



PROVIDENCE
Tarzana
Medical Center



Community Needs Assessment 2013

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Overview of the Organization

Providence Tarzana Medical Center (PTMC) was founded in 1973 and has been serving a rapidly growing San Fernando Valley community since it opened. The 249-bed hospital is known in the area as a leading health care provider for quality care, delivering babies, providing emergency life-saving care, and performing surgeries and other procedures to improve the health of the community. In 2008, the hospital was purchased by Providence Health and Services and converted to a non-profit organization, adding outreach programs to care for the under-served in our community. Providence Health and Services is a non-profit integrated health care system which operates five hospitals, post-acute care, outpatient services, a medical foundation, skilled nursing, and sub-acute care services to residents of Los Angeles County. The organization was founded by the Sisters of Providence who have been serving in the western area of the United States since the mid 1800s and serving the San Fernando Valley since 1943.

PTMC provides major medical services to the community including cardiology, vascular, orthopedics, oncology, neurology, women's health services, pediatrics, neonatal, diabetes, wound and emergency care. The emergency department at the Medical Center is designated by the Los Angeles County Department of Health Services as a STEMI and stroke receiving center. The department is also an Emergency Department Approved for Pediatrics and has been the trusted source for pediatric emergencies for decades. The Level III Neonatal Intensive Care Unit is designed to provide highly specialized care for critically ill babies. PTMC prides itself in bringing quality and compassionate care to residents of the San Fernando Valley.

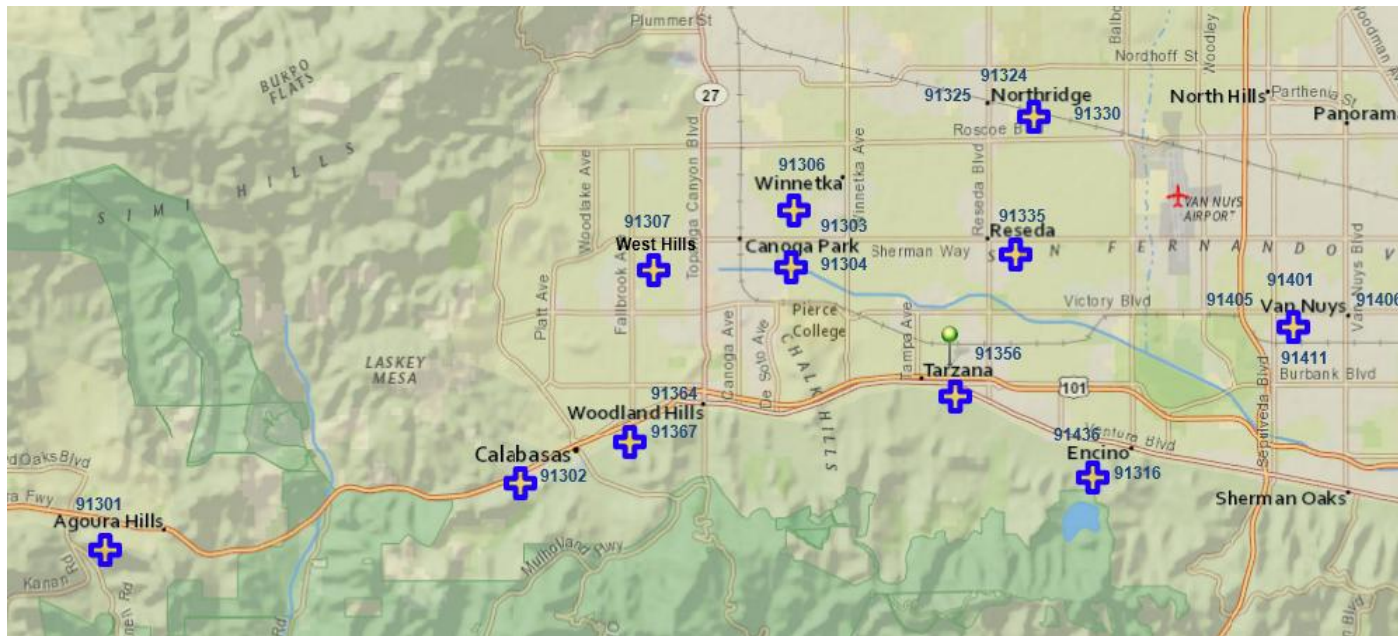
Definition of the Community

The area defined for the Providence Tarzana Medical Center community needs assessment includes nineteen zip codes representing eleven communities. In total, these communities have over 642,700 people who reside in the area. These communities and zip codes are listed on the following table. In collecting information on the area efforts were made to analyze data at the zip code level. In cases where information was not available at this level of detail, then information was collected at a more aggregated level such as health district level.

In addition to this community needs assessment that focuses on the primary communities served by the Medical Center, PTMC also supported and participated in the development of a broader needs assessment of the San Fernando and Santa Clarita Valleys. This document was spearheaded by the Valley Care Community Consortium and can be accessed at www.valleyccc.org.

Communities and Zip Codes Included in the Providence Tarzana Medical Center Community Needs Assessment

Zip Code	Community	Zip Code	Community
91301	Agoura Hills	91330	Northridge
91302	Calabasas	91335	Reseda
91303	Canoga Park	91356	Tarzana
91304	Canoga Park	91364	Woodland Hills
91306	Winnetka	91367	Woodland Hills
91307	West Hills	91401	Van Nuys
91316	Encino	91405	Van Nuys
91436	Encino	91406	Van Nuys
91324	Northridge	91411	Van Nuys
91325	Northridge		



Data Collection Methodology

The data collected for this community needs assessment included both primary and secondary data sources. The primary data sources were collected through interviews, focus groups and surveys conducted by the Valley Care Community Consortium (VCCC). The data collection instruments are included in Appendix B of this document. Key informant interviews were conducted with persons from health and mental health organizations, community based organizations, academia, and representatives from local government agencies. In addition, VCCC conducted several community forums with area faith-based, school-based and community agencies in which surveys were done using an electronic automatic response system. Paper and online surveys were also completed with community residents. Focus groups were conducted with area community members, leaders, and service providers. These focus groups were conducted in both English and Spanish.

Secondary data collection for this study included a variety of studies and reports compiled by numerous organizations at the local, state and national levels. A listing of these secondary data sources is included in the following table.

Organization/Source	Data
American Community Survey/U.S. Census Bureau	Demographic data by zip code
California Department of Public Health	Vital Statistics: Death Records
California Department of Public Health	Birth profiles by zip code
Dignity Health/Truven Health Analytics	Community Needs Index score by zip code
Los Angeles County Health Survey: Office of Health Assessment and Epidemiology, L.A. County Department of Public Health	Health, mental health and dental status data collected from a random sample of 8,036 L.A. County residents
Los Angeles Police Department	Crime and arrest statistics
Los Angeles Sheriff's Department	Crime and arrest statistics
Providence Tarzana Medical Center – CAMIS	Inpatient and emergency patient diagnoses/total discharges
The Nielsen Company, Thomas Reuters/Truven Health Analytics	Demographic data by zip code
The Nielsen Company, Thomas Reuters/Truven Health Analytics	Disease rate data
U.S. Bureau of the Census	Disability statistics

Hard copies of this community needs assessment can be directed to Ronald Sorensen, Director of Community Partnerships for Providence Health and Services, (818)847-3862 or Ronald.Sorensen@providence.org

In collecting and reviewing the information collected for this community needs assessment project, a data committee was formed by the Valley Care Community Consortium to help with the collection and analysis of the information. This data committee included the following individuals:

- Hsin-I Chen Tarzana Treatment Center, Inc.
- Gigi Mathew Los Angeles County Department of Public Health, Office of Health Assessment and Epidemiology
- Regan Maas Department of Geography, California State University, Northridge
- Marie Mayen-Cho Providence Health and Services, Center for Community Health Improvement
- Dr. Douglas Melnick Los Angeles County Department of Public Health, Service Planning Areas 1 and 2
- Joni Novosel Valley Care Community Consortium
- Ronald Sorensen Providence Health and Services, Center for Community Health Improvement
- Surekha Vasant Valley Care Community Consortium

Demographics

There are nineteen zip codes representing eleven communities that are being serviced by Providence Tarzana Medical Center. The area has a total population of 642,756 residents. A summary of some of the key demographic information from the area includes:

- Males make up 49.61% and females make up 50.38% of the population.
- Out of the total population, 45.68% are White Non-Hispanic, 4.10% Black Non-Hispanic, 10.59% Asian Non-Hispanic, 36.39% Hispanic, and 3.24% are other racial groups.
- Within the area, 19.74% of the population are between the ages of 0-14, 13.34% are between the ages of 15-24, 29.49% are between the ages of 25-44, 25.64% are between the ages of 45-64, 10.05% are between the ages of 65-84, and 1.72% are age 85 and above.
- The communities included in this assessment have 46.8% of residents who only speak English, 53.2% speak a language other than English, and 23.3% report that they don't speak English well.
- The education level of the population (those 25 yrs and above) varies with 9.74% having an education less than the 9th grade, 7.24% with some high school education, 20.10% having a high school diploma, 20.55% having some college

education, 7.22% with an associate's degree, 22.65% with a bachelor's degree, and 12.44% with a graduate or professional degree.

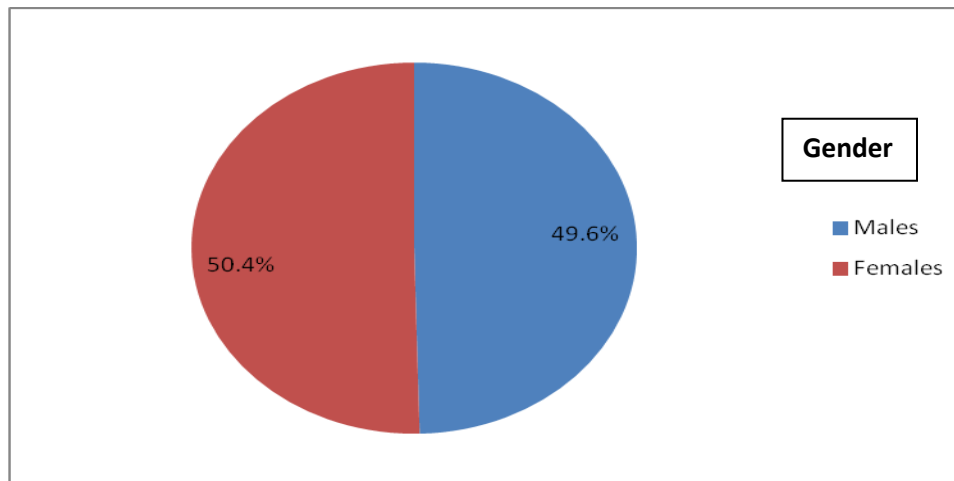
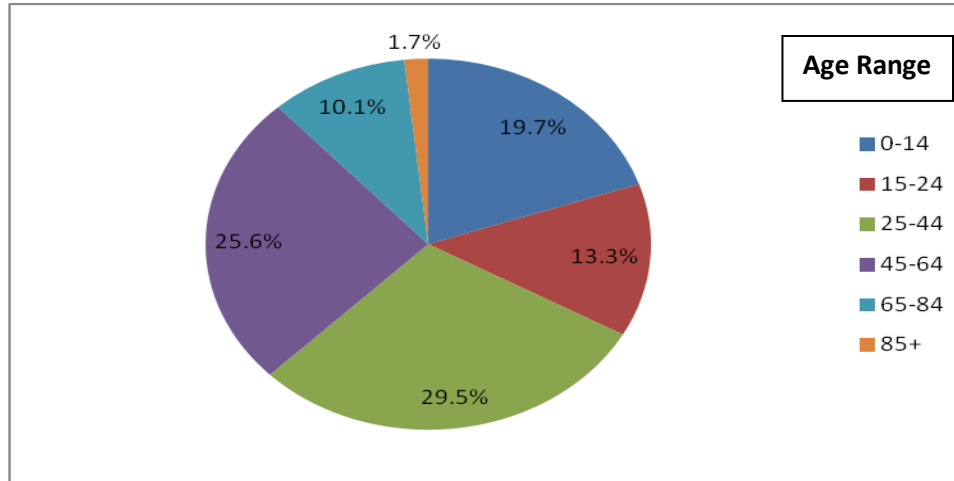
- The communities included in this study have 10.7% of the households earning annual incomes below \$15,000 and 27.4% of households earning above \$100,000.
- Within the targeted zip codes there are an estimated 15,816 grandparents who live with their grandchildren and 20.8% of this group has the responsibility for raising their grandchildren.
- There were 9,200 births reported in 2011 in the nineteen zip codes included in this assessment.
- Data on the place of birth shows that 62.31% of the population are native born and 37.69% are foreign born.
- There are a total of 222,771 occupied housing units in the area and 54.0% are owned and 46.0% are rented.
- Data collected from the Los Angeles Police Department for selected communities in this study shows that violent crime dropped by over 8% from 2012 to the same period in 2013 and property/nonviolent crime dropped by 5.2% for this same period.
- Of the three Congressional Districts that comprise the area of the focus of this needs assessment, District 30 and 33 had over 15% of the population over 1 year of age having lived in a different location compared to one year prior.
- Of the nineteen zip codes that comprise the area of this study, nine have a Community Need Index score of over 4.2 indicating areas with high needs.

Age/Gender: The table below shows that the five zip codes with the highest percentage of children in the area are 91405 (24.56%), 91303 (23.77%), 91406 (23.13%), 91306 (21.56%) and 91411 (21.43%). The top five zip codes with the largest number of seniors in the area include 91436 (21.22%), 91316 (19.68%), 91367 (17.29%), 91356 (15.78%) and 91307 (15.76%).

Zip Code	Zip City Name	Total 0-14	Total 15-24	Total 25-44	Total 45-64	Total 65-84	Total 85+	Total Males	Total Females
91301	Agoura Hills	4,638	4,062	6,229	8,065	2,470	308	12,760	13,012
91302	Calabasas	4,882	4,210	5,931	8,365	2,727	265	12,718	13,662
91303	Canoga Park	6,162	3,609	9,138	5,393	1,468	154	13,418	12,506
91304	Canoga Park	10,529	6,724	14,531	12,536	4,414	789	24,666	24,857
91306	Winnetka	10,038	6,385	14,312	11,067	4,073	678	23,297	23,256
91307	West Hills	4,395	3,373	5,593	7,482	3,350	549	12,097	12,645
91436	Encino	2,496	1,746	2,878	4,668	2,752	424	7,253	7,711
91316	Encino	3,800	2,475	7,469	7,914	4,494	813	12,802	14,163
91324	Northridge	4,735	3,652	8,227	6,626	3,120	500	13,272	13,588
91325	Northridge	5,601	5,750	11,067	8,458	3,795	577	17,285	17,963
91330	Northridge	164	1,007	735	254	107	19	1,095	1,191
91335	Reseda	15,803	10,044	23,150	17,760	6,575	1,587	37,055	37,864
91356	Tarzana	4,959	3,415	7,763	8,407	3,882	715	14,124	15,017
91364	Woodland Hills	4,310	2,903	6,300	8,380	3,343	485	12,724	12,997
91367	Woodland Hills	6,132	4,152	11,425	11,570	5,927	1,031	19,654	20,583
91401	Van Nuys	8,257	5,107	12,343	9,503	3,274	580	19,557	19,507
91405	Van Nuys	12,478	6,998	16,711	10,484	3,407	726	25,698	25,106
91406	Van Nuys	12,360	7,207	17,414	12,108	3,794	561	27,133	26,311
91411	Van Nuys	5,187	2,945	8,354	5,768	1,642	303	12,268	11,931
	Totals	126,926	85,764	189,570	164,808	64,614	11,064	318,876	323,870

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

**Providence Tarzana Medical Center
Community Needs Assessment Service Area
Population by Age and Gender**



English Proficiency: The top five zip codes that have a higher proportion of the population that speaks English only include 91301 (78.59%), 91302 (73.35%), 91307 (70.67%), 91364 (69.66%) and 91436 (69.18%). The top five zip codes that have a large percentage of people who speak a language other than English include 91405 (75.48%), 91303 (69.67%), 91335 (67.73%), 91406 (63.67%) and 91306 (63.26%).

Zip Code	ZIP City Name	Population over 5 years	Speaks English only		Speaks Language other than English		Speaks English less than very well	
				%		%		%
91301	Agoura Hills	24,348	19,135	78.59	5,213	21.41	1,612	6.62
91302	Calabasas	24,643	18,075	73.35	6,568	26.65	1,346	5.46
91303	Canoga Park	24,216	7,345	30.33	16,871	69.67	8,326	34.38
91304	Canoga Park	48,728	21,767	44.67	26,961	55.33	12,314	25.27
91306	Winnetka	43,628	16,029	36.74	27,599	63.26	13,546	31.05
91307	West Hills	23,341	16,495	70.67	6,846	29.33	2,012	8.62
91436	Encino	13,539	9,366	69.18	4,173	30.82	977	7.22
91316	Encino	24,677	12,622	51.15	12,055	48.85	4,320	17.51
91324	Northridge	25,375	12,574	49.55	12,801	50.45	5,209	20.53
91325	Northridge	30,566	16,161	52.87	14,405	47.13	5,973	19.54
91330	Northridge	794	482	60.71	312	39.29	47	5.92
91335	Reseda	70,056	22,605	32.27	47,451	67.73	23,006	32.84
91356	Tarzana	28,088	15,159	53.97	12,929	46.03	5,072	18.06
91364	Woodland Hills	23,212	16,169	69.66	7,043	30.34	2,208	9.51
91367	Woodland Hills	37,133	23,766	64.00	13,367	36.00	3,690	9.94
91401	Van Nuys	36,340	13,946	38.38	22,394	61.62	10,878	29.93
91405	Van Nuys	48,938	11,999	24.52	36,939	75.48	18,278	37.35
91406	Van Nuys	48,869	17,753	36.33	31,116	63.67	14,254	29.17
91411	Van Nuys	21,916	8,619	39.33	13,297	60.67	6,486	29.59
	Totals	598,407	280,067	46.80	318,340	53.20	139,554	23.32

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Education Attainment: Data shown in the table below indicates that the top five zip codes with a considerable percentage of their population that did not graduate high school include 91405 (30.46%), 91303 (29.86%), 91335 (25.03%), 91411 (24.94%) and 91306 (24.56%). The top five zip codes with a higher percentage of their population that obtained a college degree include 91302 (65.7%), 91436 (63.79%), 91301 (54.53%), 91364 (53.25%) and 91367 (52.12%).

Zip Code	ZIP City Name	% <9th Grade	% Some High school	% High school Graduate	% Some College	% Associate's degree	% Bachelor's Degree	% Graduate/ Professional Degree
91301	Agoura Hills	1.37	2.76	12.24	20.15	8.95	32.10	22.43
91302	Calabasas	0.82	1.76	10.69	15.95	5.07	35.18	30.52
91303	Canoga Park	17.71	12.15	23.99	19.77	5.51	13.30	5.90
91304	Canoga Park	12.84	7.48	22.18	22.41	7.71	17.57	9.82
91306	Winnetka	14.27	10.29	24.09	19.40	7.93	17.62	6.40
91307	West Hills	2.43	3.50	18.96	21.61	8.03	28.53	16.93
91436	Encino	1.93	2.42	9.51	15.83	6.52	32.65	31.14
91316	Encino	2.39	4.22	15.77	22.32	6.40	30.86	18.04
91324	Northridge	9.48	5.41	19.03	20.91	7.37	25.00	12.80
91325	Northridge	6.00	5.72	17.55	23.35	9.12	26.18	12.08
91330	Northridge	0.00	16.46	0.00	34.18	0.00	44.30	5.06
91335	Reseda	15.12	9.91	24.23	20.27	7.56	17.21	5.71
91356	Tarzana	4.27	4.64	17.92	20.99	7.37	29.03	15.77
91364	Woodland Hills	2.35	2.07	15.43	21.32	5.57	31.42	21.83
91367	Woodland Hills	2.32	1.93	14.88	20.36	8.39	32.89	19.23
91401	Van Nuys	13.88	8.51	22.20	21.22	6.30	18.71	9.18
91405	Van Nuys	17.03	13.43	25.14	19.05	6.36	13.43	5.57
91406	Van Nuys	13.08	11.27	26.06	20.61	7.29	14.89	6.79
91411	Van Nuys	16.13	8.81	19.27	21.93	6.68	20.16	7.02
Totals		9.74%	7.24%	20.10%	20.55%	7.22%	22.65%	12.44%

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Low and High Household Incomes: The information in the following table looks at annual household income by zip code within the communities identified for this study. Zip codes with the largest percentage of households earning under \$15,000 per year include Northridge (91330) 22.5%, Van Nuys (91405) 19.1%, and Van Nuys (91401) 14.8%. The zip codes with the high proportion of households earning over \$100,000 per year included Calabasas (91302) 58.6%, Encino (91436) 56.7%, and Agoura Hills (91301) 52.2%.

