



Welcome to Outpatient Rehabilitation Services

We are pleased you have selected Providence St. Mary Outpatient Rehabilitation for your therapy needs.

We feel it is important that you participate in the planning of your treatment and goals, as well as following your home program. Please be sure to communicate your personal goals for your treatment, and if there are any significant changes in your condition. As part of your participation in your program, it is your responsibility to attend all scheduled treatment sessions and arrive on time.

IF YOU ARE MORE THAN 15 MINUTES LATE FOR YOUR APPOINTMENT IT WILL BE CANCELLED FOR THAT DAY.

IF YOU MISS 3 THERAPY APPOINTMENTS, ANY ADDITIONAL APPOINTMENTS WILL BE CANCELLED. YOU WILL BE REQUIRED TO CONTACT YOUR PHYSICIAN FOR REVIEW OF YOUR THERAPY NEEDS AND YOUR ABILITY TO PARTICIPATE IN A THERAPY PROGRAM AT THIS TIME.

IF YOU ARE UNABLE TO KEEP YOUR SCHEDULED APPOINTMENT, PLEASE CONTACT US AT 509-897-2100. AN ANSWERING MACHINE IS AVAILABLE FOR MESSAGES OUTSIDE OF OFFICE HOURS.

A 24 HOUR NOTICE IS REQUESTED FOR ALL CANCELLATIONS.

I understand the above expectations and will follow them to receive the best care possible. My therapist has reviewed the above information with me and I understand them fully.

PATIENT SIGNATURE

DATE

I have gone over the above expectations with my patient and they understand all the information above.

THERAPIST SIGNATURE

DATE