



**2021 COMMUNITY BENEFIT SNAPSHOT**

# We invest in the Puget Sound Region's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



## Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

## Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement and strategic partnerships  
**\$12 MILLION**



Health professions education and research  
**\$45.6 MILLION**



Subsidized health services  
**\$16.5 MILLION**



Free and discounted care for the uninsured and underinsured  
**\$45.4 MILLION**



Unpaid cost of Medicaid and other means-tested government programs  
**\$286 MILLION**

\* Data is consolidated based on unaudited financial reporting. The numbers include joint ventures by percentage ownership.

# Our shared values in action

## Providence Swedish meets vulnerable patients' needs.



From financial counseling to finding safe housing to heal, Providence Swedish caregivers are supporting patients around the Puget Sound Region. It's all part of our vision to create health for a better world – inside and outside our hospitals.

Agnes, formerly of Olympia, Wash., believes she wouldn't have survived her condition if Providence St. Peter Hospital had not paid for her life-saving surgery. Because of that financial assistance, Agnes is now able to take care of her aging parents in California.

"I can't stop thanking Providence, because it was a lot of money that I just didn't have," Agnes says. "Now I take care of most of my parents' chores, and I'm glad for this time I have with them."

During 2021, Providence Swedish provided financial assistance to nearly 36,000 patients in need. In Seattle, some patients visit the emergency room because it's the only care they can access. Swedish Medical Center First Hill has developed an emergency care navigator program to connect these patients with care and services in more suitable non-acute settings. Care navigator Lacey Haymon recalls, "A patient with Medicaid needed hernia surgery, but he kept missing his pre-surgery appointments. I developed a recovery plan that included stable housing post-surgery. After his successful surgery, he hasn't returned to the emergency room."

In Everett, the Providence Intervention Center for Assault and Abuse offers a range of services for survivors of violence. The center offers therapy and advocacy services for patients and their families, and its forensic nurses travel to see patients in emergency rooms across Snohomish County.

**“ In 2021, as COVID-19 extended into its second year and it seemed the end was nowhere in sight, Providence Swedish caregivers across the Puget Sound Region weathered the storm with dedication and compassion. We worked to address our communities' most critical health needs while continuing long-term investment toward future needs. ”**

— **R. GUY HUDSON, M.D., MBA**  
PRESIDENT, OPERATIONS AND STRATEGY  
PUGET SOUND REGION

### REGIONAL LEADERSHIP

**R. Guy Hudson, M.D., MBA**  
President, Operations and Strategy  
Puget Sound Region

**Providence Swedish**  
For more information, visit:  
[providence.org/annualreport](https://providence.org/annualreport)

**Health for a better world.**