Zip Code	ZIP City Name	Total Households	Households Below \$15K	Percent of Total	Households Above \$100K	Percent of Total
91301	Agoura Hills	9,412	426	4.5%	4,912	52.2%
91302	Calabasas	9,500	341	3.6%	5,566	58.6%
91303	Canoga Park	8,506	1,001	11.8%	941	11.1%
91304	Canoga Park	16,273	1,563	9.6%	4,292	26.4%
91306	Winnetka	14,184	1,424	10.0%	3,210	22.6%
91307	West Hills	8,377	365	4.4%	3,750	44.8%
91436	Encino	5,862	324	5.5%	3,326	56.7%
91316	Encino	11,897	1,414	11.9%	3,102	26.1%
91324	Northridge	8,945	1,029	11.5%	2,516	28.1%
91325	Northridge	12,133	1,193	9.8%	3,233	26.6%
91330	Northridge	628	141	22.5%	78	12.4%
91335	Reseda	23,003	2,813	12.2%	3,888	16.9%
91356	Tarzana	11,584	1,035	8.9%	4,032	34.8%
91364	Woodland Hills	10,331	519	5.0%	4,963	48.0%
91367	Woodland Hills	16,870	1,657	9.8%	5,786	34.3%
91401	Van Nuys	14,390	2,128	14.8%	2,642	18.4%
91405	Van Nuys	16,314	3,110	19.1%	1,617	9.9%
91406	Van Nuys	17,650	2,334	13.2%	2,353	13.3%
91411	Van Nuys	8,994	1,182	13.1%	1,327	14.8%
	Total	224,853	23,999	10.7%	61,534	27.4%

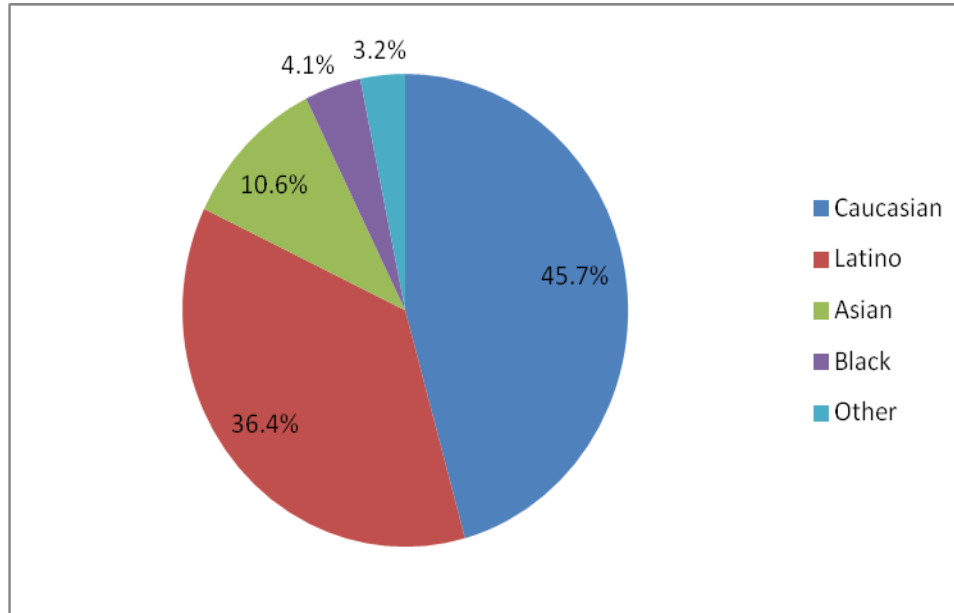
Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Race/Ethnicity: The top five zip codes that show a greater percentage of Hispanics residing in the area are 91303 (60.3%), 91405 (59.7%), 91406 (57.2%), 91335 (52.0%) and 91411 (51.6%). The five zip codes with the highest percentage of White/Non-Hispanic include 91436 (82.9%), 91302 (80.2%), 91301 (78.6%), 91364 (75.4%) and 91316 (73.0%). The five zip codes with a greater percentage of Asians in the population include 91330 (19.4%), 91324 (18.0%), 91306 (17.1%), 91325 (16.4%) and 91304 (14.2%).

ZIP Code	ZIP City Name	2012 Population	White		Black		Asian		Hispanic		All Others	
			Non-Hispanic Population	%Across	Non-Hispanic Population	%Across	Non-Hispanic Population	%Across	Population	%Across	Population	%Across
91301	Agoura Hills	25,772	20,261	78.6%	349	1.4%	1,873	7.3%	2,447	9.5%	842	3.3%
91302	Calabasas	26,380	21,161	80.2%	427	1.6%	2,064	7.8%	1,722	6.5%	1,006	3.8%
91303	Canoga Park	25,924	6,021	23.2%	1,001	3.9%	2,595	10.0%	15,636	60.3%	671	2.6%
91304	Canoga Park	49,523	18,804	38.0%	2,347	4.7%	7,018	14.2%	19,891	40.2%	1,463	3.0%
91306	Winnetka	46,553	12,088	26.0%	2,043	4.4%	7,959	17.1%	23,181	49.8%	1,282	2.8%
91307	West Hills	24,742	16,408	66.3%	711	2.9%	3,213	13.0%	3,457	14.0%	953	3.9%
91436	Encino	14,964	12,400	82.9%	305	2.0%	812	5.4%	940	6.3%	507	3.4%
91316	Encino	26,965	19,675	73.0%	952	3.5%	1,658	6.1%	3,318	12.3%	1,362	5.1%
91324	Northridge	26,860	9,761	36.3%	1,152	4.3%	4,832	18.0%	10,231	38.1%	884	3.3%
91325	Northridge	35,248	14,299	40.6%	2,235	6.3%	5,773	16.4%	11,676	33.1%	1,265	3.6%
91330	Northridge	2,286	728	31.8%	350	15.3%	443	19.4%	653	28.6%	112	4.9%
91335	Reseda	74,919	21,884	29.2%	2,668	3.6%	9,249	12.3%	38,945	52.0%	2,173	2.9%
91356	Tarzana	29,141	20,360	69.9%	1,255	4.3%	1,904	6.5%	4,232	14.5%	1,390	4.8%
91364	Woodland Hills	25,721	19,385	75.4%	998	3.9%	1,610	6.3%	2,493	9.7%	1,235	4.8%
91367	Woodland Hills	40,237	26,180	65.1%	1,837	4.6%	5,268	13.1%	5,127	12.7%	1,825	4.5%
91401	Van Nuys	39,064	17,937	45.9%	1,578	4.0%	2,066	5.3%	16,555	42.4%	928	2.4%
91405	Van Nuys	50,804	12,988	25.6%	2,391	4.7%	4,077	8.0%	30,310	59.7%	1,038	2.0%
91406	Van Nuys	53,444	14,880	27.8%	2,553	4.8%	4,155	7.8%	30,572	57.2%	1,284	2.4%
91411	Van Nuys	24,199	8,389	34.7%	1,186	4.9%	1,514	6.3%	12,480	51.6%	630	2.6%
	Totals	642,746	293,609	45.68	26,338	4.10	68,083	10.59	233,866	36.39	20,850	3.24

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

**Providence Tarzana Medical Center
Community Needs Assessment Service Area
Population Breakdown by Race/Ethnicity**



Grandparents Responsible for Grandchildren: The five zip codes with the highest percentage of grandparents who are responsible for raising their grandchildren consist of 91436 (46.61%), 91411 (38.77%), 91324 (38.38%), 91302 (32.44%) and 91325 (28.42%).

Zip Code	ZIP City Name	Living with Grandchildren	Responsible for Grandchildren	%
91301	Agoura Hills	413	90	21.79
91302	Calabasas	299	97	32.44
91303	Canoga Park	698	87	12.46
91304	Canoga Park	1,474	315	21.37
91306	Winnetka	1,897	250	13.18
91307	West Hills	631	135	21.39
91436	Encino	118	55	46.61
91316	Encino	274	14	5.11
91324	Northridge	594	228	38.38
91325	Northridge	387	110	28.42
91330	Northridge	0	0	N/A
91335	Reseda	3,193	597	18.70
91356	Tarzana	713	155	21.74
91364	Woodland Hills	556	116	20.86
91367	Woodland Hills	548	111	20.26
91401	Van Nuys	884	216	24.43
91405	Van Nuys	1,395	290	20.79
91406	Van Nuys	1,417	302	21.31
91411	Van Nuys	325	126	38.77
Totals		15,816	3,294	20.83

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Births by Zip Code: The zip codes with the largest percentage of births from the area studied for this assessment include 91335 (14.2%), 91406 (11.2%), 91405 (9.1%), 91411 (9.1%) and 91306 (8.8%).

Zip Code	ZIP City Name	Births	% of Total
91301	Agoura Hills	136	1.5
91302	Calabasas	149	1.6
91303	Canoga Park	501	5.4
91304	Canoga Park	581	6.3
91306	Winnetka	807	8.8
91307	West Hills	287	3.1
91436	Encino	114	1.2
91316	Encino	463	5.0
91324	Northridge	260	2.8
91325	Northridge	364	4.0
91330	Northridge	14	0.3
91335	Reseda	1,306	14.2
91356	Tarzana	333	3.6
91364	Woodland Hills	304	3.3
91367	Woodland Hills	363	3.9
91401	Van Nuys	512	5.6
91405	Van Nuys	837	9.1
91406	Van Nuys	1,032	11.2
91411	Van Nuys	837	9.1
	Total	9,200	100.0

Source: 2011 California Department of Public Health

Place of Birth: The top five zip codes that have the largest percentage of foreign born residents within the population are 91405 (47.58%), 91335 (45.83%), 91303 (45.30%), 91306 (44.21%) and 91401 (43.88%).

Zip Code	ZIP City Name	Total Population	Native	%	Foreign Born	%
91301	Agoura Hills	25,343	20,754	81.89	4,589	18.11
91302	Calabasas	25,802	19,679	76.27	6,123	23.73
91303	Canoga Park	26,308	14,391	54.70	11,917	45.30
91304	Canoga Park	52,249	32,384	61.98	19,865	38.02
91306	Winnetka	47,235	26,354	55.79	20,881	44.21
91307	West Hills	24,506	18,657	76.13	5,849	23.87
91436	Encino	14,292	11,081	77.53	3,213	22.48
91316	Encino	26,586	15,878	59.72	10,708	40.28
91324	Northridge	26,853	17,306	64.45	9,547	35.55
91325	Northridge	32,497	21,237	65.35	11,260	34.65
91330	Northridge	794	630	79.35	164	20.65
91335	Reseda	75,267	40,775	54.17	34,492	45.83
91356	Tarzana	29,905	18,914	63.25	10,991	36.75
91364	Woodland Hills	25,087	18,688	74.49	6,399	25.51
91367	Woodland Hills	39,503	28,148	71.26	11,355	28.74
91401	Van Nuys	38,600	21,662	56.12	16,938	43.88
91405	Van Nuys	53,395	27,991	52.42	25,404	47.58
91406	Van Nuys	52,955	30,980	58.50	21,975	41.50
91411	Van Nuys	23,520	13,723	58.35	9,797	41.65
Totals		640,697	399,232	62.31%	241,467	37.69%

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Housing Occupancy: The data shown below indicates that the top five zip codes that have a greater percentage of renters, with respect to the population are zip codes 91411 (73.4%), 91303 (72.0%), 91405 (67.3%), 91401 (63.2%) and 91406 (57.2%).

Zip Code	Zip City Name	Total Housing Units	Occupied Housing	Owner Occupied	Renter Occupied	Vacant
91301	Agoura Hills	9,559	9,208	7,312	1,896	351
91302	Calabasas	9,702	9,303	7,087	2,216	399
91303	Canoga Park	9,502	8,697	2,433	6,264	805
91304	Canoga Park	17,456	16,532	8,752	7,780	924
91306	Winnetka	14,389	13,635	8,180	545	754
91307	West Hills	8,556	8,315	7,067	1,248	241
91316	Encino	12,692	11,911	6,303	5,608	781
91324	Northridge	10,020	9,289	5,074	4,215	731
91325	Northridge	12,488	11,825	5,645	6,180	663
91330	Northridge	2	2	1	1	0
91335	Reseda	24,158	22,855	11,769	11,086	1,303
91356	Tarzana	12,454	11,686	6,902	4,784	768
91364	Woodland Hills	10,975	10,409	7,354	3,055	566
91367	Woodland Hills	18,210	16,697	9,458	7,239	1,513
91401	Van Nuys	15,289	14,380	5,296	9,084	909
91405	Van Nuys	17,442	16,256	4,518	11,738	1,186
91406	Van Nuys	18,034	17,042	7,300	9,742	992
91411	Van Nuys	9,788	9,177	2,444	6,733	611
91436	Encino	5,788	5,552	4,698	854	236
Totals		236,504	222,771	117,593	100,268	13,733

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Crime Rates: The violent and non-violent crimes in the study area have dropped comparing 2013 through May to the same period in 2012.

Crime Statistics	Period		% change
	Jan-May 2012 YTD	Jan-May 2013 YTD	
Total Abuse/Assault/Battery/Violent Crimes	1,029	942	8.5%
Total Property Crimes	4,235	4,015	5.2%

Crime data is reported from the Topanga and West Valley Los Angeles Police Department. Data from the Los Angeles Sheriff's Department was unavailable.

Residence by Congressional District: The percentage of residents who moved from a year ago is 15.9% in Congressional District 33 and 15.6% in Congressional District 30.

District 29: Van Nuys

Residence 1 year ago	Estimate	% same and different house
Population 1 year and over	677,312	
Same house	589,084	87.0%
Different house	85,292	12.6%

District 30: Canoga Park, Winnetka, West Hills, Encino, Northridge, Reseda, Tarzana, Woodland Hills

Residence 1 year ago	Estimate	% same and different house
Population 1 year and over	718,644	
Same house	601,943	83.8%
Different house	112,067	15.6%

District 33: Agoura Hills, Calabasas

Residence 1 year ago	Estimate	% same and different house
Population 1 year and over	702,967	
Same house	582,437	82.9%
Different house	111,426	15.9%

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Disability Status of the Civilian Non-Institutionalized population: Of the three congressional districts that comprise the Providence Tarzana Medical Center’s community needs assessment study area, District 29 has the largest percentage of civilian non-institutionalized population with a disability at 10.5%.

District 29: Van Nuys

Disability Status of the Civilian Non-institutionalized population	Estimate	% of Total
Total civilian non-institutionalized population	683,294	
With a disability	71,724	10.5%
Under 18 years	176,550	
Under 18 with a disability	6,117	8.5%
18 to 64 years	447,777	
18-64 with a disability	38,285	53.4%
65 years and over	58,967	
65+ with a disability	27,322	38.1%

District 30: Canoga Park, Winnetka, West Hills, Encino, Northridge, Reseda, Tarzana, Woodland Hills,

Disability Status of the Civilian Non-institutionalized population	Estimate	% of Total
Total civilian non-institutionalized population	722,479	
With a disability	67,132	9.3%
Under 18 years	147,644	
Under 18 with a disability	2,857	4.3%
18 to 64 years	478,555	
18-64 with a disability	29,865	44.5%
65 years and over	96,280	
65+ with a disability	34,410	51.2%

District 33: Agoura Hills, Calabasas,

Disability Status of the Civilian Non-institutionalized population	Estimate	% of Total
Total civilian non-institutionalized population	705,319	
With a disability	52,641	7.5%
Under 18 years	133,506	
Under 18 with a disability	1,688	3.2%
18 to 64 years	469,848	
18 to 64 with a disability	20,838	39.6%
65 years and over	101,965	
65+ with a disability	30,115	57.2%

Source: U.S. Census Bureau, 2007-2011 American Community Survey

Community Need Index

The CNI scores for each of the zip codes in the service area studied for this needs assessment were measured on a range of 1-5. These scores are calculated based on a series of data that is analyzed including the percentage of seniors, children, and single parents living in poverty in the area; the number of residents with limited English proficiency; the number of adult residents who have not graduated from high school; the number of uninsured; the unemployment rate of the area; and the number of housing units in the area that are rented versus owned. From an analysis of this data a score of one to five is assigned to each zip code with a score of one indicating an area with low need and a score of five indicating an area of very high need. Within the service area of the PTMC community needs assessment there are seven zip codes that have a CNI score of 4.4 or higher.

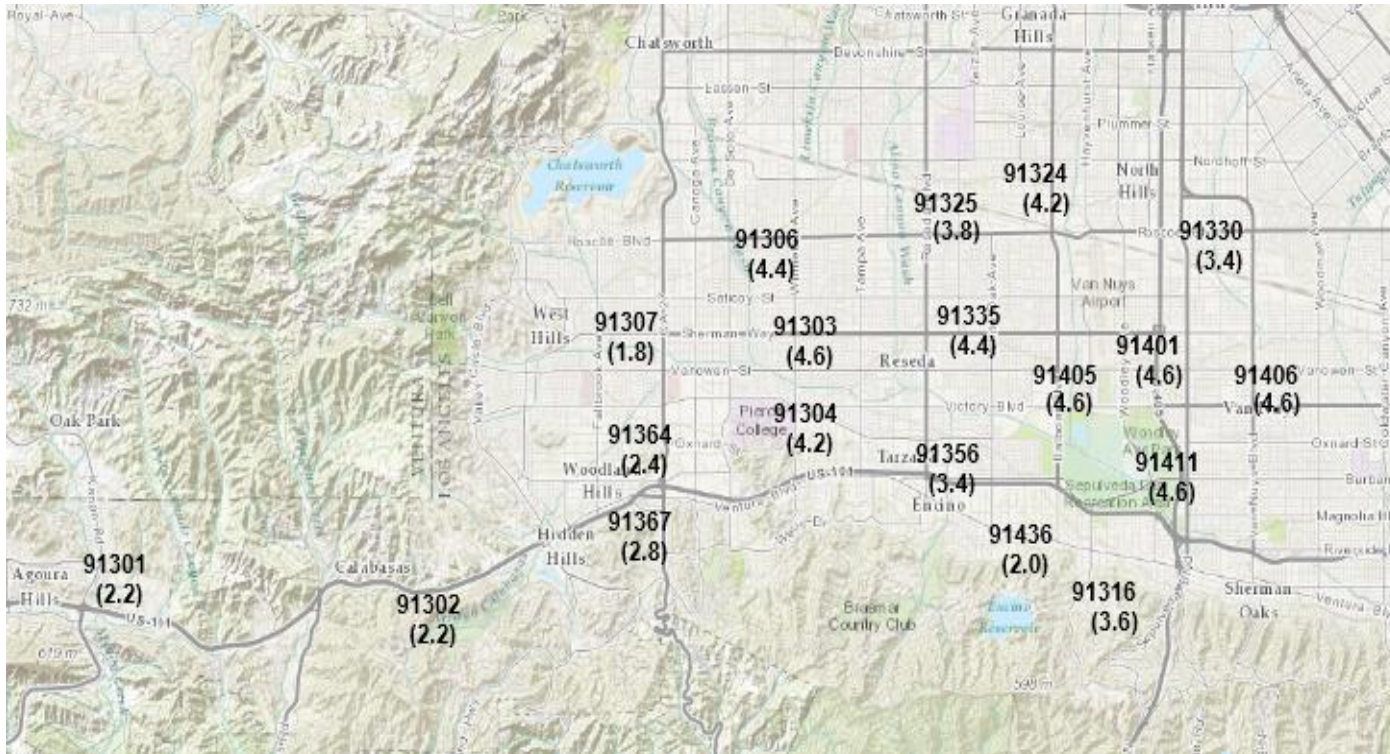
- 91303 Canoga Park—CNI score: 4.6, Poverty 65+: 19.89%, Poverty children: 24.97%, Poverty single with kids: 35.63%, Limited English: 20.46%, No high school diploma: 28.73%, Unemployed: 10.52%, Uninsured: 18.04%, and Renting: 41.57%
- 91306 Winnetka—CNI score: 4.4, Poverty 65+: 12.83%, Poverty children: 16.13%, Poverty single with kids: 33.04%, Limited English: 16.12%, No high school diploma: 24.01%, Unemployed: 10.52%, Uninsured: 18.04%, and Renting: 41.57%
- 91335 Reseda—CNI score 4.4, Poverty 65+: 16.50%, Poverty children: 17.37%, Poverty single with kids: 33.12%, Limited English: 18.27%, No high school diploma: 25.06%, Unemployed: 10.89%, Uninsured: 19.01%, and Renting: 48.53%
- 91401 Van Nuys—CNI score 4.6, Poverty 65+: 14.85%, Poverty children: 23.91%, Poverty single with kids: 37.98%, Limited English: 20.08%, No high school diploma: 23.53%, Unemployed: 10.84%, Uninsured: 24.99%, and Renting: 63.49%
- 91405 Van Nuys—CNI score: 4.6, Poverty 65+: 21.38%, Poverty children: 28.09%, Poverty single with kids: 34.76%, Limited English: 23.58%, No high school diploma: 29.16%, Unemployed: 13.27%, Uninsured: 28.18%, and Renting: 71.48%
- 91406 Van Nuys—CNI score: 4.6, Poverty 65+: 15.36%, Poverty children: 22.65%, Poverty single with kids: 34.74%, Limited English: 19.97%, No high school diploma: 25.98%, Unemployed: 9.95%, Uninsured: 21.87%, and Renting: 59.10%
- 91411 Van Nuys—CNI score: 4.6, Poverty 65+: 15.01%, Poverty children: 21.13%, Poverty single with kids: 37.47%, Limited English: 19.27%, No high school diploma: 26.16%, Unemployed: 11.98%, Uninsured: 20.14%, and Renting: 71.54%

Community Need Index, Poverty and Unemployment Data: The zip codes with the highest Community Need Index score include 91303 (4.6), 91401 (4.6), 91405 (4.6), 91405\6 (4.6), and 91411 (4.6). The zip codes with the lowest CNI score include 91307 (1.8), 91436 (2.0), 91301 (2.2) and 91302 (2.2).

Zip Code	Zip Code Name	2013 CNI Score	Poverty 65+	Poverty Children	Poverty Single w/ kids	Unemployed
91301	Agoura Hills	2.2	3.79%	5.25%	19.07%	8.15%
91302	Calabasas	2.2	2.94%	4.38%	10.47%	9.24%
91303	Canoga Park	4.6	19.89%	24.97%	35.63%	10.52%
91304	Canoga Park	4.2	8.08%	20.35%	36.30%	8.70%
91306	Winnetka	4.4	12.83%	16.13%	33.04%	10.52%
91307	West Hills	1.8	7.15%	3.75%	9.57%	9.33%
91316	Encino	3.6	18.90%	8.77%	26.53%	8.79%
91324	Northridge	4.2	7.64%	16.97%	35.04%	10.51%
91325	Northridge	3.8	10.28%	11.82%	23.39%	9.81%
91330	Northridge	3.4	40.00%	0.00%	0.00%	0.00%
91335	Reseda	4.4	16.50%	17.37%	33.12%	10.89%
91356	Tarzana	3.4	9.60%	12.49%	21.01%	10.53%
91364	Woodland Hills	2.4	9.24%	2.48%	11.98%	8.68%
91367	Woodland Hills	2.8	10.77%	5.19%	17.22%	8.19%
91401	Van Nuys	4.6	14.85%	23.91%	37.98%	10.84%
91405	Van Nuys	4.6	21.38%	28.09%	34.76%	13.27%
91406	Van Nuys	4.6	15.36%	22.65%	34.74%	9.95%
91411	Van Nuys	4.6	15.01%	21.13%	37.47%	11.98%
91436	Encino	2.0	5.66%	5.06%	25.93%	7.02%

Source: The Nielsen Company, ©2013 Thomas Reuters/Truven Health Analytics and Dignity Health

**Providence Tarzana Medical Center
Community Needs Assessment Area
Map of CNI Score by Zip Code**



Health/Mental Health/Health Behavior Indicators

The information in this section of the report includes data on health access, physical health, mental health and dental health status, and on behaviors and environmental factors affecting one's health. Much of the data reported in this section was compiled from the 2011 Los Angeles County Health Survey conducted by the L.A. County Department of Public Health. This data is analyzed at a health district level. The San Fernando and Santa Clarita Valleys comprise four health districts within the County. The area targeted for this study is in the West Valley Health District (WVHD) but the data for the other health districts is included for comparative purposes.

