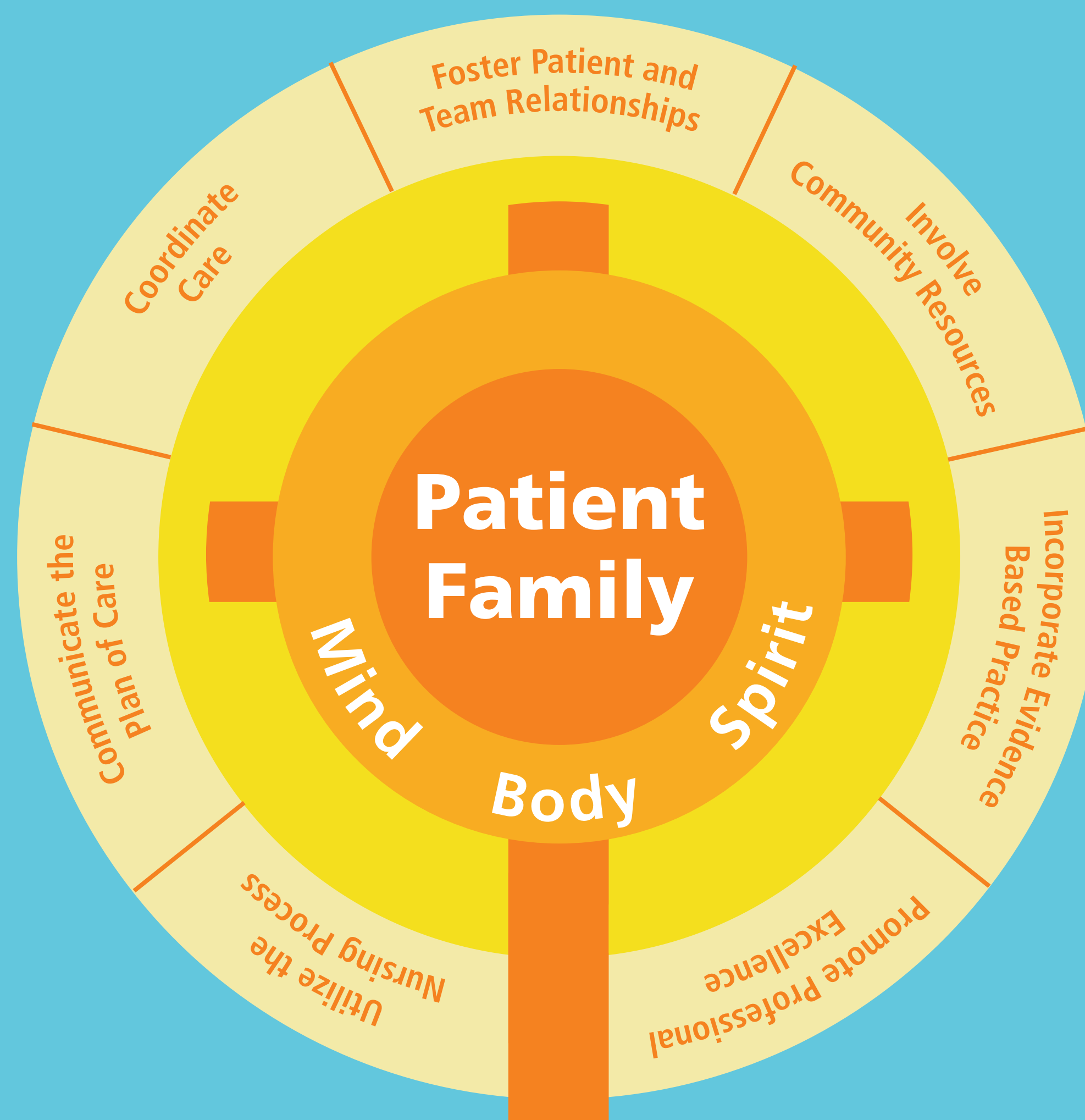


Care Delivery System

A Partnership Model of Care



Providence Health System Mission Statement

As people of Providence, we reveal God's love for all,
Especially the poor and vulnerable, through our compassionate service.

Introduction

Patients and families are partners in the delivery of care at St. Patrick Hospital. The SPH care delivery system is a multidisciplinary model of care that is patient and family centered, with all of the disciplines participating in collaborative practice. It is a blend of Dr. Jean Watson's Human Caring Theory and the AACN Synergy Model. Watson's theory reflects mindful, in-the moment, committed caring. It serves as a reminder that nursing practice is a deeper knowledge, understanding of and compassion for self and others. The Synergy theory emphasizes matching patients' characteristics and nurses' competencies to yield synergies resulting in optimal outcomes for the patient.

Utilizing the Nursing Process

As a leader and integrator of care, the nurse has the responsibility, authority and the accountability for assessing, planning, coordinating, and implementing the plan of care and to evaluate the patient needs to optimize outcomes.

Communicate the Plan of Care

Ongoing conversations between the patient, family and care givers allow the patient the opportunity to define an optimal level of wellness. Discussions about care and outcomes that matter most to the patient and family help to cultivate trusting and caring relationships.

Coordinate Care

The nurse acknowledges the expertise of all team members and coordinates the contributions across the continuum of care, assisting patients and families to meet their goals.

Foster Patient and Team Relationships

The nurse creates an atmosphere that fosters an intentional relationship with the patient and family, actively involving them in the decision making process. Through this relationship, the team is mindful of the uniqueness of the patient, recognizing that every encounter is an opportunity to nurture and heal the patient.

Involve Community Resources

The nurse facilitates and coordinates care across the continuum. The interdisciplinary team assesses the need for additional care and identifies community resources to best serve the needs of the patient. The team proactively partners with community wide services to optimize the health of the population we serve.

Incorporate Evidence Based Practice

We have a sustainable care delivery system that is so outstanding that we would entrust the lives and well-being of our own loved ones to it with no hesitation. We have accomplished this by creating an Evidence Based Practice culture among all disciplines. Through the integration of best research, clinical expertise and patient values we proactively and systematically make decisions to improve outcomes.

Promote Professional Excellence

The organization supports and encourages education and career advancement allowing nurses the opportunity to practice within their desired specialty. We encourage autonomy by creating a platform for nurses to develop the knowledge and tools to navigate the intricacies of care delivery. Our Learning Center mission is to inspire excellent patient care, staff development and community well-being through learning and innovation.