Comparing the four Health District data, in the following categories the West Valley Health District either scored worse or better than the three other district areas.

- Adults (18+) below 300% of the Federal Poverty Level who reported being homeless in the past 5 years was highest in the WVHD at 10.4%.
- The percent of adults (18+) who reported poor health status was the highest in the WVHD at 19.1%
- The percent of adults (18+) who reported eating fast food at least once per week was highest in the WVHD at 40.9%.
- The number of households <300% of the FPL who are food insecure without hunger was highest in the WVHD at 22.8%.
- The percentage of adults (18+) ever diagnosed with high cholesterol was highest in the WVHD at 31.2%.
- The percentage of adults (18+) ever diagnosed with diabetes was highest in the WVHD at 11.7%.
- The percentage of adults (18+) ever diagnosed with hypertension was highest in the WVHD at 28.3%.
- The percentage of adults (18+) who are overweight was highest in the WVHD at 38.2%.
- The percentage of women (18-65 yrs) who reported having a Pap smear was highest in the WVHD at 88.5%.
- The percentage of children (2-17 yrs) ever diagnosed with ADD or ADHD was highest in the WVHD at 10.7%.
- The percentage of children (0-17 yrs) who do not have dental insurance was highest in the WVHD at 23.5%.
- The percentage of children (2-17 yrs) who reported eating breakfast daily was lowest in the WVHD at 82.3%.
- The percentage of children (0-5 yrs) who were breastfed by their biological mother was lowest in the WVHD at 77.7%.

Projected Insurance Coverage: The table below shows that the overall uninsured rate for the zip codes included in this assessment is 19.3%. The percent of the population who are receiving Medicaid/Medi-Cal is estimated at 15.9%.

ZIPCode	ZIP City Name	Medicaid Current Adj Pop	Medicare Current Adj Pop	Medicare Dual Eligible Current Adj Pop	Private – Direct Current Adj Pop	Private – ESI Current Adj Pop	Uninsured Current Adj Pop
91301	Agoura Hills	1,536	1,870	953	2,959	16,600	1,854
91302	Calabasas	1,472	2,015	1,025	3,045	17,044	1,778
91303	Canoga Park	4,988	1,073	575	1,963	11,266	6,059
91304	Canoga Park	7,154	3,488	1,798	4,230	24,169	8,684
91306	Winnetka	6,834	3,177	1,650	3,952	22,647	8,294
91307	West Hills	1,629	2,633	1,328	2,589	14,591	1,971
91436	Encino	1,200	2,166	1,061	1,364	7,718	1,455
91316	Encino	4,527	3,595	1,797	1,686	9,843	5,518
91324	Northridge	4,356	2,440	1,238	2,028	11,514	5,284
91325	Northridge	5,016	2,942	1,500	2,976	16,743	6,072
91330	Northridge	669	83	45	107	576	806
91335	Reseda	13,266	5,459	2,834	5,511	31,726	16,123
91356	Tarzana	3,966	3,109	1,562	2,336	13,349	4,820
91364	Woodland Hills	1,959	2,587	1,303	2,592	14,904	2,377
91367	Woodland Hills	5,692	4,701	2,369	3,042	17,518	6,916
91401	Van Nuys	8,276	2,581	1,335	2,470	14,325	10,077
91405	Van Nuys	13,929	2,756	1,443	2,300	13,405	16,971
91406	Van Nuys	11,062	2,903	1,522	3,615	20,886	13,455
91411	Van Nuys	4,670	1,294	682	1,751	10,121	5,681
	Totals	102,201	50,871	26,019	50,516	288,945	124,194
	%	15.9%	7.9%	4.0%	7.9%	45.0%	19.3%

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Percent of Adults (18+ years old) Who Reported Having a Disability²⁶

Los Angeles County Health Survey, 2011

Disabled	Percent	95% CI	Estimated #
LA County	19.4%	18.3 - 20.6	1,404,000
Health Districts			
East Valley	18.4%	13.5 - 23.3	61,000
Glendale	27.4%	20.4 - 34.4	73,000
San Fernando	18.3%	12.8 - 23.7	65,000
West Valley	18.8%	15.0 - 22.6	121,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

26. **Disability** is defined as a positive response to any one of the following: 1) Limited activity because of physical, mental, or emotional problem(s), 2) Health problem requiring use of special equipment, 3) Self-perception of disabled.

Percent of Adults (18+ years old & below the 300% FPL threshold) Who Reported Being Homeless or Not Having Their Own Place to Live or Sleep in the Past 5 Years.

Los Angeles County Health Survey, 2011.

Homelessness in the Past 5 Years	Percent	95% CI	Estimated #
LA County	7.5%	6.3 - 8.7	324,000
Health Districts			
East Valley	* 7.7%	2.2 - 13.3	17,000
Glendale	-	- - -	-
San Fernando	* 10.1%	2.4 - 17.8	16,000
West Valley	* 10.4%	5.1 - 15.6	37,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Average Number of Unhealthy Days⁹ (Mental and/or Physical) in the past 30 days Reported by Adults (18+ years old).

Los Angeles County Health Survey, 2011.

Unhealthy Days	Average	95% CI
LA County	5.4	5.2 - 5.7
Health District		
East Valley	6.4	4.9 - 7.9
Glendale	7.4	5.5 - 9.3
San Fernando	4.9	3.7 - 6.1
West Valley	5.4	4.5 - 6.3

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

9. **Unhealthy days** refer to a composite of the number of reported poor physical and/or mental health days in the past month. [REFERENCE: Centers for Disease Control and Prevention. Measuring Health Days. Atlanta, Georgia: CDC, November 2000]

Percent of Adults (18+ years old) Who Reported Fair/Poor Health Status.

Los Angeles County Health Survey, 2011.

Fair/Poor Health Status	Percent	95% CI	Estimated #
LA County	20.7%	19.5 - 21.9	1,495,000
Health District			
East Valley	23.9%	17.9 - 30.0	79,000
Glendale	15.9%	10.2 - 21.6	42,000
San Fernando	14.1%	9.1 - 19.2	50,000
West Valley	19.1%	15.0 - 23.2	123,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) who Reported Receiving Sufficient (Always/Usually) Social & Emotional Support.

Los Angeles County Health Survey, 2011.

Receiving Sufficient Social & Emotional Support	Percent	95% CI	Estimated #
LA County	64.0%	59.5 - 68.5	4,466,000
Health District			
East Valley	50.8%	28.5 - 73.1	160,000
Glendale	75.1%	55.5 - 94.8	182,000
San Fernando	77.9%	63.4 - 92.4	276,000
West Valley	57.3%	39.8 - 74.8	359,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random Sub-sample of 1,001 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Adults (18+ years old) Who Reported That Accessing Fresh Produce (Fruits and Vegetables) was Very or Somewhat Easy.

Los Angeles County Health Survey, 2011.

Easy Access to Fresh Produce	Percent	95% CI	Estimated #
LA County	89.7%	86.6 - 92.8	6,361,000
Health District			
East Valley	73.3%	49.5 - 97.0	240,000
Glendale	86.0%	61.6 - 100.0	229,000
San Fernando	100.0%	100.0 - 100.0	354,000
West Valley	94.6%	88.4 - 100.0	607,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Adults (18+ years old) Who Reported Eating Fast Food At Least Once a Week.

**Los Angeles County Health Survey,
2011.**

Eat Fast Food 1+Times/Week	Percent	95% CI	Estimated #
LA County	40.0%	38.4 - 41.5	2,885,000
Health District			
East Valley	36.5%	29.5 - 43.4	120,000
Glendale	36.7%	28.9 - 44.5	97,000
San Fernando	34.6%	28.3 - 40.9	122,000
West Valley	40.9%	35.8 - 45.9	264,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

1. Based on U.S. Census 2009 **Federal Poverty Level** (FPL) thresholds which for a family of four (2 adults, 2 dependents) correspond to annual incomes of \$21,756 (100% FPL), \$43,512 (200% FPL), and \$65,268 (300% FPL). [These thresholds were the values at the time of survey interviewing.]

Percent of Households <300% Federal Poverty Level, Food Insecure⁸ (With Hunger and Without Hunger).

Los Angeles County Health Survey, 2011.

LA County		Percent	95% CI	Estimated #
	Food Insecure w/o hunger	17.9%	16.0 - 19.7	309,000
	Food Insecure w/ hunger	12.8%	11.1 - 14.4	221,000
Health Districts				
East Valley	Food Insecure w/o hunger	* 16.4%	8.9 - 23.9	13,000
	Food Insecure w/ hunger	* 12.4%	4.3 - 20.5	10,000
Glendale	Food Insecure w/o hunger	* 16.2%	7.1 - 25.3	9,000
	Food Insecure w/ hunger	* 15.1%	4.0 - 26.1	8,000
San Fernando	Food Insecure w/o hunger	* 11.5%	4.7 - 18.3	6,000
	Food Insecure w/ hunger	* 3.9%	0.8 - 7.0	2,000
West Valley	Food Insecure w/o hunger	22.8%	15.6 - 30.0	33,000
	Food Insecure w/ hunger	12.9%	7.5 - 18.3	19,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

8. Food Insecurity is a scaled variable based on a series of five questions. [REFERENCE: SJ Blumberg, K Bialostosky, WL Hamilton, and RR Briefel The effectiveness of a short form of the Household Food Security Scale Am J Public Health 1999 89: 1231-1234]

Percent of Adults (18+ years old) Who Reported Eating 5 or More Servings of Fruit/Vegetables in the Past Day.

Los Angeles County Health Survey, 2011.

Ate 5+ Servings of Fruits/Vegetables	Percent	95% CI	Estimated #
LA County	16.2%	15.1 - 17.4	1,141,000
Health District			
East Valley	18.8%	13.1 - 24.4	60,000
Glendale	13.5%	8.9 - 18.2	35,000
San Fernando	16.8%	11.4 - 22.2	58,000
West Valley	17.9%	14.0 - 21.8	113,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Who Reported Drinking At Least One Soda or Sweetened Drink a Day.

Los Angeles County Health Survey, 2011.

Drink 1+ Sodas/Sweetened Drink a Day	Percent	95% CI	Estimated #
LA County	35.5%	30.6 - 40.4	2,572,000
Service Planning Area			
San Fernando	31.6%	20.9 - 42.3	504,000
West	* 17.9%	5.3 - 30.5	91,000
East	38.2%	24.2 - 52.1	352,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

1. Based on U.S. Census 2009 **Federal Poverty Level** (FPL) thresholds which for a family of four (2 adults, 2 dependents) correspond to annual incomes of \$21,756 (100% FPL), \$43,512 (200% FPL), and \$65,268 (300% FPL). [These thresholds were the values at the time of survey interviewing.]

Percent of Adults (18+ years old) Who Reported They Perceive Their Neighborhood to be Safe from Crime.

**Los Angeles County Health Survey,
2011.**

Perceived Safe Neighborhood	Percent	95% CI	Estimated #
LA County	84.3%	81.1 - 87.5	5,998,000
Health Districts			
East Valley	68.7%	49.6 - 87.8	223,000
Glendale	94.6%	87.7 - 100.0	253,000
San Fernando	96.1%	90.9 - 100.0	337,000
West Valley	83.3%	72.8 - 93.7	515,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

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Prevalence of Physical Activity⁵ (Aerobic) for Adults (18+ years old).

Los Angeles County Health Survey, 2011, 2007, 2005, 2002-03.

		2011		
Physical Activity (Aerobic)		Percent	95% CI	Estimated #
Los Angeles County	Meets Guidelines	61.8%	60.3 - 63.3	4,391,000
	Does Not Meet Guidelines	26.2%	24.9 - 27.5	1,863,000
	No Activity	12.0%	11.0 - 13.1	856,000
Health District				
East Valley	Meets Guidelines	59.1%	51.9 - 66.3	193,000
	Does Not Meet Guidelines	26.5%	20.1 - 32.8	87,000
	No Activity	14.4%	8.7 - 20.0	47,000
Glendale	Meets Guidelines	58.8%	51.0 - 66.6	153,000
	Does Not Meet Guidelines	28.1%	21.1 - 35.1	73,000
	No Activity	13.1%	7.8 - 18.3	34,000
San Fernando	Meets Guidelines	68.1%	62.0 - 74.2	237,000
	Does Not Meet Guidelines	23.5%	17.9 - 29.1	82,000
	No Activity	8.4%	4.9 - 11.8	29,000
West Valley	Meets Guidelines	59.7%	54.7 - 64.6	377,000
	Does Not Meet Guidelines	26.0%	21.5 - 30.5	164,000
	No Activity	14.3%	10.8 - 17.9	91,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

5. To meet **Physical Activity Guidelines for aerobic activity** at least one of the following at least one of the following criteria must be fulfilled: 1) Vigorous activity for at least 75 minutes a week, 2) Moderate activity for at least 150 minutes a week, or 3) A combination of vigorous and moderate activity for at least 150 minutes a week. [REFERENCE: Physical Activity Guidelines Advisory Committee. *Physical Activity Guidelines Advisory Committee Report, 2008*. Washington, DC: U.S. Department of Health and Human Services, 2008. <http://www.health.gov/paguidelines/pdf/paguide.pdf>]

Percent of Adults (18+ years old) Who Reported They Use Walking Paths, Parks, Playgrounds, or Sports Fields in Their Neighborhood; Do Not Use These Facilities, and Their Neighborhood Does Not Have These Facilities.

Los Angeles County Health Survey, 2011.

LA County		Percent	95% CI	Estimated #
	Yes - Use walking paths, parks, playgrounds	51.5%	49.9 - 53.0	3,718,000
	No - Do not use	34.3%	32.9 - 35.8	2,481,000
	Neighborhood does not have	14.2%	13.2 - 15.2	1,026,000
Health Districts				
East Valley	Yes - Use walking paths, parks, playgrounds	44.8%	37.6 - 51.9	148,000
	No - Do not use	40.2%	33.1 - 47.3	133,000
	Neighborhood does not have	15.0%	10.2 - 19.8	50,000
Glendale	Yes - Use walking paths, parks, playgrounds	41.0%	33.1 - 48.9	109,000
	No - Do not use	43.3%	35.7 - 51.0	115,000
	Neighborhood does not have	15.6%	9.5 - 21.8	42,000
San Fernando	Yes - Use walking paths, parks, playgrounds	55.0%	48.4 - 61.5	194,000
	No - Do not use	27.5%	21.8 - 33.2	97,000
	Neighborhood does not have	17.5%	12.2 - 22.8	62,000
West Valley	Yes - Use walking paths, parks, playgrounds	50.9%	45.8 - 55.9	329,000
	No - Do not use	33.4%	28.7 - 38.2	216,000
	Neighborhood does not have	15.7%	12.3 - 19.1	101,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

1. Based on U.S. Census 2009 **Federal Poverty Level** (FPL) thresholds which for a family of four (2 adults, 2 dependents) correspond to annual incomes of \$21,756 (100% FPL), \$43,512 (200% FPL), and \$65,268 (300% FPL). [These thresholds were the values at the time of survey interviewing.]

Type of Insurance and Percent Uninsured for Non-Elderly Adults (18-64 years old).

Los Angeles County Health Survey, 2011.

Type of Insurance		Percent	95% CI		Estimated #
LA County	Medi-Cal	17.3%	15.9	- 18.6	1,052,000
	Medicare	1.4%	1.0	- 1.7	83,000
	Private	52.9%	51.2	- 54.6	3,218,000
	No Insurance	28.5%	26.8	- 30.1	1,731,000
Health District					
East Valley	Medi-Cal	17.0%	10.8	- 23.3	49,000
	Medicare	*	1.8%	0.0 - 3.8	5,000
	Private		43.1%	35.8 - 50.5	124,000
	No Insurance		38.1%	30.4 - 45.8	110,000
Glendale	Medi-Cal	*	9.2%	2.7 - 15.8	19,000
	Medicare		-	- - -	-
	Private		63.2%	53.7 - 72.7	133,000
	No Insurance		27.4%	18.5 - 36.3	57,000
San Fernando	Medi-Cal	*	10.2%	5.3 - 15.1	30,000
	Medicare		-	- - -	-
	Private		73.1%	65.8 - 80.4	216,000
	No Insurance		16.1%	9.6 - 22.5	48,000
West Valley	Medi-Cal		17.2%	12.7 - 21.7	95,000
	Medicare	*	0.6%	0.1 - 1.1	3,000
	Private		55.3%	49.6 - 61.0	304,000
	No Insurance		26.9%	21.7 - 32.1	148,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

1. Based on U.S. Census 2009 **Federal Poverty Level** (FPL) thresholds which for a family of four (2 adults, 2 dependents) correspond to annual incomes of \$21,756 (100% FPL), \$43,512 (200% FPL), and \$65,268 (300% FPL). *[These thresholds were the values at the time of survey interviewing.]*

Percent of Adults (18+ years old) Who Do NOT Have Dental Insurance Coverage that Pays for Some or All of their Routine Dental Care.

Los Angeles County Health Survey, 2011.

No Dental Insurance	Percent	95% CI	Estimated #
LA County	51.8%	50.3 - 53.3	3,704,000
Health District			
East Valley	57.3%	50.3 - 64.3	186,000
Glendale	48.3%	40.4 - 56.3	126,000
San Fernando	39.5%	32.9 - 46.1	139,000
West Valley	50.2%	45.2 - 55.3	322,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

* The estimate is statistically unstable (relative standard error \geq 23%) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Unable to See a Doctor for a Health Problem When Needed (in the past year) Because They Could Not Afford It.

Los Angeles County Health Survey, 2011.

Could Not Afford to See MD	Percent	95% CI	Estimated #
LA County	16.0%	14.8 - 17.2	1,159,000
Health District			
East Valley	19.9%	13.7 - 26.0	66,000
Glendale	25.5%	18.0 - 32.9	67,000
San Fernando	* 9.4%	5.0 - 13.8	33,000
West Valley	15.8%	11.7 - 19.9	102,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Who Reported They Did Not Get Prescription Medication When Needed (in the past year) Because They Could Not Afford It.

Los Angeles County Health Survey, 2011.

Unable to Afford Rx Medication	Percent	95% CI	Estimated #
LA County	15.4%	14.2 - 16.5	1,111,000
Health District			
East Valley	18.4%	12.5 - 24.3	61,000
Glendale	19.9%	12.9 - 27.0	53,000
San Fernando	* 9.0%	4.7 - 13.3	32,000
West Valley	16.6%	12.3 - 20.8	107,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Unable to Obtain Dental Care (Including Check-Ups) (in the past year) Because They Could Not Afford it.

Los Angeles County Health Survey, 2011.

Could Not Afford Dental Care	Percent	95% CI	Estimated #
LA County	30.3%	28.8 - 31.8	2,193,000
Health District			
East Valley	35.2%	28.0 - 42.5	117,000
Glendale	33.0%	25.0 - 41.0	88,000
San Fernando	21.1%	15.5 - 26.6	75,000
West Valley	30.5%	25.5 - 35.5	197,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Who Reported *Not* Having Regular Source of Health Care (RSC).

Los Angeles County Health Survey, 2011.

Does Not Have RSC	Percent	95% CI	Estimated #
LA County	20.9%	19.5 - 22.2	1,508,000
Health Districts			
East Valley	24.3%	17.4 - 31.2	80,000
Glendale	27.9%	19.9 - 35.8	74,000
San Fernando	13.9%	9.3 - 18.6	49,000
West Valley	24.3%	19.5 - 29.2	157,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Ever Diagnosed with High Cholesterol.

Los Angeles County Health Survey, 2011.

Ever Diagnosed with High Cholesterol	Percent	95% CI	Estimated #
LA County	25.6%	24.4 - 26.8	1,839,000
Health District			
East Valley	25.6%	19.6 - 31.6	83,000
Glendale	28.6%	22.1 - 35.2	76,000
San Fernando	25.8%	20.1 - 31.5	91,000
West Valley	31.2%	26.7 - 35.8	201,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Ever Diagnosed with Depression.

Los Angeles County Health Survey, 2011.

Diagnosed Depression	Percent	95% CI	Estimated #
LA County	12.2%	11.2 - 13.1	879,000
Health District			
East Valley	11.9%	7.9 - 15.8	39,000
Glendale	19.2%	12.8 - 25.6	51,000
San Fernando	13.7%	9.2 - 18.1	48,000
West Valley	12.8%	9.7 - 16.0	83,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Adults (18+ years old) Ever Diagnosed with Diabetes.

Los Angeles County Health Survey, 2011.

Ever Diagnosed with Diabetes	Percent	95% CI	Estimated #
LA County	9.5%	8.6 - 10.3	685,000
Health District			
East Valley	9.1%	5.3 - 12.8	30,000
Glendale	* 5.8%	1.9 - 9.6	15,000
San Fernando	8.1%	5.2 - 10.9	29,000
West Valley	11.7%	8.2 - 15.1	75,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Adults (18+ years old) Ever Diagnosed with Hypertension.

Los Angeles County Health Survey, 2011.

Ever Diagnosed with Hypertension	Percent	95% CI	Estimated #
LA County	24.0%	22.8 - 25.2	1,738,000
Health District			
East Valley	18.2%	13.4 - 22.9	60,000
Glendale	23.3%	17.2 - 29.4	62,000
San Fernando	21.5%	16.2 - 26.8	76,000
West Valley	28.3%	23.9 - 32.7	182,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

1. Based on U.S. Census 2009 **Federal Poverty Level** (FPL) thresholds which for a family of four (2 adults, 2 dependents) correspond to annual incomes of \$21,756 (100% FPL), \$43,512 (200% FPL), and \$65,268 (300% FPL). *[These thresholds were the values at the time of survey interviewing.]*

Percent of Obese and Overweight⁴ Adults (18+ years old).

Los Angeles County Health Survey, 2011.

LA County		Percent	95% CI	Estimated #
	Obese	23.6%	22.3 - 24.9	1,616,000
	Overweight	37.1%	35.6 - 38.6	2,537,000
Health Districts				
East Valley	Obese	19.2%	13.7 - 24.8	61,000
	Overweight	35.5%	28.4 - 42.6	112,000
Glendale	Obese	21.0%	13.7 - 28.3	54,000
	Overweight	35.1%	27.5 - 42.7	89,000
San Fernando	Obese	24.9%	18.6 - 31.3	83,000
	Overweight	35.1%	28.8 - 41.4	116,000
West Valley	Obese	20.1%	15.9 - 24.3	122,000
	Overweight	38.2%	33.0 - 43.4	231,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

4. Weight status is based on Body Mass Index (BMI) calculated from self-reported weight and height. According to NHLBI clinical guidelines, a BMI < 18.5 is underweight, a BMI ≥ 18.5 and < 25 is normal weight, a BMI ≥ 25 and < 30 is **overweight**, and a BMI ≥ 30 is **obese**. [REFERENCE: National Heart, Lung, and Blood Institute (NHLBI) http://www.nhlbi.nih.gov/guidelines/obesity/ob_exsum.pdf]

Percent of Women (65+ years old) Ever Diagnosed with Osteoporosis or Ever Diagnosed with Osteopenia.

Los Angeles County Health Survey, 2011.

		Females			
Women (65+ yrs)		Percent	95% CI	Estimated #	
LA County	Osteoporosis	26.7%	23.3 - 30.1	155,000	
	Osteopenia	3.3%	2.1 - 4.5	19,000	
Health Districts					
East Valley	Osteoporosis	* 41.2%	20.5 - 61.8	6,000	
	Osteopenia	-	- - -	-	
Glendale	Osteoporosis	* 22.1%	7.8 - 36.4	7,000	
	Osteopenia	-	- - -	-	
San Fernando	Osteoporosis	* 34.3%	16.9 - 51.7	9,000	
	Osteopenia	-	- - -	-	
West Valley	Osteoporosis	23.6%	14.9 - 32.3	14,000	
	Osteopenia	-	- - -	-	

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Adults (18+ years old) Who Reported Having a Flu Shot in the Past 12 Months.

Los Angeles County Health Survey, 2011.

Flu Shot (within past 12 months)	Percent	95% CI	Estimated #
LA County	33.7%	32.3 - 35.1	2,427,000
Health Districts			
East Valley	32.0%	25.7 - 38.4	105,000
Glendale	37.2%	29.7 - 44.6	98,000
San Fernando	43.6%	37.1 - 50.1	154,000
West Valley	34.4%	29.9 - 38.9	221,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

Percent of Women (50-74 Years Old) Who Reported Having a Mammogram in the Past 2 Years.

Los Angeles County Health Survey, 2011.

Mammogram in the Past 2 Years	Percent	95% CI	Estimated #
LA County	79.8%	77.4 - 82.2	960,000
Health District			
East Valley	80.9%	71.4 - 90.4	39,000
Glendale	81.8%	70.8 - 92.7	50,000
San Fernando	84.5%	75.0 - 93.9	54,000
West Valley	83.2%	76.3 - 90.1	81,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Women (18-65 Years Old) Who Reported Having a Pap Smear within the Past 3 Years.

Los Angeles County Health Survey, 2011.

Pap Smear (within past 3 yrs)	Percent	95% CI	Estimated #
LA County	82.8%	80.9 - 84.7	2,390,000
Health District			
East Valley	84.9%	75.9 - 93.9	141,000
Glendale	76.1%	64.7 - 87.4	80,000
San Fernando	81.3%	73.3 - 89.3	103,000
West Valley	88.5%	83.5 - 93.5	204,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: Estimates are based on self-reported data by a random sample of 8,036 Los Angeles County adults, representative of the adult population in Los Angeles County. The 95% confidence intervals (CI) represent the variability in the estimate due to sampling; the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

Percent of Children (2-17 years old) Ever Diagnosed with ADD or ADHD.

Los Angeles County Health Survey, 2011.

ADD/ADHD	Percent	95% CI	Estimated #
LA County	6.0%	5.0 - 7.1	133,000
Health District			
East Valley	* 2.8%	0.7 - 4.9	3,000
Glendale	* 4.0%	0.9 - 7.0	2,000
San Fernando	* 7.7%	3.6 - 11.7	9,000
West Valley	* 10.7%	4.9 - 16.4	20,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Children (0-17 years old) who Meet Criteria for Having Special Health Care Needs (SHCNs)¹¹.

Los Angeles County Health Survey, 2011.

Meets Criteria for Having Special Health Care Needs	Percent	95% CI	Estimated
LA County	15.8%	14.2 - 17.4	369,000
Health District			
East Valley	10.3%	5.7 - 14.8	10,000
Glendale	* 17.9%	6.3 - 29.5	11,000
San Fernando	16.8%	10.1 - 23.6	22,000
West Valley	16.6%	10.4 - 22.7	32,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

11. Children with Special Health Care Needs (CSHCN) Screener Tool from the FACCT - Foundation for Accountability. The CSHCN screener has three "definitional domains." These are: (1) Dependency on prescription medications; (2) Service use above that considered usual or routine; and (3) Functional limitations. The definitional domains are not mutually exclusive categories. A child meeting the CSHCN screener criteria for having a chronic condition may qualify for one or more definitional domains. [REFERENCE: <http://www.facct.org/cahmiweb/chronic/Screener/lwiscree.htm>]

Percent of Girls (13-17 years old) Who Have Had an HPV Shot, as Reported by Their Primary Caretakers.

Los Angeles County Health Survey, 2011.

Received HPV Shot	Percent	95% CI	Estimated #
LA County	44.6%	39.2 - 50.0	151,000
Health District			
East Valley	51.3%	30.2 - 72.5	5,000
Glendale	* 35.1%	10.1 - 60.2	2,000
San Fernando	44.2%	28.4 - 60.0	10,000
West Valley	41.3%	23.5 - 59.0	12,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

**Insurance Types for Children 0-17 years old.
Los Angeles County Health Survey, 2011.**

Insurance Type		Percent	95 % CI	Estimated #
Healthy Families		12.0%	10.6 - 13.4	284,000
Medi-Cal		34.4%	32.2 - 36.6	814,000
Private		46.4%	44.3 - 48.6	1,099,000
No Insurance		5.0%	4.1 - 6.0	119,000
Healthy Kids		2.2%	1.5 - 2.8	51,000
Health District				
East Valley	Healthy Families	* 17.2%	8.1 - 26.2	17,000
	Medi-Cal	38.0%	27.8 - 48.1	39,000
	Private	38.5%	28.5 - 48.6	39,000
	No Insurance	* 4.3%	0.0 - 8.6	4,000
	Healthy Kids	-	- - -	-
Glendale	Healthy Families	* 7.0%	2.5 - 11.4	5,000
	Medi-Cal	* 10.9%	5.3 - 16.6	7,000
	Private	70.9%	61.5 - 80.3	47,000
	No Insurance	* 6.6%	2.2 - 11.1	4,000
	Healthy Kids	-	- - -	-
San Fernando	Healthy Families	* 9.0%	4.6 - 13.3	11,000
	Medi-Cal	* 13.0%	7.0 - 19.1	17,000
	Private	73.3%	66.0 - 80.5	93,000
	No Insurance	* 2.8%	0.8 - 4.9	4,000
	Healthy Kids	* 1.9%	0.0 - 3.8	2,000
West Valley	Healthy Families	17.9%	10.7 - 25.0	35,000
	Medi-Cal	27.6%	20.4 - 34.9	54,000
	Private	48.2%	41.0 - 55.4	94,000
	No Insurance	4.3%	2.4 - 6.2	8,000
	Healthy Kids	* 2.0%	0.3 - 3.8	4,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

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Percent of Children (0-17 years old) Who Do NOT Have Dental Insurance.

Los Angeles Health Survey, 2011.

Children without Dental Insurance	Percent	95% CI	Estimated #
LA County	21.8%	20.1 - 23.6	511,000
Health District			
East Valley	23.0%	14.9 - 31.0	23,000
Glendale	21.0%	12.8 - 29.2	13,000
San Fernando	19.5%	12.5 - 26.4	25,000
West Valley	23.5%	17.8 - 29.2	45,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Children (3-17 years old) Who Were Unable to Afford Dental Care and Check-Ups in the Past Year.

Los Angeles County Health Survey, 2011.

Unable to Afford DDS Care	Percent	95% CI	Estimated #
LA County	12.6%	10.9 - 14.2	264,000
Health District			
East Valley	* 10.8%	4.8 - 16.8	10,000
Glendale	* 6.9%	1.7 - 12.1	4,000
San Fernando	* 12.8%	6.0 - 19.6	15,000
West Valley	* 7.6%	4.1 - 11.1	13,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

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Percent of Children (0-17 years old) Who Were Unable to Afford To See a Doctor for an Illness or Other Health Problem in the Past Year.

Los Angeles County Health Survey, 2011.

Unable to Afford MD for Illness, etc.	Percent	95% CI	Estimated #
LA County	6.1%	4.9 - 7.3	145,000
Health District			
East Valley	* 3.2%	0.4 - 6.0	3,000
Glendale	-	- - -	-
San Fernando	* 4.8%	1.8 - 7.8	6,000
West Valley	* 3.6%	1.3 - 5.8	7,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Children (0-17 years old) Who Reported Having No Regular Source of Care.

Los Angeles County Health Survey, 2011.

No Regular Source of Care	Percent	95% CI	Estimated #
LA County	4.8%	3.9 - 5.7	115,000
Health District			
East Valley	* 6.5%	1.3 - 11.7	7,000
Glendale	-	- - -	-
San Fernando	* 3.4%	0.1 - 6.7	4,000
West Valley	* 2.8%	1.3 - 4.4	6,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

Percent of Children (2-17 years old) Who Reported Eating Breakfast Daily in a Typical Week.

Los Angeles County Health Survey, 2011.

Ate Breakfast Daily	Percent	95% CI	Estimated #
LA County	84.5%	82.9 - 86.2	1,887,000
Health District			
East Valley	82.6%	73.4 - 91.8	78,000
Glendale	88.1%	82.4 - 93.9	53,000
San Fernando	85.7%	80.6 - 90.8	106,000
West Valley	82.3%	76.2 - 88.4	153,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Children (0-17 years old) Who Consumed Fast Food At Least Once a Week.

Los Angeles County Health Survey, 2011.

Eat Fast Food 1+Times/Week	Percent	95% CI	Estimated #
LA County	50.5%	48.3 - 52.6	1,201,000
Health District			
East Valley	44.2%	33.8 - 54.5	45,000
Glendale	39.6%	28.1 - 51.1	26,000
San Fernando	47.3%	39.1 - 55.5	61,000
West Valley	44.2%	37.1 - 51.4	87,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Children (0-17 years old) Who Consumed At Least One Soda or Sweetened Drink a Day.

Los Angeles County Health Survey, 2011.

Drink 1+ Soda/Sweetened Drink a Day	Percent	95% CI	Estimated #
LA County	38.3%	36.2 - 40.4	904,000
Health District			
East Valley	34.1%	24.1 - 44.1	35,000
Glendale	24.5%	16.0 - 32.9	16,000
San Fernando	39.4%	31.0 - 47.7	50,000
West Valley	32.4%	25.3 - 39.4	63,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

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Percent of Children (6-17 years old) Participating in Physical Activity per Week (Physical Activity Includes: Walk, Bike, Skateboard to or from School; Participation in Team Sports; Bicycling, Rollerblading, Skateboarding, etc.; Other Activities Like Physically Interactive Games - DDR or Wii Sports or Fit; Gymnastic, Dance or Karate Classes).

Los Angeles County Health Survey, 2011.

Physical Activity		Percent	95% CI		Estimated #
Meets: 1+ hr(s)/day, 7 days/wk		28.7%	26.3	- 31.1	433,000
Participates		60.3%	57.8	- 62.9	908,000
Does not participate		10.9%	9.4	- 12.5	165,000
Health District					
East Valley	Meets: 1+ hr(s)/day, 7 days/wk	38.8%	23.7	- 53.9	22,000
	Participates	52.6%	38.6	- 66.7	30,000
	Does not participate	* 8.6%	3.7	- 13.4	5,000
Glendale	Meets: 1+ hr(s)/day, 7 days/wk	29.8%	18.0	- 41.6	12,000
	Participates	50.4%	35.9	- 64.9	20,000
	Does not participate	* 19.8%	2.8	- 36.8	8,000
San Fernando	Meets: 1+ hr(s)/day, 7 days/wk	25.6%	17.6	- 33.6	22,000
	Participates	63.2%	54.6	- 71.8	55,000
	Does not participate	* 11.2%	6.1	- 16.3	10,000
West Valley	Meets: 1+ hr(s)/day, 7 days/wk	28.4%	20.2	- 36.5	37,000
	Participates	62.5%	54.2	- 70.8	82,000
	Does not participate	9.2%	5.4	- 12.9	12,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error ≥23%) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

25. Children and adolescents should do 60 minutes (1 hour) or more of **physical activity** each day to meet recommendations. Activities measured included: walk, bike skateboard to or from school; participation in team sports; bicycling, rollerblading, skateboarding, etc.; other activities like physically interactive video games - DDR, Wii Sport or Fit; gymnastics, dance, karate, or similar type class. [REFERENCE: Physical Activity Guidelines Advisory Committee. *Physical Activity Guidelines Advisory Committee Report, 2008*. Washington, DC: U.S. Department of Health and Human Services, 2008. <http://www.health.gov/paguidelines/pdf/paguide.pdf>]

Percent of Children (6 months - 17 years) Who Watch 3 or More Hours of Television in a Typical Day.

Los Angeles Health Survey, 2011.

Watch 3+ hrs of TV	Percent	95% CI	Estimated #
LA County	22.3%	20.4 - 24.3	518,000
Health District			
East Valley	23.5%	13.8 - 33.3	24,000
Glendale	* 21.6%	10.0 - 33.2	14,000
San Fernando	17.4%	10.5 - 24.3	22,000
West Valley	17.4%	11.7 - 23.1	34,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Children (0-5 years old) who were Breastfed by their Biological Mothers at Birth (i.e., Initiation of Breastfeeding).

Los Angeles County Health Survey, 2011.

Child Breastfed at Birth (i.e., Initiation)	Percent	95% CI	Estimated #
LA County	87.4%	84.0 - 90.8	433,000
Health District			
East Valley	91.7%	83.6 - 99.7	25,000
Glendale	95.4%	88.7 - 100.0	15,000
San Fernando	95.2%	89.6 - 100.0	22,000
West Valley	77.7%	56.4 - 99.0	22,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

Percent of Children (0-5 years old) Whose Primary Caretaker Reported it is Very or Somewhat Difficult to Find Childcare on a Regular Basis (excluding those who reported they do not need childcare).

Los Angeles County Health Survey, 2011.

Very/Somewhat Difficult	Percent	95% CI	Estimated #
LA County	26.9%	22.6 - 31.1	156,000
Health District			
East Valley	* 39.3%	17.8 - 60.9	12,000
Glendale	* 20.7%	4.5 - 37.0	4,000
San Fernando	* 26.0%	2.3 - 49.6	6,000
West Valley	* 20.9%	10.5 - 31.2	10,000

Source: 2011 Los Angeles County Health Survey; Office of Health Assessment and Epidemiology, Los Angeles County Department of Public Health.

Note: The information presented is based on self-reported data from a randomly-selected, representative sample of 6,013 Los Angeles County parents/guardians. The 95% confidence intervals (CI) represent the margin of error that occurs with statistical sampling, and means that the actual prevalence in the population, 95 out of 100 times sampled, would fall within the range provided.

*The estimate is statistically unstable (relative standard error $\geq 23\%$) and therefore may not be appropriate to use for planning or policy purposes.

-For purposes of confidentiality, results with cell sizes less than 5 are not reported.

16. Percentage of children whose primary caretaker reported it is "very" or "somewhat" difficult to find childcare excludes 23.4% of respondents who reported that they do not need childcare.

Disease and Death Estimates

The information in this section focuses on the leading causes of death for the area, the major illnesses/diseases treated at Providence Tarzana Medical Center, and the prevalence of selected diseases within the zip codes/communities targeted for this study. Based on the mortality data reported for the defined area the leading causes of death include.

- Heart Disease (29.7%)
- Cancer (24.4%)
- .Stroke/Cerebrovascular Disease (5.3%)
- Alzheimer's Disease (5.3%)
- Chronic Lower Respiratory Disease (5.1%)

Data on the estimates of selected diseases for the targeted zip codes shows that the following diseases affect a larger proportion of the population within the targeted area.

- Hypertension (21.2%)
- Low Back Pain (20.3%)
- Arthritis (15.2%)
- Sinusitis (8.9%)
- Asthma (8.8%)
- Depression and Anxiety (8.6%)
- Diseases of the Heart (8.4%)
- Diabetes (6.7%)

Deaths by Leading Cause:

Zip Code	ZIP City Name	Deaths	HTD	CAN	STK	CLD	ALZ	INJ	DIA	PNF	LIV	SUI	HYP	NEP	OTH
91301	Agoura Hills	136	39	29	9	9	8	5	0	3	4	3	6	6	15
91302	Calabasas	124	24	38	7	8	14	6	1	1	4	5	1	0	15
91303	Canoga Park	113	35	20	2	4	10	5	4	4	0	4	0	4	21
91304	Canoga Park	280	85	66	16	14	17	5	7	11	2	8	5	2	42
91306	Winnetka	236	68	43	12	19	15	13	7	9	7	3	2	4	34
91307	West Hills	191	64	45	10	8	9	4	10	8	0	8	0	5	20
91436	Encino	189	55	65	6	9	5	5	6	5	0	3	1	4	25
91316	Encino	119	28	37	7	9	2	1	3	3	0	3	3	3	20
91324	Northridge	175	48	52	10	8	7	6	6	5	3	1	1	0	28
91325	Northridge	221	79	60	12	7	11	10	4	5	1	3	1	1	27
91330	Northridge	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
91335	Reseda	500	139	100	30	31	36	15	16	20	3	6	7	10	87
91356	Tarzana	205	60	57	20	12	7	8	5	9	2	0	1	4	20
91364	Woodland Hills	213	66	57	7	6	19	6	4	6	1	2	2	5	32
91367	Woodland Hills	269	68	89	9	15	16	10	6	10	1	3	3	3	36
91401	Van Nuys	204	50	46	14	8	6	6	11	16	0	1	3	4	39
91405	Van Nuys	281	85	66	13	10	10	6	11	14	6	3	6	3	48
91406	Van Nuys	257	90	48	17	13	6	9	8	8	5	8	2	4	39
91411	Van Nuys	163	68	26	4	8	6	5	4	9	3	3	2	3	22
	Total	3,876	1,151	944	205	198	204	125	113	146	42	67	46	65	570

Source: 2010 California Department of Public Health, Death Records

HTD- Diseases of the Heart; CAN- Malignant Neoplasms (Cancer); STK- Cerebrovascular Disease (Stroke); CLD- Chronic Lower Respiratory Disease; ALZ- Alzheimer’s Disease; INJ- Unintentional Injuries; DIA- Diabetes Mellitus; PNF- Influenza and Pneumonia; LIV- Chronic Liver Disease and Cirrhosis; SUI- Intentional Self Harm (Suicide); HYP- Essential Hypertension & Hypertensive Renal Disease; NEP- Nephritis, Nephrotic Syndrome and Nephrosis; OTH- All Other Causes

Medical Center Inpatient Primary Diagnosis Data for 2012:

Providence Tarzana Medical Center		
Top Inpatient Diagnoses by Discharge Volume		
Rank	Diagnosis	# of Cases
1	SINGLE LIVEBORN, BORN IN HOSP, DELVERED W/O C-SEC	1442
2	SINGLE LIVEBORN, BORN IN HOSP, DELIVERED CESAREAN	896
3	SEPTICEMIA NOS	706
4	PNEUMONIA, ORGANISM NOS	420
5	PREV CESAREAN DELIVRY W/ OR W/O MENT ANTEPART COND	351
6	POST TERM PREG, DELIV W/WO MENTION OF ANTEPARTUM C	283
7	CHEST PAIN NEC	253
8	ATRIAL FIBRILLATION	228
9	ACUTE RENAL FAILURE, UNSPECIFIED	212
10	DEL W 1 DEG LACERAT-DEL	211
11	CORONARY ATHEROSCLEROSIS OF NATIVE CORONARY VESSEL	196
12	ACUTE APPENDICITIS NOS	181
13	DEL W 2 DEG LACERAT-DEL	166
14	DEHYDRATION	137
15	CEREBRAL ART OCCLUSION NOS W CEREBRAL INFARCTION	127
16	NORMAL DELIVERY	127
17	ABN DEL FET HT RT/RHYTHM,W OR W/O MENTION OF ANTEP	126
18	CAROTID ARTERY OCCLUSION W O CEREBRAL INFARCTION	124
19	URIN TRACT INFECTION NOS	122
20	COMPLIC LABOR NEC-DELIV	120

Source: CAMIS

Medical Center Emergency Department Primary Diagnosis for 2012:

Providence Tarzana Medical Center		
Top Emergency Department Diagnoses by Discharge Volume		
Rank	Diagnosis	# of Cases
1	ABDOMINAL PAIN, OTHER SPECIFIED SITE	554
2	FEVER, UNSPECIFIED	543
3	HEADACHE	500
4	CHEST PAIN NOS	489
5	VOMITING ALONE	478
6	ABDOMINAL PAIN, UNSPECIFIED SITE	474
7	ACUTE URI NOS	447
8	NO PROC/PATIENT DECISION	392
9	OTITIS MEDIA NOS	379
10	HEAD INJURY, NOS	324
11	ACUTE PHARYNGITIS	302
12	ACUTE BRONCHITIS	299
13	ABDOMINAL PAIN, EPIGASTRIC	289
14	OPEN WOUND OF FINGER	274
15	CHEST PAIN NEC	273
16	ASTHMA, UNSPECIFIED, W (ACUTE) EXACERBATION	267
17	CONTUSION FACE/SCALP/NCK	258
18	NONINF GASTROENTERIT NEC	251
19	PAIN IN LIMB	240
20	SYNCOPE AND COLLAPSE	237

Source: CAMIS

Congestive Heart Failure								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	328	1.27	25,953	358	1.38	8.29
91302	Calabasas	26,380	354	1.34	27,030	381	1.41	7.12
91303	Canoga Park	25,924	207	0.80	27,291	246	0.90	15.59
91304	Canoga Park	49,523	577	1.16	49,874	612	1.23	5.79
91306	Winnetka	46,553	509	1.09	46,941	539	1.15	5.65
91307	West Hills	24,742	391	1.58	24,948	406	1.63	3.65
91436	Encino	14,964	300	2.00	15,126	309	2.04	2.88
91316	Encino	26,965	504	1.87	27,025	529	1.96	4.83
91324	Northridge	26,860	358	1.33	27,275	383	1.40	6.47
91325	Northridge	35,248	446	1.27	36,194	482	1.33	7.35
91330	Northridge	2,286	15	0.65	2,421	18	0.73	16.12
91335	Reseda	74,919	852	1.14	77,028	917	1.19	7.07
91356	Tarzana	29,141	463	1.59	29,226	480	1.64	3.52
91364	Woodland Hills	25,721	410	1.59	26,239	440	1.68	6.85
91367	Woodland Hills	40,237	674	1.67	41,347	716	1.73	5.97
91401	Van Nuys	39,064	432	1.11	38,863	465	1.20	6.95
91405	Van Nuys	50,804	465	0.91	50,920	504	0.99	7.87
91406	Van Nuys	53,444	508	0.95	54,246	559	1.03	9.00
91411	Van Nuys	24,199	238	0.98	24,457	265	1.08	10.31
	Totals	642,746	8,031	1.25	652,404	8,609	1.32	6.71

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Coronary Heart Disease								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	830	3.22	25,953	898	3.46	7.51
91302	Calabasas	26,380	890	3.37	27,030	950	3.52	6.35
91303	Canoga Park	25,924	516	1.99	27,291	598	2.19	13.85
91304	Canoga Park	49,523	1,432	2.89	49,874	1,506	3.02	4.94
91306	Winnetka	46,553	1,248	2.68	46,941	1,316	2.80	5.18
91307	West Hills	24,742	973	3.93	24,948	1,004	4.02	3.15
91436	Encino	14,964	762	5.09	15,126	777	5.14	2.00
91316	Encino	26,965	1,261	4.68	27,025	1,312	4.85	3.87
91324	Northridge	26,860	895	3.33	27,275	943	3.46	5.07
91325	Northridge	35,248	1,129	3.20	36,194	1,207	3.33	6.47
91330	Northridge	2,286	40	1.77	2,421	47	1.95	14.49
91335	Reseda	74,919	2,095	2.80	77,028	2,241	2.91	6.50
91356	Tarzana	29,141	1,164	3.99	29,226	1,195	4.09	2.61
91364	Woodland Hills	25,721	1,035	4.02	26,239	1,096	4.18	5.54
91367	Woodland Hills	40,237	1,692	4.21	41,347	1,783	4.31	5.10
91401	Van Nuys	39,064	1,090	2.79	38,863	1,158	2.98	5.83
91405	Van Nuys	50,804	1,172	2.31	50,920	1,256	2.47	6.67
91406	Van Nuys	53,444	1,270	2.38	54,246	1,378	2.54	7.81
91411	Van Nuys	24,199	591	2.44	24,457	652	2.67	9.37
	Totals	642,746	20,084	3.12	652,404	21,317	3.27	5.78

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Depression and Anxiety								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	2,278	8.84	25,953	2,315	8.92	1.58
91302	Calabasas	26,380	2,298	8.71	27,030	2,374	8.78	3.23
91303	Canoga Park	25,924	2,142	8.26	27,291	2,265	8.30	5.44
91304	Canoga Park	49,523	4,165	8.41	49,874	4,192	8.40	0.63
91306	Winnetka	46,553	3,835	8.24	46,941	3,869	8.24	0.89
91307	West Hills	24,742	2,146	8.67	24,948	2,164	8.68	0.84
91436	Encino	14,964	1,349	9.02	15,126	1,353	8.95	0.32
91316	Encino	26,965	2,561	9.50	27,025	2,560	9.47	-0.04
91324	Northridge	26,860	2,317	8.63	27,275	2,350	8.62	1.39
91325	Northridge	35,248	3,194	9.06	36,194	3,271	9.04	2.34
91330	Northridge	2,286	244	10.67	2,421	257	10.61	5.00
91335	Reseda	74,919	6,349	8.47	77,028	6,529	8.48	2.76
91356	Tarzana	29,141	2,650	9.09	29,226	2,650	9.07	0.00
91364	Woodland Hills	25,721	2,348	9.13	26,239	2,396	9.13	2.00
91367	Woodland Hills	40,237	3,662	9.10	41,347	3,727	9.01	1.73
91401	Van Nuys	39,064	3,427	8.77	38,863	3,417	8.79	-0.31
91405	Van Nuys	50,804	4,191	8.25	50,920	4,206	8.26	0.35
91406	Van Nuys	53,444	4,517	8.45	54,246	4,592	8.47	1.63
91411	Van Nuys	24,199	2,120	8.76	24,457	2,151	8.79	1.44
Totals		642,746	55,793	8.68	652,404	56,636	8.68	1.49

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Diabetes								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	1,659	6.44	25,953	1,755	6.76	5.46
91302	Calabasas	26,380	1,691	6.41	27,030	1,780	6.59	5.04
91303	Canoga Park	25,924	1,475	5.69	27,291	1,718	6.29	14.13
91304	Canoga Park	49,523	3,259	6.58	49,874	3,519	7.06	7.39
91306	Winnetka	46,553	3,137	6.74	46,941	3,424	7.29	8.37
91307	West Hills	24,742	1,843	7.45	24,948	1,910	7.65	3.52
91316	Encino	26,965	2,140	7.94	27,025	2,260	8.36	5.30
91324	Northridge	26,860	1,935	7.20	27,275	2,108	7.73	8.21
91325	Northridge	35,248	2,425	6.88	36,194	2,675	7.39	9.36
91330	Northridge	2,286	104	4.55	2,421	123	5.07	15.21
91335	Reseda	74,919	5,099	6.81	77,028	5,673	7.36	10.12
91356	Tarzana	29,141	2,099	7.20	29,226	2,177	7.45	3.60
91364	Woodland Hills	25,721	1,888	7.34	26,239	2,017	7.69	6.43
91367	Woodland Hills	40,237	3,064	7.62	41,347	3,308	8.00	7.37
91401	Van Nuys	39,064	2,429	6.22	38,863	2,579	6.64	5.81
91405	Van Nuys	50,804	2,981	5.87	50,920	3,224	6.33	7.53
91406	Van Nuys	53,444	3,281	6.14	54,246	3,634	6.70	9.71
91411	Van Nuys	24,199	1,490	6.16	24,457	1,645	6.73	9.43
91436	Encino	14,964	1,205	8.05	15,126	1,236	8.17	2.53
	Totals	642,746	43,203	6.72	652,404	46,764	7.17	7.62

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Heart Attack								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	650	2.52	25,953	701	2.70	7.28
91302	Calabasas	26,380	692	2.62	27,030	738	2.73	6.22
91303	Canoga Park	25,924	406	1.57	27,291	471	1.73	13.87
91304	Canoga Park	49,523	1,106	2.23	49,874	1,164	2.33	4.96
91306	Winnetka	46,553	965	2.07	46,941	1,018	2.17	5.17
91307	West Hills	24,742	751	3.04	24,948	776	3.11	3.16
91436	Encino	14,964	584	3.90	15,126	596	3.94	2.06
91316	Encino	26,965	969	3.59	27,025	1,006	3.72	3.75
91324	Northridge	26,860	687	2.56	27,275	724	2.65	5.01
91325	Northridge	35,248	868	2.46	36,194	928	2.56	6.46
91330	Northridge	2,286	31	1.37	2,421	36	1.50	13.99
91335	Reseda	74,919	1,621	2.16	77,028	1,735	2.25	6.56
91356	Tarzana	29,141	897	3.08	29,226	921	3.15	2.58
91364	Woodland Hills	25,721	801	3.12	26,239	848	3.23	5.51
91367	Woodland Hills	40,237	1,299	3.23	41,347	1,367	3.31	5.00
91401	Van Nuys	39,064	850	2.18	38,863	901	2.32	5.64
91405	Van Nuys	50,804	909	1.79	50,920	975	1.92	6.78
91406	Van Nuys	53,444	989	1.85	54,246	1,071	1.97	7.69
91411	Van Nuys	24,199	462	1.91	24,457	509	2.08	9.24
	Totals	642,746	15,538	2.42	652,404	16485.43	2.53	5.75

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Hypertension								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	5,707	22.15	25,953	5,973	23.01	4.45
91302	Calabasas	26,380	5,925	22.46	27,030	6,207	22.96	4.54
91303	Canoga Park	25,924	4,270	16.47	27,291	4,829	17.70	11.58
91304	Canoga Park	49,523	10,054	20.30	49,874	10,522	21.10	4.45
91306	Winnetka	46,553	9,121	19.59	46,941	9,589	20.43	4.88
91307	West Hills	24,742	6,095	24.63	24,948	6,251	25.06	2.50
91436	Encino	14,964	4,156	27.77	15,126	4,233	27.99	1.82
91316	Encino	26,965	7,323	27.16	27,025	7,622	28.20	3.91
91324	Northridge	26,860	5,919	22.04	27,275	6,246	22.90	5.24
91325	Northridge	35,248	7,673	21.77	36,194	8,179	22.60	6.19
91330	Northridge	2,286	385	16.85	2,421	433	17.87	10.98
91335	Reseda	74,919	14,970	19.98	77,028	16,003	20.78	6.45
91356	Tarzana	29,141	7,164	24.58	29,226	7,343	25.12	2.44
91364	Woodland Hills	25,721	6,462	25.12	26,239	6,815	25.97	5.18
91367	Woodland Hills	40,237	10,325	25.66	41,347	10,907	26.38	5.33
91401	Van Nuys	39,064	7,725	19.78	38,863	8,086	20.81	4.46
91405	Van Nuys	50,804	8,849	17.42	50,920	9,339	18.34	5.26
91406	Van Nuys	53,444	9,681	18.11	54,246	10,366	19.11	6.61
91411	Van Nuys	24,199	4,524	18.70	24,457	4,882	19.96	7.33
	Totals	642,746	136,328	21.21	652,404	143,826	22.05	5.21

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Asthma								
Zip Code	ZIP City Name	2012 Population	2012 Disease Estimate	% of Zip Code Population	2017 Total Population	2017 Disease Estimate	% of Zip Code Population	% Var. From 2012 to 2017
91301	Agoura Hills	25,772	2,464	9.56	25,953	2,507	9.66	1.72
91302	Calabasas	26,380	2,498	9.47	27,030	2,593	9.59	3.65
91303	Canoga Park	25,924	2,045	7.89	27,291	2,153	7.89	5.02
91304	Canoga Park	49,523	4,217	8.52	49,874	4,212	8.45	-0.12
91306	Winnetka	46,553	3,814	8.19	46,941	3,794	8.08	-0.52
91307	West Hills	24,742	2,315	9.36	24,948	2,336	9.36	0.89
91436	Encino	14,964	1,456	9.73	15,126	1,468	9.70	0.79
91316	Encino	26,965	2,738	10.15	27,025	2,730	10.10	-0.27
91324	Northridge	26,860	2,396	8.92	27,275	2,414	8.85	0.71
91325	Northridge	35,248	3,319	9.42	36,194	3,362	9.29	1.28
91330	Northridge	2,286	259	11.32	2,421	268	11.08	3.47
91335	Reseda	74,919	6,212	8.29	77,028	6,295	8.17	1.32
91356	Tarzana	29,141	2,821	9.68	29,226	2,821	9.65	0.00
91364	Woodland Hills	25,721	2,510	9.76	26,239	2,559	9.75	1.90
91367	Woodland Hills	40,237	3,967	9.86	41,347	4,038	9.77	1.77
91401	Van Nuys	39,064	3,401	8.71	38,863	3,392	8.73	-0.29
91405	Van Nuys	50,804	3,987	7.85	50,920	3,977	7.81	-0.23
91406	Van Nuys	53,444	4,320	8.08	54,246	4,346	8.01	0.61
91411	Van Nuys	24,199	2,057	8.50	24,457	2,080	8.50	1.12
Totals		642,746	56,796	8.84	652,404	57,345	8.79	0.96

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Hay Fever								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	1,679	6.51	25,953	1,688	6.50	0.51
91302	Calabasas	26,380	1,723	6.53	27,030	1,755	6.49	1.81
91303	Canoga Park	25,924	1,158	4.47	27,291	1,244	4.56	6.90
91304	Canoga Park	49,523	2,605	5.26	49,874	2,600	5.21	-0.16
91306	Winnetka	46,553	2,281	4.90	46,941	2,273	4.84	-0.35
91307	West Hills	24,742	1,570	6.35	24,948	1,567	6.28	-0.19
91436	Encino	14,964	1,018	6.80	15,126	1,014	6.71	-0.35
91316	Encino	26,965	1,823	6.76	27,025	1,836	6.80	0.72
91324	Northridge	26,860	1,480	5.51	27,275	1,491	5.47	0.73
91325	Northridge	35,248	2,012	5.71	36,194	2,043	5.64	1.50
91330	Northridge	2,286	131	5.74	2,421	138	5.69	4.87
91335	Reseda	74,919	3,685	4.92	77,028	3,747	4.86	1.65
91356	Tarzana	29,141	1,866	6.40	29,226	1,864	6.38	-0.12
91364	Woodland Hills	25,721	1,719	6.68	26,239	1,756	6.69	2.10
91367	Woodland Hills	40,237	2,625	6.52	41,347	2,680	6.48	2.06
91401	Van Nuys	39,064	2,070	5.30	38,863	2,105	5.42	1.67
91405	Van Nuys	50,804	2,262	4.45	50,920	2,303	4.52	1.75
91406	Van Nuys	53,444	2,497	4.67	54,246	2,549	4.70	2.02
91411	Van Nuys	24,199	1,208	4.99	24,457	1,244	5.09	2.90
Totals		642,746	35,414	5.51	652,404	35,897	5.50	1.35

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Lower Back Pain								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	5,585	21.67	25,953	5,704	21.98	2.08
91302	Calabasas	26,380	5,670	21.49	27,030	5,866	21.70	3.35
91303	Canoga Park	25,924	4,715	18.19	27,291	5,048	18.50	6.61
91304	Canoga Park	49,523	9,659	19.50	49,874	9,777	19.60	1.21
91306	Winnetka	46,553	8,780	18.86	46,941	8,896	18.95	1.30
91307	West Hills	24,742	5,344	21.60	24,948	5,400	21.65	1.03
91436	Encino	14,964	3,456	23.09	15,126	3,480	23.01	0.70
91316	Encino	26,965	6,356	23.57	27,025	6,416	23.74	0.93
91324	Northridge	26,860	5,454	20.31	27,275	5,561	20.39	1.92
91325	Northridge	35,248	7,365	20.90	36,194	7,583	20.95	2.87
91330	Northridge	2,286	495	21.63	2,421	524	21.66	5.68
91335	Reseda	74,919	14,533	19.40	77,028	15,016	19.49	3.22
91356	Tarzana	29,141	6,475	22.22	29,226	6,510	22.28	0.54
91364	Woodland Hills	25,721	5,802	22.56	26,239	5,957	22.70	2.59
91367	Woodland Hills	40,237	9,018	22.41	41,347	9,235	22.33	2.34
91401	Van Nuys	39,064	7,874	20.16	38,863	7,955	20.47	1.02
91405	Van Nuys	50,804	9,294	18.29	50,920	9,447	18.55	1.62
91406	Van Nuys	53,444	10,076	18.85	54,246	10,343	19.07	2.58
91411	Van Nuys	24,199	4,753	19.64	24,457	4,885	19.97	2.69
	Totals	642,746	130,706	20.34	652,404	133,604	20.48	2.17

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Ulcer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	380	1.48	25,953	389	1.50	2.27
91302	Calabasas	26,380	383	1.45	27,030	396	1.46	3.34
91303	Canoga Park	25,924	373	1.44	27,291	406	1.49	8.13
91304	Canoga Park	49,523	719	1.45	49,874	743	1.49	3.29
91306	Winnetka	46,553	678	1.46	46,941	707	1.51	3.99
91307	West Hills	24,742	367	1.48	24,948	372	1.49	1.52
91436	Encino	14,964	228	1.52	15,126	229	1.52	0.55
91316	Encino	26,965	431	1.60	27,025	438	1.62	1.43
91324	Northridge	26,860	400	1.49	27,275	416	1.52	3.72
91325	Northridge	35,248	531	1.51	36,194	559	1.54	4.92
91330	Northridge	2,286	34	1.48	2,421	37	1.51	8.02
91335	Reseda	74,919	1,133	1.51	77,028	1,203	1.56	5.82
91356	Tarzana	29,141	443	1.52	29,226	447	1.53	0.82
91364	Woodland Hills	25,721	392	1.53	26,239	404	1.54	2.85
91367	Woodland Hills	40,237	613	1.52	41,347	633	1.53	3.14
91401	Van Nuys	39,064	583	1.49	38,863	591	1.52	1.21
91405	Van Nuys	50,804	732	1.44	50,920	754	1.48	2.87
91406	Van Nuys	53,444	791	1.48	54,246	827	1.53	4.45
91411	Van Nuys	24,199	365	1.51	24,457	379	1.55	3.57
	Totals	642,746	9,578	1.49	652,404	9,929	1.52	3.54

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Stroke								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	494	1.92	25,953	533	2.05	7.30
91302	Calabasas	26,380	526	1.99	27,030	561	2.08	6.33
91303	Canoga Park	25,924	352	1.36	27,291	406	1.49	13.17
91304	Canoga Park	49,523	909	1.84	49,874	959	1.92	5.22
91306	Winnetka	46,553	818	1.76	46,941	867	1.85	5.68
91307	West Hills	24,742	585	2.36	24,948	605	2.42	3.28
91436	Encino	14,964	436	2.91	15,126	445	2.94	2.09
91316	Encino	26,965	753	2.79	27,025	782	2.89	3.60
91324	Northridge	26,860	556	2.07	27,275	589	2.16	5.52
91325	Northridge	35,248	706	2.00	36,194	757	2.09	6.73
91330	Northridge	2,286	28	1.24	2,421	33	1.35	13.50
91335	Reseda	74,919	1,386	1.85	77,028	1,485	1.93	6.66
91356	Tarzana	29,141	698	2.40	29,226	719	2.46	2.81
91364	Woodland Hills	25,721	615	2.39	26,239	653	2.49	5.75
91367	Woodland Hills	40,237	1,017	2.53	41,347	1,073	2.60	5.19
91401	Van Nuys	39,064	697	1.78	38,863	730	1.88	4.58
91405	Van Nuys	50,804	785	1.55	50,920	835	1.64	5.89
91406	Van Nuys	53,444	843	1.58	54,246	910	1.68	7.44
91411	Van Nuys	24,199	393	1.63	24,457	428	1.75	8.02
	Totals	642,746	12,600	1.96	652,404	13,369	2.05	5.75

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Liver Conditions								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	300	1.16	25,953	303	1.17	1.04
91302	Calabasas	26,380	302	1.14	27,030	309	1.14	2.13
91303	Canoga Park	25,924	288	1.11	27,291	316	1.16	9.02
91304	Canoga Park	49,523	569	1.15	49,874	589	1.18	3.47
91306	Winnetka	46,553	540	1.16	46,941	566	1.21	4.61
91307	West Hills	24,742	294	1.19	24,948	297	1.19	1.18
91436	Encino	14,964	179	1.19	15,126	179	1.18	0.09
91316	Encino	26,965	328	1.22	27,025	338	1.25	2.75
91324	Northridge	26,860	320	1.19	27,275	335	1.23	4.50
91325	Northridge	35,248	418	1.19	36,194	443	1.22	5.66
91330	Northridge	2,286	25	1.09	2,421	28	1.15	9.94
91335	Reseda	74,919	880	1.17	77,028	941	1.22	6.51
91356	Tarzana	29,141	343	1.18	29,226	347	1.19	1.09
91364	Woodland Hills	25,721	310	1.21	26,239	322	1.23	3.67
91367	Woodland Hills	40,237	485	1.21	41,347	509	1.23	4.67
91401	Van Nuys	39,064	444	1.14	38,863	455	1.17	2.42
91405	Van Nuys	50,804	560	1.10	50,920	581	1.14	3.62
91406	Van Nuys	53,444	608	1.14	54,246	642	1.18	5.33
91411	Van Nuys	24,199	278	1.15	24,457	293	1.20	5.00
	Totals	642,746	7,470	1.16	652,404	7,792	1.19	4.13

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Weak-Failing Kidneys								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	302	1.17	25,953	320	1.23	5.63
91302	Calabasas	26,380	311	1.18	27,030	328	1.21	5.11
91303	Canoga Park	25,924	266	1.03	27,291	300	1.10	11.37
91304	Canoga Park	49,523	587	1.19	49,874	620	1.24	5.30
91306	Winnetka	46,553	552	1.19	46,941	587	1.25	5.92
91307	West Hills	24,742	336	1.36	24,948	346	1.39	2.90
91436	Encino	14,964	235	1.57	15,126	239	1.58	1.80
91316	Encino	26,965	418	1.55	27,025	431	1.59	3.12
91324	Northridge	26,860	349	1.30	27,275	371	1.36	5.79
91325	Northridge	35,248	450	1.28	36,194	483	1.33	6.92
91330	Northridge	2,286	22	0.96	2,421	25	1.02	11.25
91335	Reseda	74,919	921	1.23	77,028	995	1.29	7.46
91356	Tarzana	29,141	400	1.37	29,226	410	1.40	2.45
91364	Woodland Hills	25,721	353	1.37	26,239	372	1.42	5.06
91367	Woodland Hills	40,237	575	1.43	41,347	605	1.46	4.95
91401	Van Nuys	39,064	459	1.18	38,863	477	1.23	3.75
91405	Van Nuys	50,804	553	1.09	50,920	583	1.14	5.05
91406	Van Nuys	53,444	599	1.12	54,246	646	1.19	7.32
91411	Van Nuys	24,199	276	1.14	24,457	296	1.21	6.87
Totals		642,746	7,963	1.24	652,404	8,433	1.29	5.57

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Sinusitis								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	2,667	10.35	25,953	2,705	10.42	1.39
91302	Calabasas	26,380	2,738	10.38	27,030	2,815	10.41	2.76
91303	Canoga Park	25,924	1,904	7.34	27,291	2,041	7.48	6.70
91304	Canoga Park	49,523	4,185	8.45	49,874	4,196	8.41	0.28
91306	Winnetka	46,553	3,656	7.85	46,941	3,657	7.79	0.02
91307	West Hills	24,742	2,488	10.06	24,948	2,498	10.01	0.40
91436	Encino	14,964	1,652	11.04	15,126	1,658	10.96	0.39
91316	Encino	26,965	2,980	11.05	27,025	3,009	11.14	0.97
91324	Northridge	26,860	2,350	8.75	27,275	2,374	8.70	0.99
91325	Northridge	35,248	3,228	9.16	36,194	3,289	9.09	1.84
91330	Northridge	2,286	215	9.39	2,421	226	9.33	4.99
91335	Reseda	74,919	6,038	8.06	77,028	6,161	8.00	2.00
91356	Tarzana	29,141	3,030	10.40	29,226	3,041	10.40	0.34
91364	Woodland Hills	25,721	2,756	10.71	26,239	2,827	10.77	2.50
91367	Woodland Hills	40,237	4,187	10.41	41,347	4,268	10.32	1.89
91401	Van Nuys	39,064	3,439	8.80	38,863	3,490	8.98	1.46
91405	Van Nuys	50,804	3,803	7.48	50,920	3,866	7.59	1.65
91406	Van Nuys	53,444	4,170	7.80	54,246	4,258	7.85	2.07
91411	Van Nuys	24,199	2,009	8.30	24,457	2,069	8.46	2.90
Totals		642,746	57,493	8.94	652,404	58,447	8.96	1.63

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Uterine Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	71	0.28	25,953	74	0.29	4.40
91302	Calabasas	26,380	78	0.29	27,030	82	0.30	5.11
91303	Canoga Park	25,924	44	0.17	27,291	50	0.18	11.60
91304	Canoga Park	49,523	121	0.24	49,874	125	0.25	2.88
91306	Winnetka	46,553	107	0.23	46,941	109	0.23	2.50
91307	West Hills	24,742	79	0.32	24,948	80	0.32	1.32
91436	Encino	14,964	55	0.37	15,126	56	0.37	1.50
91316	Encino	26,965	98	0.36	27,025	101	0.38	3.44
91324	Northridge	26,860	72	0.27	27,275	75	0.28	3.80
91325	Northridge	35,248	92	0.26	36,194	96	0.27	4.63
91330	Northridge	2,286	4	0.19	2,421	5	0.20	8.94
91335	Reseda	74,919	176	0.23	77,028	181	0.24	3.15
91356	Tarzana	29,141	92	0.32	29,226	94	0.32	1.98
91364	Woodland Hills	25,721	81	0.32	26,239	86	0.33	5.30
91367	Woodland Hills	40,237	134	0.33	41,347	140	0.34	4.79
91401	Van Nuys	39,064	89	0.23	38,863	93	0.24	4.56
91405	Van Nuys	50,804	96	0.19	50,920	101	0.20	4.34
91406	Van Nuys	53,444	104	0.19	54,246	109	0.20	4.67
91411	Van Nuys	24,199	49	0.20	24,457	52	0.21	6.64
	Totals	642,746	1,643	0.26	652,404	1,712	0.26	4.02

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Lung Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	36	0.14	25,953	39	0.15	9.89
91302	Calabasas	26,380	39	0.15	27,030	43	0.16	8.77
91303	Canoga Park	25,924	21	0.08	27,291	24	0.09	14.39
91304	Canoga Park	49,523	63	0.13	49,874	66	0.13	5.82
91306	Winnetka	46,553	54	0.12	46,941	57	0.12	5.46
91307	West Hills	24,742	45	0.18	24,948	47	0.19	4.23
91436	Encino	14,964	35	0.23	15,126	36	0.24	3.04
91316	Encino	26,965	60	0.22	27,025	63	0.23	4.51
91324	Northridge	26,860	40	0.15	27,275	42	0.15	5.29
91325	Northridge	35,248	50	0.14	36,194	54	0.15	6.87
91330	Northridge	2,286	2	0.07	2,421	2	0.08	16.07
91335	Reseda	74,919	93	0.12	77,028	99	0.13	5.49
91356	Tarzana	29,141	54	0.19	29,226	56	0.19	3.59
91364	Woodland Hills	25,721	47	0.18	26,239	50	0.19	6.44
91367	Woodland Hills	40,237	79	0.20	41,347	84	0.20	5.60
91401	Van Nuys	39,064	48	0.12	38,863	51	0.13	5.59
91405	Van Nuys	50,804	51	0.10	50,920	55	0.11	5.99
91406	Van Nuys	53,444	54	0.10	54,246	58	0.11	7.47
91411	Van Nuys	24,199	26	0.11	24,457	28	0.12	9.08
	Totals	642,746	895	0.14	652,404	953	0.15	6.14

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Skin Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	145	0.56	25,953	152	0.58	4.43
91302	Calabasas	26,380	157	0.60	27,030	165	0.61	4.71
91303	Canoga Park	25,924	55	0.21	27,291	61	0.22	10.54
91304	Canoga Park	49,523	184	0.37	49,874	183	0.37	-0.73
91306	Winnetka	46,553	134	0.29	46,941	130	0.28	-3.76
91307	West Hills	24,742	149	0.60	24,948	150	0.60	0.67
91436	Encino	14,964	123	0.82	15,126	124	0.82	1.01
91316	Encino	26,965	198	0.73	27,025	203	0.75	2.44
91324	Northridge	26,860	110	0.41	27,275	109	0.40	-1.16
91325	Northridge	35,248	146	0.42	36,194	147	0.41	0.63
91330	Northridge	2,286	5	0.24	2,421	6	0.24	6.73
91335	Reseda	74,919	237	0.32	77,028	234	0.30	-1.63
91356	Tarzana	29,141	185	0.64	29,226	187	0.64	0.91
91364	Woodland Hills	25,721	168	0.65	26,239	175	0.67	3.89
91367	Woodland Hills	40,237	255	0.63	41,347	259	0.63	1.53
91401	Van Nuys	39,064	154	0.40	38,863	164	0.42	5.69
91405	Van Nuys	50,804	133	0.26	50,920	140	0.27	5.10
91406	Van Nuys	53,444	148	0.28	54,246	152	0.28	2.65
91411	Van Nuys	24,199	75	0.31	24,457	81	0.33	7.36
	Totals	642,746	2,763	0.43	652,404	2,820	0.43	2.03

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Prostate Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	190	0.74	25,953	210	0.81	9.59
91302	Calabasas	26,380	204	0.77	27,030	219	0.81	6.71
91303	Canoga Park	25,924	96	0.37	27,291	114	0.42	15.79
91304	Canoga Park	49,523	303	0.61	49,874	319	0.64	4.91
91306	Winnetka	46,553	253	0.54	46,941	265	0.56	4.38
91307	West Hills	24,742	225	0.91	24,948	233	0.93	3.46
91436	Encino	14,964	198	1.32	15,126	201	1.33	1.81
91316	Encino	26,965	305	1.13	27,025	315	1.17	3.25
91324	Northridge	26,860	201	0.75	27,275	211	0.77	4.69
91325	Northridge	35,248	251	0.71	36,194	267	0.74	6.16
91330	Northridge	2,286	6	0.27	2,421	8	0.31	18.76
91335	Reseda	74,919	413	0.55	77,028	442	0.57	6.48
91356	Tarzana	29,141	275	0.94	29,226	281	0.96	1.95
91364	Woodland Hills	25,721	246	0.96	26,239	259	0.99	4.84
91367	Woodland Hills	40,237	394	0.98	41,347	412	1.00	4.40
91401	Van Nuys	39,064	229	0.59	38,863	245	0.63	6.60
91405	Van Nuys	50,804	229	0.45	50,920	248	0.49	7.62
91406	Van Nuys	53,444	253	0.47	54,246	278	0.51	8.91
91411	Van Nuys	24,199	120	0.49	24,457	133	0.54	10.18
	Totals	2,128,880	13,559		2,179,466	14,635	0.67	7.35

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Colon Rectal Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	93	0.36	25,953	103	0.40	9.02
91302	Calabasas	26,380	102	0.39	27,030	111	0.41	8.17
91303	Canoga Park	25,924	50	0.19	27,291	58	0.21	13.61
91304	Canoga Park	49,523	159	0.32	49,874	167	0.34	4.82
91306	Winnetka	46,553	135	0.29	46,941	141	0.30	3.93
91307	West Hills	24,742	117	0.47	24,948	121	0.48	3.36
91436	Encino	14,964	91	0.61	15,126	93	0.62	2.64
91316	Encino	26,965	154	0.57	27,025	161	0.59	3.82
91324	Northridge	26,860	101	0.38	27,275	105	0.39	3.94
91325	Northridge	35,248	126	0.36	36,194	134	0.37	6.24
91330	Northridge	2,286	4	0.19	2,421	5	0.21	13.70
91335	Reseda	74,919	234	0.31	77,028	244	0.32	4.13
91356	Tarzana	29,141	139	0.48	29,226	143	0.49	2.87
91364	Woodland Hills	25,721	121	0.47	26,239	129	0.49	6.18
91367	Woodland Hills	40,237	204	0.51	41,347	214	0.52	4.91
91401	Van Nuys	39,064	121	0.31	38,863	128	0.33	5.74
91405	Van Nuys	50,804	125	0.25	50,920	133	0.26	5.79
91406	Van Nuys	53,444	132	0.25	54,246	141	0.26	6.13
91411	Van Nuys	24,199	63	0.26	24,457	69	0.28	9.14
	Totals	642,746	2,271	0.35	652,404	2,399	0.37	5.35

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Breast Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25772	269	1.05	22547	294	1.30	8.24
91302	Calabasas	26380	291	1.10	23434	318	1.36	8.26
91303	Canoga Park	25924	155	0.60	25302	180	0.71	13.98
91304	Canoga Park	49523	451	0.91	44074	479	1.09	5.77
91306	Winnetka	46553	397	0.85	41711	419	1.00	5.22
91307	West Hills	24742	319	1.29	20673	331	1.60	3.86
91436	Encino	14964	229	1.53	11697	237	2.03	3.63
91316	Encino	26965	403	1.49	21305	427	2.01	5.73
91324	Northridge	26860	276	1.03	23239	294	1.27	6.20
91325	Northridge	35248	344	0.98	31290	372	1.19	7.52
91330	Northridge	2286	12	0.53	2269	14	0.64	15.54
91335	Reseda	74919	679	0.91	67958	721	1.06	5.91
91356	Tarzana	29141	370	1.27	24257	386	1.59	4.16
91364	Woodland Hills	25721	323	1.26	21936	350	1.59	7.63
91367	Woodland Hills	40237	543	1.35	33702	581	1.72	6.58
91401	Van Nuys	39064	341	0.87	34632	365	1.05	6.47
91405	Van Nuys	50804	362	0.71	46363	388	0.84	6.71
91406	Van Nuys	53444	387	0.72	49313	418	0.85	7.49
91411	Van Nuys	24199	181	0.75	22169	200	0.90	9.86
	Totals	642746	6,331	0.99	567871	6775	1.19	6.55

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Cervical Cancer								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25772	146	0.57	25953	146	0.56	0.05
91302	Calabasas	26380	151	0.57	27030	153	0.57	1.44
91303	Canoga Park	25924	83	0.32	27291	89	0.32	6.16
91304	Canoga Park	49523	190	0.38	49874	187	0.37	-1.73
91306	Winnetka	46553	154	0.33	46941	151	0.32	-2.32
91307	West Hills	24742	124	0.50	24948	122	0.49	-1.62
91436	Encino	14964	87	0.58	15126	86	0.57	-1.09
91316	Encino	26965	156	0.58	27025	154	0.57	-0.87
91324	Northridge	26860	101	0.38	27275	99	0.36	-2.01
91325	Northridge	35248	144	0.41	36194	143	0.39	-0.74
91330	Northridge	2286	9	0.39	2421	9	0.37	2.42
91335	Reseda	74919	270	0.36	77028	271	0.35	0.26
91356	Tarzana	29141	156	0.54	29226	155	0.53	-0.66
91364	Woodland Hills	25721	144	0.56	26239	145	0.55	0.41
91367	Woodland Hills	40237	205	0.51	41347	202	0.49	-1.47
91401	Van Nuys	39064	171	0.44	38863	173	0.45	1.12
91405	Van Nuys	50804	170	0.33	50920	173	0.34	2.02
91406	Van Nuys	53444	189	0.35	54246	192	0.35	1.38
91411	Van Nuys	24199	94	0.39	24457	96	0.39	2.29
	Totals	642746	2,744	0.43	652404	2,746	0.42	0.06

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Emphysema								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	360	1.39	25,953	385	1.48	6.54
91302	Calabasas	26,380	383	1.45	27,030	408	1.51	6.08
91303	Canoga Park	25,924	186	0.72	27,291	213	0.78	12.94
91304	Canoga Park	49,523	539	1.09	49,874	559	1.12	3.62
91306	Winnetka	46,553	451	0.97	46,941	465	0.99	2.89
91307	West Hills	24,742	394	1.59	24,948	406	1.63	2.98
91316	Encino	26,965	500	1.85	27,025	525	1.94	4.80
91324	Northridge	26,860	329	1.23	27,275	343	1.26	4.02
91325	Northridge	35,248	424	1.20	36,194	447	1.24	5.33
91330	Northridge	2,286	16	0.68	2,421	18	0.73	12.59
91335	Reseda	74,919	759	1.01	77,028	795	1.03	4.55
91356	Tarzana	29,141	469	1.61	29,226	485	1.66	3.19
91364	Woodland Hills	25,721	425	1.65	26,239	452	1.72	6.09
91367	Woodland Hills	40,237	672	1.67	41,347	706	1.71	4.80
91401	Van Nuys	39,064	425	1.09	38,863	456	1.17	6.78
91405	Van Nuys	50,804	424	0.83	50,920	455	0.89	6.79
91406	Van Nuys	53,444	465	0.87	54,246	498	0.92	6.71
91411	Van Nuys	24,199	224	0.92	24,457	247	1.01	9.40
91436	Encino	14,964	304	2.03	15,126	312	2.06	2.69
	Totals	642,746	7,747	1.21	652,404	8175.29	1.25	5.24

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Hearing Impairment								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	1,122	4.35	25,953	1,190	4.59	5.73
91302	Calabasas	26,380	1,201	4.55	27,030	1,268	4.69	5.31
91303	Canoga Park	25,924	606	2.34	27,291	687	2.52	11.79
91304	Canoga Park	49,523	1,732	3.50	49,874	1,777	3.56	2.58
91306	Winnetka	46,553	1,438	3.09	46,941	1,471	3.13	2.21
91307	West Hills	24,742	1,235	4.99	24,948	1,261	5.05	2.05
91436	Encino	14,964	964	6.44	15,126	977	6.46	1.35
91316	Encino	26,965	1,612	5.98	27,025	1,654	6.12	2.57
91324	Northridge	26,860	1,056	3.93	27,275	1,084	3.97	2.55
91325	Northridge	35,248	1,367	3.88	36,194	1,420	3.92	3.76
91330	Northridge	2,286	56	2.44	2,421	62	2.54	9.30
91335	Reseda	74,919	2,471	3.30	77,028	2,561	3.32	3.52
91356	Tarzana	29,141	1,498	5.14	29,226	1,522	5.21	1.57
91364	Woodland Hills	25,721	1,346	5.23	26,239	1,406	5.36	4.25
91367	Woodland Hills	40,237	2,141	5.32	41,347	2,213	5.35	3.25
91401	Van Nuys	39,064	1,379	3.53	38,863	1,445	3.72	4.56
91405	Van Nuys	50,804	1,390	2.74	50,920	1,465	2.88	5.15
91406	Van Nuys	53,444	1,503	2.81	54,246	1,581	2.91	4.93
91411	Van Nuys	24,199	725	3.00	24,457	782	3.20	7.33
	Totals	642,746	24,840	3.86	652,404	25,826	3.96	3.82

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Arthritis								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	4,504	17.48	25,953	4,692	18.08	4.01
91302	Calabasas	26,380	4,735	17.95	27,030	4,939	18.27	4.13
91303	Canoga Park	25,924	2,695	10.39	27,291	3,071	11.25	12.24
91304	Canoga Park	49,523	6,980	14.09	49,874	7,231	14.50	3.47
91306	Winnetka	46,553	5,991	12.87	46,941	6,216	13.24	3.61
91307	West Hills	24,742	4,684	18.93	24,948	4,767	19.11	1.75
91436	Encino	14,964	3,380	22.59	15,126	3,428	22.66	1.40
91316	Encino	26,965	5,785	21.45	27,025	6,012	22.25	3.78
91324	Northridge	26,860	4,100	15.27	27,275	4,272	15.66	4.01
91325	Northridge	35,248	5,351	15.18	36,194	5,640	15.58	5.12
91330	Northridge	2,286	234	10.22	2,421	262	10.83	10.92
91335	Reseda	74,919	10,071	13.44	77,028	10,637	13.81	5.32
91356	Tarzana	29,141	5,584	19.16	29,226	5,703	19.51	2.09
91364	Woodland Hills	25,721	5,086	19.78	26,239	5,348	20.38	4.89
91367	Woodland Hills	40,237	7,902	19.64	41,347	8,246	19.94	4.17
91401	Van Nuys	39,064	5,550	14.21	38,863	5,864	15.09	5.36
91405	Van Nuys	50,804	5,800	11.42	50,920	6,178	12.13	6.12
91406	Van Nuys	53,444	6,412	12.00	54,246	6,863	12.65	6.58
91411	Van Nuys	24,199	3,082	12.73	24,457	3,350	13.70	8.02
	Totals	642,746	97,925	15.24	652,404	102,718	15.74	4.67

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Angina								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	443	1.72	25,953	471	1.81	5.84
91302	Calabasas	26,380	468	1.78	27,030	494	1.83	5.16
91303	Canoga Park	25,924	287	1.11	27,291	330	1.21	12.90
91304	Canoga Park	49,523	741	1.50	49,874	776	1.56	4.45
91306	Winnetka	46,553	652	1.40	46,941	687	1.46	5.03
91307	West Hills	24,742	491	1.98	24,948	504	2.02	2.63
91436	Encino	14,964	369	2.46	15,126	376	2.48	1.80
91316	Encino	26,965	618	2.29	27,025	645	2.38	4.05
91324	Northridge	26,860	448	1.67	27,275	471	1.73	5.05
91325	Northridge	35,248	569	1.61	36,194	608	1.68	6.31
91330	Northridge	2,286	21	0.94	2,421	25	1.03	13.71
91335	Reseda	74,919	1,095	1.46	77,028	1,171	1.52	6.54
91356	Tarzana	29,141	583	2.00	29,226	599	2.05	2.66
91364	Woodland Hills	25,721	527	2.05	26,239	557	2.12	5.44
91367	Woodland Hills	40,237	836	2.08	41,347	880	2.13	4.97
91401	Van Nuys	39,064	580	1.48	38,863	613	1.58	5.43
91405	Van Nuys	50,804	628	1.24	50,920	672	1.32	6.55
91406	Van Nuys	53,444	684	1.28	54,246	739	1.36	7.39
91411	Van Nuys	24,199	320	1.32	24,457	350	1.43	8.60
	Totals	642,746	10,361	1.61	652,404	10,966	1.68	5.52

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Chronic Bronchitis								
ZIP		2012	2012 Disease	% of Zip Code	2017 Total	2017 Disease	% of Zip Code	% Var. From
Code	ZIP City Name	Population	Estimate	Population	Population	Estimate	Population	2012 to 2017
91301	Agoura Hills	25,772	875	3.40	25,953	891	3.43	1.71
91302	Calabasas	26,380	909	3.45	27,030	935	3.46	2.70
91303	Canoga Park	25,924	557	2.15	27,291	601	2.20	7.22
91304	Canoga Park	49,523	1,306	2.64	49,874	1,306	2.62	0.03
91306	Winnetka	46,553	1,107	2.38	46,941	1,100	2.34	-0.61
91307	West Hills	24,742	828	3.35	24,948	829	3.32	0.20
91436	Encino	14,964	578	3.86	15,126	580	3.83	0.32
91316	Encino	26,965	1,016	3.77	27,025	1,030	3.81	1.38
91324	Northridge	26,860	736	2.74	27,275	740	2.71	0.51
91325	Northridge	35,248	1,008	2.86	36,194	1,024	2.83	1.59
91330	Northridge	2,286	61	2.68	2,421	65	2.67	5.33
91335	Reseda	74,919	1,853	2.47	77,028	1,880	2.44	1.42
91356	Tarzana	29,141	1,012	3.47	29,226	1,017	3.48	0.47
91364	Woodland Hills	25,721	925	3.60	26,239	951	3.63	2.71
91367	Woodland Hills	40,237	1,395	3.47	41,347	1,418	3.43	1.65
91401	Van Nuys	39,064	1,086	2.78	38,863	1,113	2.86	2.38
91405	Van Nuys	50,804	1,146	2.26	50,920	1,173	2.30	2.31
91406	Van Nuys	53,444	1,261	2.36	54,246	1,291	2.38	2.32
91411	Van Nuys	24,199	614	2.54	24,457	638	2.61	3.71
	Totals	642,746	18,274	2.84	652,404	18,581	2.85	1.65

Source: The Nielsen Company, ©2012 Thomas Reuters/Truven Health Analytics

Community Needs/Issues

Based on a review of the secondary data and the primary data collected through interviews, questionnaires, and focus groups with community leaders, stakeholders, experts and residents the following needs have been identified in the communities defined for this community needs assessment.

<p>ACCESS</p> <ul style="list-style-type: none"> • Affordable primary and specialty care • Expanded primary care capacity • Affordable dental care • Affordable mental health services • Affordable health insurance for adults 	<p>ENVIRONMENT ISSUES</p> <ul style="list-style-type: none"> • Safe neighborhoods/violence reduction • Accessible physical activity programs • Healthy food options • Affordable housing and transitional housing • Issues of poverty
<p>PREVENTION</p> <ul style="list-style-type: none"> • Obesity prevention programs • Free and low cost health education programs • STD prevention programs • Stress management programs • Teen pregnancy prevention programs • Free/low cost health screenings (e.g. mammograms, colonoscopies, etc.) • Heart disease, cancer, diabetes, hypertension, and asthma screening, prevention and management programs • Alcohol and drug abuse prevention and treatment programs 	<p>DISEASES</p> <ul style="list-style-type: none"> • Hypertension • Stroke • Cancer • Alzheimer's • Back Injury/pain • Arthritis • Sinusitis • Asthma/Respiratory • Depression and Anxiety • Heart Disease • Diabetes • Hay Fever • Hearing Problems
<p>OTHER ISSUES/NEEDS</p> <ul style="list-style-type: none"> • Community case management & resource referral • Culturally and language appropriate services • Affordable/expanded services for seniors • Smoking cessation programs • Parenting resources for new parents/grandparents • Coordination of existing programs and services 	

Priority Needs/Issues

A group of community stakeholders and Medical Center staff were invited to review the needs and issues identified through the assessment process, and to identify the priority areas of focus to begin to focus on addressing through collaborative partnerships between the Medical Center and other organizations and members from our community. This group included the following individuals.

Shawn Kiley	Director of Mission Leadership, PTMC
Dr. Glenn Irani	Chief Medical Officer, PTMC
Barbara Silverberg	Coordinator, Senior Outreach Program, Providence Center for Community Health Improvement
Connie Cruz	Director of Faith Community Nursing, Providence Center for Community Health Improvement
Margaret Pontius	Director, Guadalupe Community Center
Jose' Salazar	Director of Program Development, Tarzana Treatment Center, Inc.
Joan Maltese, Ph.D.	CEO, Child Development Institute
L.A. City Council	Safi Lodin, Field Deputy for Councilman Dennis Zine

Based on feedback from community stakeholders the following five priorities on the next page were identified as key needs that the Medical Center should focus on in the implementation phase of this project.

PROVIDENCE TARZANA MEDICAL CENTER

COMMUNITY NEEDS ASSESSMENT PRIORITY NEEDS/ISSUES (in priority order)

- Access to affordable mental health services
- Diabetes and hypertension screening, management, and prevention programs
- Access to affordable primary and specialty care
- Affordable and expanded services for a growing senior population
- Alcohol and drug abuse treatment and prevention programs

Unaddressed Needs/Issues

In developing the list of priority needs/issues, Providence Tarzana Medical Center looked at bringing its expertise and resources to those issues where it can make positive change. Because the Medical Center has limited resources, it must focus resources on areas where it has the expertise and ability to make a positive impact. While there was an extensive list of needs and issues identified through this assessment process and the organization is unable to address all of them, PTMC will support organizations that are working to address these needs through collaboration, partnerships, and in some cases through financial support for community based projects and programs.

Community Assets/ Resources

Following in Appendix A of this report is a listing of medical, counseling, support, community and other resources and assets available in the targeted communities of this needs assessment.

Next Steps

Now that the community needs assessment process is completed, the next steps are to communicate the results of the study to our local community by making the report available on the Medical Center’s website and through attending stakeholder meetings to discuss the findings. A communication plan has also been developed to share the findings from the needs assessment with internal stakeholders including the organization’s community ministry board, management team, employees, and foundation staff and board.

The implementation step in the process involves developing projects and programs to address the priority needs and issues identified through the assessment process. Providence Tarzana Medical Center values the collaborative relationships that have been developed with other health care providers, community based organizations, schools, churches, government entities and other community leaders. Developing an implementation plan that involves these community partners will be key in the success of addressing the priority needs.



APPENDICES

APPENDIX A – COMMUNITY ASSETS AND RESOURCES

Organization Name	Location	Phone Number	Types of Services
Hospitals			
Northridge Hospital Medical Center	18300 Roscoe Blvd. Northridge, CA 91328	(818) 885-8500	Acute care, trauma, pediatrics, obstetrics, neonatology, heart and cancer center, and 24 hour emergency
Valley Presbyterian Hospital	15107 Vanowen St. Van Nuys, CA 91405	(818) 782-6600	Cardio/cardiovascular surgery, orthopedics, senior membership program, ICU, CCU, NICU, PICU, pediatrics, physical therapy
Encino Hospital Medical Center	16237 Ventura Blvd., Encino, CA 91436	(818)995-5000	General acute care, 24 hour emergency services, psychiatric services, geropsych services, rehabilitation services, sub-acute nursing facility
Providence Tarzana Medical Center	18321 Clark St. Tarzana, CA 91356	(818) 881-0800	Acute rehab, heart institute, women & children's services, orthopedic, diabetes care center, and pediatric/PICU/NICU
Kaiser Permanente Medical Center	5601 De Soto Woodland Hills, CA 91367	(818) 719-2000	OB, pediatric, ICU, CCU, cancer center, psychiatric, chemical dependency, skilled nursing unit , general medical services
West Hills Hospital & Medical Center	7300 Medical Center Dr. West Hills, CA 91307	(818) 676-4000	Maternity services, women's diagnostic center, neonatal ICU, cardiology/cardio surgery, oncology services,

Organization Name	Location	Phone Number	Types of Services
			orthopedics, and bariatric surgery
Olive View—UCLA Medical Center	14445 Olive View Dr. Sylmar, CA 91342	(818) 364-1555	Inpatient, outpatient, and 24 hour emergency care
Community Clinics			
El Proyecto del Barrio	8902 Woodman Ave. Arleta, CA 91331	(818) 830-7133	Family medical services, obstetrics, pediatric, comprehensive prenatal services, family planning counseling programs, mammography, and immunization
Northeast Valley Health Corp.	7107 Remmet Avenue Canoga Park, CA 91303	818-340-3570	Primary medical services, women's health services, WIC
Mission City Community Network	15206/15210 Parthenia St. North Hills, CA 91343	(818) 895-3100	Provides medical, dental and mental health services
Tarzana Treatment Center	8330 Reseda Blvd. Northridge, CA 91324	(818) 996-7019	Primary medical services, alcohol and drug addiction treatment, education, mental health, medical detox and residential rehab for teens / youth, and adults. Also outpatient services, sober living housing, after care, HIV/AIDS Services, Prop 36, family medical care, women's services, family counseling, domestic violence intervention, anger management and community education services

Organization Name	Location	Phone Number	Types of Services
Mid Valley Comprehensive Health Center	7515 Van Nuys Blvd. Van Nuys, CA 91605	(818) 947-4028	Counseling and mental health services, general dentistry, general health care, specialty medical services
Counseling/Mental Health Services/Support Groups			
Pacific Lodge Youth Services	4900 Serrani Ave. Woodland Hills, CA 91364	(818) 347-1577	Psychosocial evaluation, educational assessment, nutritional assessment, alcohol and chemical dependency assessment, complete physical and medical history screening, dental and vision screenings, TBS (Therapeutic Behavioral Specialists)
Community Speech and Hearing Center	18740 Ventura Blvd. # 100 Tarzana, CA 91356	(818) 774-0224	Counseling, audiology, speech pathology, pediatric care, geriatric care, medical services, adult care, all speech and hearing services for all ages
Tarzana Treatment Center	18646 Oxnard St. Tarzana, CA 91356	(800) 996-1051	Addiction, youth services, court-related services, community programs & services, mental health, education, housing & sober living, family services, HIV services, community outreach
Grandparents as parents	6305 Woodman Ave. Van Nuys, CA 91401	(818) 789-1177	Weekly therapeutic support groups, crisis counseling, workshops and educational

Organization Name	Location	Phone Number	Types of Services
			programs, community outreach and education, respite care, education of government officials and institutions
Northridge Hospital Medical Center	18300 Roscoe Blvd. Northridge, CA 91328	(818) 885-8500	Mental health services, CATS child sexual abuse treatment program
Because I Love You	18663 Ventura Blvd Tarzana, CA 91356	(818) 882-4881	Program works with parents and youth, offering support and guidance, to improve communication, promote structure and cooperation in the home, and achieve our goal of family preservation
Center for Hope and Health	7334 Topanga Cyn., Blvd. # 213, Canoga Park, CA 91303	(818) 708-8541 or (818) 884-0910	Counseling, addiction treatment, mental health, personal development
Child and Family Guidance Center	9650 Zelzah Ave. Northridge, CA 91325	(800) 422-4453	Outpatient services, Psychiatric services, child abuse treatment and evaluations, community resource services, therapeutic behavioral services
Family Phases Counseling	21243 Ventura Blvd., Ste. 121 Woodland Hills, CA 91364	(818) 883-9962	Individual therapy for adult men and women, couples counseling, premarital counseling, counseling for teens and young adults, child therapy
Nothing Matters but the Children	26308 W. Plata Ln.	(818) 880-8665	Consultation, assessment,

Organization Name	Location	Phone Number	Types of Services
	Calabasas, CA 91302		individual and family counseling, case management
Mitchell Family Counseling Clinic	18111 Nordhoff St. Northridge, CA 91324	(818) 677-2568	Bibliotherapy and videototherapy, child abuse recognition training, counseling (various issues)
Social Services			
Guadalupe Community Center	21600 Hart St. Canoga Park, CA 91303	(818) 340-2050	Children & youth services, food bank, clothing, senior services, sports & recreations
Lutheran Social Services	6425 Tyrone Ave. Van Nuys, CA 91401	(818) 901-9480	Counseling, job training, help for the elderly, financial guidance, emergency services, utility assistance, family services, transitional housing
Center for Prevention of Family Violence	13655 Victory # 201 Van Nuys, CA 91401	(818) 786-2079 or (800) 290-2079	Parenting classes, child abuse groups, women's support groups, sex offenders groups, domestic violence groups, sexual awareness, referrals to shelters, crisis intervention, psychotherapy, counseling
El Centro de Amistad	6800 Owensmouth Ave. Canoga Park, CA 91303	(818) 335-1233	Individual, family and group therapy, case management, medication support, computer literacy and technology education
Pediatric Health and WIC Center	7138 Van Nuys Blvd. Van Nuys, CA 91405	(818) 778-6240	Community health, health care for the homeless, primary medical services

Planned Parenthood Los Angeles Canoga Park Health Center	21001 Sherman Way, Ste. 9 Canoga Park, CA 91303	(800) 576-5544	HIV testing, men's health care, pregnancy testing, women's healthcare, STD testing
Community Services/Support			
Alzheimer's Association	4221 Wilshire Blvd, Suite 400, Los Angeles, CA 90010	1.800.272.3900	Enhance care and support for those affected with Alzheimer's disease
American Diabetes Association	3425 W Manchester Blvd, Inglewood, CA 90305	(800) 342-2383	Fund research to prevent, cure, and manage diabetes, deliver services to hundreds of communities, provide objective and credible information, give voice to those denied their rights because of diabetes
American Cancer Society	500 N Victory Blvd, Burbank, CA 91502	(818) 841-2969	Help prevent cancer through education and provides support and information services to those dealing with cancer
American Heart Association	816 S. Figueroa Street Los Angeles, CA 90017	1 (800) 242-8721	Public information on healthy hearts, nutrition center, stress management, physical activity, weight management, and smoking risks
CHADD	5439 Lindley Ave Tarzana, CA 91356	(818) 773-4068	Support group for parents of children and adults with ADHD
Therapeutic Living Centers for the Blind Inc.	7915 Lindley Ave. Reseda, CA 91335	(818) 708-1740	This organization is a community of learners and teachers who have come together to create a supportive

			and encouraging environment for those with developmental disabilities and blindness
Valley Coordinated Children Services	19231 Victory Blvd., # 110 Reseda, CA 91335	(818) 708-4500	Crisis intervention, medication support, mental health services, psychological testing
El Camino Community Adult School (LAUSD)	5440 Valley Circle Woodland Hills, CA 91367	(818) 595-8000	Adult education
Senior Services			
Wilkinson Senior Center	8956 Vanalden Ave. Northridge, CA 91324	(818) 756-7741	Community services such as senior activities, nutrition services, social programs and other resources for seniors
ONE Generation Senior Enrichment Center	17400 Victory Blvd. Van Nuys, CA 91406	(818) 705-2345	Adult day care, care management, caregiver support, dining center, senior activities and programs, immigration services, nutritional services, transportation, travel, and volunteer program
Concepts for Living: Senior Assisted Living	6351 Owensmouth Ave. Woodland Hills, CA 91367	(818) 340-7272	Senior housing assistance including retirement and assisted living homes
Canoga Park Senior Center	7326 Jordan Ave. Canoga Park, CA 91303	(818) 340-2633	Recreational activities, classes, special events, senior nutrition, senior clubs
The Adult Skill Center	17400 Vanowen St. Van Nuys, CA 91406	(818) 996-3761	In-home care, adult day care, assisted living
Valley Village	20830 Sherman Way Winnetka, CA 91306	(818) 587-9450	Offers day activities to

			medically fragile clients that include speech therapy and communication skills training, a computer lab, sensory integration training, vocational skills training, physical therapy and gross motor exercises, art and ceramics classes, and daily living skills training
Joyce Eisenberg Keefer Medical Center	7150 Tampa Ave. Reseda, CA 91335	(818) 774-3000	Skilled nursing, assisted living, residential care, Alzheimer's disease and dementia care, independent living
Youth/Family Services			
Boys & Girls Club	7245 Remmet Ave, Canoga Park, CA 91303	(818) 610-1054	Promotes and enhances development of boys and girls by instilling sense of competence, usefulness, belonging, and influence. Programs include recreational, after-school, and other youth services
YMCA	18810 Vanowen Street Reseda, CA 91335	(818)774-2840	Youth development, healthy living, family and youth fitness
Child Development Institute	6340 Variel Ave. Woodland Hills, CA 91367	(818) 888-4559	Developmental support, physical therapy, family support services, mental health therapy, screening and assessments, occupational

			therapy, social skills, speech and language therapy, and enrichment classes
Keep Youth Doing Something (KYDS) Inc.	7026 Sophia Ave. Van Nuys, CA 91405	(818) 908-2029	Helps to empower underserved, low-income and at-risk youth to fulfill their individual potentials and participate constructively in the community by integrating the efforts of community service providers, government officials and agencies, schools, law enforcement, private businesses and caring individuals
Students Run LA	5252 Crebs Ave Tarzana, CA 91356	(818) 654-3360	The mission of Students Run LA is to challenge at-risk secondary students to experience the benefits of goal-setting, character development, adult mentoring and improved health by providing them with a truly life-changing experience: The training for and completion of the ASICS LA Marathon
Center for Living and Learning	14549 Archwood St. #221 Van Nuys, CA 91405	(818) 781-1073	Offers 24-hour residential care and job training to individuals

			suffering from mental illness in a therapeutic environment with emphasis on the highest level of functioning and independent living
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APPENDIX B – SURVEY INSTRUMENTS

Focus Group Questions

Problems and Concerns:

1. What are the most significant health problems in the community? What ages and ethnicities are most affected by the issue?
2. What is the most significant educational/environmental/socio-economic factors affecting the community? Who is most impacted?
3. What are the most risky health behaviors affecting the community? What age and ethnicity is most impacted?
4. What other problems or concerns are affecting the community?

Resources and Barriers:

1. Reviewing the list of problems you mentioned, what are some of the existing community resources to support the community to address the issues?
2. What are some of the barriers to accessing these resources?

Solutions:

1. Suggest some possible solutions to the issues.

Prioritization:

1. Again reviewing the list, what are some of your suggestions for prioritization of the concerns/solutions listed?
2. Suggest methods for prioritization of issues.
3. What can be realistically accomplished?
4. Please prioritize the top 10 issues and concerns that you think need immediate attention.

Community Forum Questionnaire

1. What age bracket do you fall in:
 - A. 25 or less
 - B. 26-39
 - C. 40-54
 - D. 55-64
 - E. 65 or over
2. What is your gender?
 - A. Male
 - B. Female
3. Ethnic group you most identify with?
 - A. African American
 - B. Hispanic/Latino
 - C. White/Caucasian
 - D. Asian Pacific Islander
 - E. Native American
 - F. Other
4. What is your marital status?
 - A. Married/Living Together
 - B. Married/Currently Separated

C. Not Married/Living Together

D. Non Married/Single

5. What is your highest level of education?

A. Less than high school

B. High school diploma/GED

C. Some college

D. Associate degree

E. Undergraduate

F. Graduate

G. Post Graduate

H. Other

6. How do you pay for health care?

A. Pay cash (no insurance)

B. Medicaid

C. Veteran's Administration

D. Health Insurance

E. Medicare

F. Indian Health Service

G. Other

7. What do you think are the three most important factors for a "healthy community?" (priority ranking)

- A. Good place to raise children
- B. Low crime/safe neighborhoods
- C. Good schools
- D. Parks and recreation
- E. Clean environment
- F. Affordable housing
- G. Good jobs and healthy economy
- H. Access to health care (e.g. family doctor)
- I. Arts and cultural events
- J. Other

8. What do you think are the three most important “health problems” in our community? (priority ranking)

- A. Cancer
- B. Dental problems
- C. Diabetes
- D. Heart disease and stroke
- E. High blood pressure
- F. Mental health problems
- G. Respiratory/lung disease
- H. Sexually Transmitted Diseases
- I. Teenage pregnancy

J. Other

9. What do you think are the three most important “risky behaviors” in our community?

A. Alcohol abuse

B. Overweight

C. Dropping out of school

D. Drug abuse

E. Lack of exercise

F. Poor eating habits

G. Tobacco use

H. Not using birth/child control

I. Unsafe sex

J. Other

10. How would you rate your own personal health?

A. Very unhealthy

B. Unhealthy

C. Somewhat healthy

D. Healthy

E. Very Healthy

11. How would you rate your community as a “healthy community?”

A. Very unhealthy

- B. Unhealthy
- C. Somewhat healthy
- D. Healthy
- E. Very healthy

12. Which of the health problems affect you? (rate them in order of impact on your life from the most to the least)

- A. Cancer
- B. Diabetes
- C. Heart disease
- D. High blood pressure
- E. High cholesterol
- F. HIV/AIDS
- G. Mental health issues
- H. Overweight
- I. Sexually Transmitted Diseases
- J. Stroke

13. If you have high blood pressure do you check it regularly? (at least weekly)

- A. Yes
- B. No

14. If you have diabetes do you check your blood sugar regularly? (at least bi-weekly)

- A. Yes

B. No

15. Which of the following describes your weight?

A. Overweight

B. Underweight

C. Appropriate

16. Do you think you use or participate in any of the following in excess?

A. Alcohol

B. Gambling

C. Tobacco

D. Prescription drugs

E. Recreational drugs

F. Unsafe driving

G. Food

H. None of the above

17. How well do you rate your sleep?

A. I sleep well and feel refreshed in the morning

B. I sleep but feel it is not sufficient rest

C. I do not sleep well

18. How do you rate your mental health?

A. Balanced

- B. Stressed
- C. Overwhelmed
- D. Depressed

19. If you have children (under age 12) what do you consider to be their greatest health issues?

- A. Poor eating habits
- B. Minimal or absence of exercise
- C. No safe place to play outside
- D. Unable to access medical care
- E. Unable to access dental care
- F. School or behavioral issues
- G. I do not have any concerns
- H. This does not apply to me

20. Do you have a support system with whom you can talk and share?

- A. Yes
- B. No

Health Status/Medical Home Questionnaire

Could I please get your zip code? _____ (5 digits)

1. In general, how would you describe your own health? Would you say it is excellent, very good, good, only fair, or poor?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Only fair
- 5 Poor
- 6 Refused

2. In the last 2 years, have you (ask each question separately and record answer from a, b, c, below)?

- a. visited a doctor or medical clinic for any reason, including check-ups
- b. visited the emergency room
- c. been admitted to the hospital [INTERVIEWER NOTE: Do not include outpatient care]

	Dr/Medical Clinic	Emergency Room	Admitted to hospital
Yes			
No			
Refused			

3. Where do you USUALLY go when you are sick OR need health care? (INTERVIEWER NOTE: If respondent says HMO, ask where visit occurred.) (INTERVIEWER NOTE: If respondent interrupts with answer, read only responses 1-3)

- 1 Doctor's office or private clinic
- 2 Community health center or other public clinic
- 3 Hospital outpatient department
- 4 Hospital emergency room
- 5 Some other place(Specify) _____
- 6 No regular place of care
- 7 Refused

4. Do you have a regular doctor you usually go to when you are sick or need health care?

- 1 Yes
- 2 No
- 3 Has more than one regular doctor (**DO NOT READ**)
- 4 Refused

5. When you think about your health care in general, how often do you receive the health care YOU need WHEN you need it? Would you say always, often, sometimes, rarely or never?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely
- 5 Never
- 6 Refused

6. Thinking about all of the experiences you have had with health care visits in the last two years, have you ever felt that the doctor or medical staff you saw treated you unfairly or with disrespect because of **(INSERT)**?

- a. Your Ability to pay or type of insurance
- b. How well you speak English
- c. Your race or ethnic background

	Your Ability to pay or type of insurance	How well you speak English	Your race or ethnic background
Yes			
No			
Don't Know			
Refused			

7. The last time you were sick or needed medical attention in the past 2 years, how quickly could you get an appointment to see a doctor or health professional? Did you get an appointment?

- 1 On the same day
- 2 The next day
- 3 In 2 to 3 days
- 4 In 4 to 5 days
- 5 In 6 to 7 days
- 6 After more than a week
- 7 Never able to get an appointment **(DO NOT READ)**

8 Not sick nor needed medical attention in past 2 years **(DO NOT READ)**

9 Went to ER/Urgent care(no appointment needed) **(DO NOT READ)**

10 Refused **(DO NOT READ)**

8. Do you feel comfortable asking your doctor questions?

1 Yes

2 No

3 No regular doctor/place of care **(DO NOT READ)**

9. In the last 12 months, was there any time when you **(ask each question separately and record answer from a, b, c, d below)?**

a. did NOT fill a prescription for medicine because of cost?

Yes	
No	
Refused	

b. SKIPPED a medical test, treatment or follow-up recommended by a doctor because of cost?

Yes	
No	
Refused	

- a. Diabetes or sugar diabetes
- b. High blood pressure

Remember, in the past five years

- c. Asthma, bronchitis, emphysema, or other lung conditions
- d. Heart disease, heart failure or heart attack

	Diabetes	High Blood Pressure	Asthma/Lung Condition	Heart Disease
Yes				
No				
Don't Know				
Refused				

12. Now I would like to ask you about any health insurance you CURRENTLY have that helps pay for the cost of health care. I'm going to read a list of a few types of health insurance, and I'd like you to tell me which of these you have, if any. First, are you now PERSONALLY covered by **(READ a, b, c, d below separately)?**

- a. private health insurance offered through an employer or union? [IF ANSWERS "NO": This could be insurance through a current job, a former job, your job or someone else's job.]
- b. a private health insurance plan that you bought yourself
- c. Medi-cal, or some other type of state medical assistance for low-income people
- d. Medicare, the government program that pays health care bills for people over 65 and for disabled.

[IF RESPONDENT NOT SURE WHICH INSURANCE IS INCLUDED: Please think about insurance plans that cover the costs of doctor and hospital bills IN GENERAL, and NOT those that cover ONLY dental or eye care or the costs of

caring for specific diseases.]

[IF RESPONDENTS TRY TO TELL TYPE THEY HAVE INSTEAD OF GOING THROUGH THE LIST:
I'm sorry but I have to ask about each type of insurance for the survey. Just tell me 'no' if you don't have this type.]

If the answer to a, b, c, d, above is NO, then ask,

Does this mean you personally have NO health insurance now that would cover your doctor or hospital bills?

- 1 I do NOT have health insurance
- 2 I HAVE some kind of health insurance
- 3 Don't know
4. Refused

13. The last time you were sick or needed medical attention in the past 2 years, how quickly could you get an appointment to see a doctor or health professional? Did you get an appointment?

- 1 On the same day
- 2 The next day
- 3 In 2 to 3 days
- 4 In 4 to 5 days
- 5 In 6 to 7 days
- 6 After more than a week
- 7 Never able to get an appointment **(DO NOT READ)**
- 8 Not sick nor needed medical attention in past 2 years **(DO NOT READ)**

9 Went to ER/Urgent care where an appointment was not needed **(DO NOT READ)**

10 Refused **(DO NOT READ)**

14. Do you feel comfortable asking your doctor questions?

1 Yes

2 No

3 No regular doctor/place of care **(DO NOT READ)**

15. In the last 12 months, was there any time when you **(ask each question separately and record answer from a, b, c, d below)**?

a. did NOT fill a prescription for medicine because of cost?

Yes	
No	
Refused	

b. SKIPPED a medical test, treatment or follow-up recommended by a doctor

because of cost?

Yes	
No	
Refused	

c. had a medical problem but DID NOT go to a doctor or clinic because of cost?

Yes	
No	
Refused	

d. did not see a specialist when you or your doctor thought you needed one because of cost?

Yes	
No	
Refused	

DEMOGRAPHICS

D1. Are you married, living as married, or single?

- 1 Single
- 2 Married/Living as Married
- 3 Refused

D2. Would you mind telling me your age?(Fill in answer to right or circle a choice below)___

- 1. 18-44
- 2. 45-64
- 3. 65+

D3. Are you employed full-time, part-time, are you retired, or are you not employed for pay? **(If answer is self employed ask: Is this full or part time?) (IF NECESSARY: Full time is 35 hours a week or more)**

- | | | |
|---|----------------------|----------------------------------|
| 1 | Employed full-time | 5. Disabled (DO NOT READ) |
| 2 | Employed part-time | 6. Student (DO NOT READ) |
| 3 | Retired | 7. Other (DO NOT READ) |
| 4 | Not employed for pay | 8. Refused |

D4. What is the last grade or class that you completed in school?

- 1 Less than high school (grades 1-11, grade 12 but no diploma)
- 2 High school graduate or equivalent (e.g. GED)
- 3 Some college but no degree (incl. 2 year occupational or vocational programs)
- 4 College graduate (e.g. BA, AB, BS)
- 5 Postgraduate (e.g. MA, MS, MEng, Med, MSW, MBA, MD, DDs, PhD, JD, LLB, DVM)
- 6 Refused

D5. What is your race? Are you white, Latino, black or African American, Asian, American Indian, Native Hawaiian or other Pacific Islander? You may select more than one race **[ACCEPT MULTIPLE RESPONSES]**

1. White
2. Latino
3. African American/Black
4. Asian

- 5. American Indian or Alaska Native
- 6. Native Hawaiian or other Pacific Islander
- 7. Other (Specify)

D6. Last year, in 2008, was your total household income from all sources under \$40,000 or over \$40,000?

- 1. Under \$40,000
- 2. \$40,000 or more
- 3. Don't know
- 4. Refused.

D7. How many people live in your household, including yourself?

- 1. 3 people
- 2. 4 people
- 3. 5 people
- 4. 6 people
- 5. more than 7 people

FINAL QUESTIONS (perception)

1. When you think of a Hospital in your area that serves the poor and vulnerable, what organization comes to mind? **[Interviewer: Only write down the name of the first Hospital or Health care organization mentioned.]**

_____ (Name of Hospital)

2. When you think of a health care organization that offers community outreach programs (ie. health education, physical fitness, screenings, health fairs, etc) what organization comes to mind?

_____ (Name of Health Care Organization)

APPENDIX C – GROUPS INVOLVED IN INTERVIEWS/SURVEYS/FOCUS GROUPS

Location	Group	Number	Data Collection Instrument
California State University, Northridge	Members of the Faculty	10	Focus Group
Guadalupe Community Center	Current Clients	11	Focus Group
Church on the Way	Members of the Congregation	167	Written Survey
Church on the Way	Members of the Congregation	179	Community Forum/Survey
California State University, Northridge	Current Students	94	Written Survey/ Community Forum
Tarzana Treatment Center, Inc.	Current Patients/Clients	7	Focus Group
Area Elementary Schools	Parents and Family Members	57	Written Survey
Interviews With Individuals	Community Stakeholders and Leaders	23	Key Informant Interviews



Providence Tarzana Medical Center Community Benefit and Implementation Plan



Providence Tarzana Medical Center Community Benefit and Implementation Plan

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Executive Summary

In December 2013, Providence Tarzana Medical Center (PTMC) completed a comprehensive community health needs assessment of its service area. This assessment process was initiated back in November, 2012 and included a review of both primary and secondary data. Key informant interviews and focus groups were conducted along with surveys distributed to community stakeholders and residents. In addition, several community forums were conducted at faith-based institutions and schools in which surveys were done using an electronic automatic response system. Secondary data included information collected from the L.A. County Department of Public Health, Truven Analytics, U.S. Bureau of the Census, State of California, Department of Public Health, Local Police and Sheriff Crime Statistics, and Providence Tarzana Medical Center CAMIS.

The area studied for the needs assessment included over 642,000 residents living in the central and western portions of the San Fernando Valley. Eleven communities were included in the assessment area.

While an extensive list of needs and issues were identified from the assessment, a prioritization process was developed that involved local community leaders to help identify the top issues. The priority needs/issues include:

- Access to affordable mental health services.
- Diabetes and hypertension screening, management and prevention programs.
- Access to affordable primary and specialty care.
- Affordable and expanded services for a growing senior population.
- Alcohol and drug abuse treatment and prevention programs.

Overview of the Organization

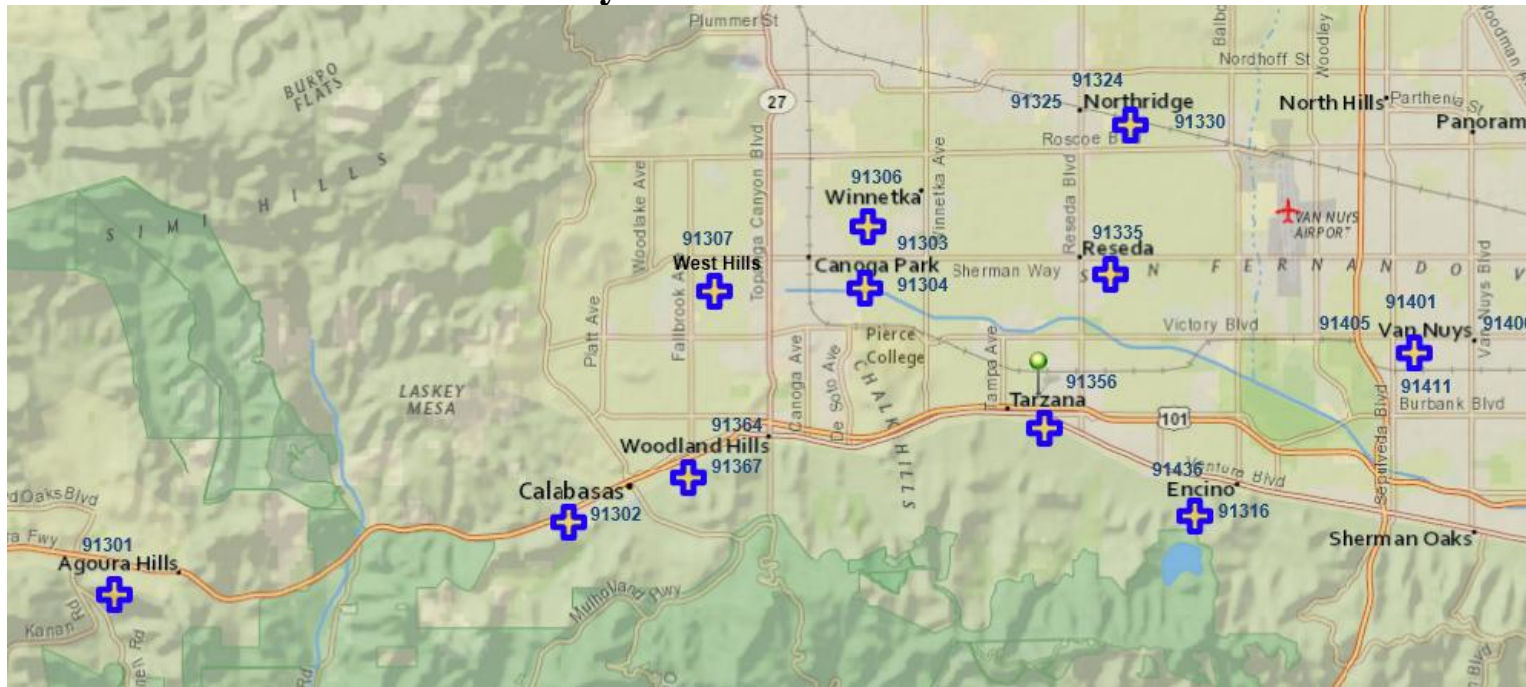
Providence Tarzana Medical Center (PTMC) was founded in 1973 and has been serving a rapidly growing San Fernando Valley community since it opened. The 249-bed hospital is known in the area as a leading health care provider for quality care, delivering babies, providing emergency life-saving care, and performing surgeries and other procedures to improve the health of the community. In 2008, the hospital was purchased by Providence Health and Services and converted to a non-profit organization, adding outreach programs to care for the under-served in our community. Providence Health and Services is a non-profit integrated health care system which operates six hospitals, post-acute care, outpatient services, a medical foundation, skilled nursing, and sub-acute care services to residents of Los Angeles County. The organization was founded by the Sisters of Providence who have been serving in the western area of the United States since the mid 1800s and serving the San Fernando Valley since 1943.

Definition of the Community

The community defined for the Providence Tarzana Medical Center Community Needs Assessment included nineteen zip codes and eleven communities. There are 642,746 persons who reside in the area and include both wealthy communities and areas with high levels of poverty and need. The communities studied for the community needs assessment included:

- Agoura Hills
- Calabasas
- Canoga Park
- Encino
- Northridge
- Reseda
- Tarzana
- Van Nuys
- West Hills
- Winnetka
- Woodland Hills

Providence Tarzana Medical Center Community Health Needs Assessment Service Area



Key Findings From CHNA

Based on a review of both primary and secondary data, this section summarizes some of the key information on the PTMC service area studied for the community needs assessment.

- Males make up 49.61% and females make up 50.38% of the population.
- Out of the total population, 45.68% are White Non-Hispanic, 4.10% Black Non-Hispanic, 10.59% Asian Non-Hispanic, 36.39% Hispanic, and 3.24% are other races.
- Of the total population in the area, 62.31% are native born and 37.69% are foreign born.
- Within the communities the population breakdown by age shows 19.74% are between the ages of 0-14, 13.34% are between the ages of 15-24, 29.49% are between the ages of 25-44, 25.64% are between the ages of 45-64, 10.05% are between the ages of 65-84, 1.72% is 85 or above.
- There are a total number of 217,861 occupied housing units in the area and 54.0% are owned and 46.0% are rented.
- The area has 46.8% of residents (over 5 years of age) who only speak English, 53.2% speak a language other than English, and 23.3% don't speak English well.
- The educational attainment of the population (25 years and above) living in the area shows that 9.74% have an education less than the 9th grade, 7.24% have some high education, 20.10% have a high school degree, 20.55% have some college experience, 7.22% have an associate's degree, 22.65% have a bachelor's degree, and 12.44% have a graduate's or professional degree.
- There were 9,200 births reported from the area in 2012. Reseda had the largest percentage for births from the area at 14.2%.
- The communities included in this study have 10.7% of the households earning annual incomes below \$15,000 and 27.4% of households earning annual incomes above \$100,000.
- Approximately 19.3% of the population residing in the communities served by PTMC are uninsured. Portions of Van Nuys had the largest percentage of those uninsured at 28.2%.
- An estimated 24.3% of adults (18+) who reside in the area reported not having a regular source of medical care.
- Adults (18+) who reported fair/poor health status in the area was estimated at 19.1%.
- In the area, 15.8% of adults (18+) reported that they could not afford to see a doctor.
- Dental care access continues to be an issue in the area with 7.6% of children (3-17 yrs) unable to afford dental care and 30.5% of adults (18+) unable to afford dental services.
- Some portions of the service area had a large percentage (25%+) of children living in poverty including Van Nuys (28.1%) and Canoga Park (25.0%).

- Sections of the service area that had the highest percentage of seniors (65+) living in poverty included Northridge (40.0%) and Van Nuys (21.4%).
- Within the PTMC service area, approximately 10.4% of the population who are 18 years or above and below 300% of the Federal Poverty Level are homeless or live in transitional housing.
- Zip codes in the PTMC service area with the highest Community Needs Index score include 91303 – Canoga Park (4.6), 91401 – Van Nuys (4.6), 91405 – Van Nuys (4.6), 91406 – Van Nuys (4.6) and 91411 – Van Nuys (4.6).
- The major diseases/illnesses present within the communities served by PTMC include:
 - Hypertension (21.2%)
 - Low Back Pain (20.3%)
 - Arthritis (15.2%)
 - Sinusitis (8.9%)
 - Asthma (8.8%)
 - Depression and Anxiety (8.6%)
 - Heart Disease (8.4%)
 - Diabetes (6.7%)
- The leading causes of death in the communities targeted for the community needs assessment include:
 - Heart disease (29.7%)
 - Cancer (24.4%)
 - Other Causes (14.7%)
 - Stroke/CVA (5.3%)
 - Alzheimer’s Disease (5.3%)
 - Chronic Lower Respiratory Disease (5.1%)
- Approximately 58.3% of adults (18+) are obese or overweight in the area targeted for the PTMC community needs assessment.
- Only 28.4% of children (age 6-17 yrs) in the area participate in at least one hour of physical activity 7 days per week.
- Estimates are that 44.2% of children (0-17 yrs) in the targeted area eat fast food at least once per week.
- Data shows that approximately 40.9% of adults (18+) in the area eat fast food at least once per week.
- Only 17.9% of adults (18+) living in the area eat at least five or more servings of fresh fruits and vegetables per day.
- Crime statistics collected from the Los Angeles Police Department for communities targeted for this study showed that violent crime dropped by approximately 8% from 2012 to 2013 and property/nonviolent crime dropped by 5.2% for this same period.
- Of the three Congressional Districts that comprise the area of study for this needs assessment, Districts 30 and 33 had over 15% of the population over one year of age having lived in a different location compared to one year prior.

Community Needs

Following are the major needs and issues identified through the collection of primary and secondary data including surveys and interviews with community stakeholders and residents.

- Access to affordable primary and specialty care
- Access to affordable dental care
- Access to affordable mental health services
- Obesity prevention
- Safe neighborhoods/violence reduction
- Accessible physical activity programs
- Nutrition education and affordable healthy food options
- Affordable health insurance for adults
- Community case management and resource referral
- Heart disease screening and prevention
- Cancer screening and prevention
- Diabetes prevention and management
- Hypertension prevention and management
- Asthma prevention and management
- Affordable housing and transitional housing
- Affordable and expanded services for a growing senior population
- Free and low cost health education programs
- Culturally and language appropriate health services
- Alcohol and drug abuse treatment and prevention programs
- Sexually Transmitted Disease prevention
- Stress management programs
- Caregiver resources and support
- Free/low cost health screening services (e.g. mammograms, colonoscopies, etc.)
- Smoking cessation programs
- Parenting resources for new parents and grandparents raising grandchildren
- Coordination of existing programs and services
- Teen pregnancy prevention/education
- Issues of poverty
- Expanded primary care capacity
- Dementia/Alzheimer's screening and education

Status of 2013 Community Benefit Strategies and Metrics

Providence Tarzana Medical Center works collaboratively with other organizations and community stakeholders to address the unmet health needs in the area. The Medical Center has identified specific multi-year community benefit strategies to direct its resources and the following table provides an update on progress made over the past year in meeting them.

Community Benefit Strategy	Measurable Metrics	Status Update
<p>Improve access to health and mental health services and coverage to those who are uninsured or underinsured in the community.</p>	<ul style="list-style-type: none"> -Increase the number of uninsured patients linked to medical homes and insurance. -Expand access to counseling services. -Expand specialty care network in the Access to Care Program. 	<ul style="list-style-type: none"> -In 2013 there were 4,596 persons assisted in getting linked with a medical provider. -The Latino Health Promoter Program assisted 47 persons in getting enrolled in insurance coverage. -The Latino Health Promoter Program assisted 1,414 persons in getting linked with mental health resources in the community. -Added five new specialists to the Providence Access to Care referral network.
<p>Expand number of education topics and classes in the community to assist people in changing behaviors and living healthier lifestyles.</p>	<ul style="list-style-type: none"> -Increase health education topics and class locations. -Complete training of outreach staff in the new insurance options with the ACA. -Train more Senior Peer Counselors. -Increase internship opportunities. 	<ul style="list-style-type: none"> -Added two new school sites to provide health education workshops through the parent centers. -Eleven staff completed training for Covered California. -Completed training with 13 new Senior Peer Counselors. -Internship opportunities provided to 41 nursing, health administration and allied health students.
<p>Improve disease management outreach efforts especially targeted towards diabetes, hypertension, and obesity.</p>	<ul style="list-style-type: none"> -Increase community based support groups. -Increase diabetes and hypertension outreach efforts. 	<ul style="list-style-type: none"> -Added a new church site to provide a diabetes support group. -Provided 4,725 glucose screenings in the community. -Latino Health Promoters provided blood pressure screenings to 738 persons.

Community Benefit Strategy	Measurable Metrics	Status Update
<p>Expand the number of disease prevention and health promotion programs/activities in the community.</p>	<ul style="list-style-type: none"> -Partner with Providence Medical Institute/Facey to expand the number served at health fairs and screenings. -Expand catchment area and resources provided to Tattoo Removal clients. -Expand outreach to at risk seniors needing supportive services. -Develop partnerships to promote healthy eating in the community. -Improve activity and better nutrition among at risk youth and their families. 	<ul style="list-style-type: none"> -Partnered with Facey to provide a community health fair in October in which over 500 people participated. -Expanded Tattoo Removal Program catchment area to all of L.A. County. -Tattoo Removal staff member completed Gang Intervention Specialist Training. -Received 385 new client intakes in the Volunteers for Seniors Program. -Received NEOP grant to work with 18 churches in the area on better nutrition. -Added two new schools to the School Nurse Outreach Program, serving 410 additional students. -Supported a Physical Education Specialist at three elementary schools serving low income families.

Priority Needs

Based on a review of the primary and secondary data collected as part of the community needs assessment process, a group of community stakeholders (both within and outside the organization) were invited to review these needs to help the medical center identify the priority issues. Although Providence Tarzana Medical Center is not able to address all the needs identified in this assessment process, the organization is focused on those needs/issues where it can bring its expertise and resources to make the best impact on serving the community. PTMC partners with other organizations in the community and provides financial and in-kind resources to address community needs that are not included on the list of priorities.

The key needs/issues identified through the assessment and prioritization process include the following (listed in priority order):

- Affordable and accessible mental health services.
- Diabetes and hypertension screening, management and prevention programs.
- Access to affordable primary and specialty care.
- Affordable and expanded services for a growing senior population
- Alcohol and drug abuse treatment and prevention programs

The table on the next page identifies the key strategies and measurable metrics that will be targeted to address these needs/issues within the PTMC community.

**Providence Tarzana Medical Center
Community Benefit 2014 Implementation Strategies and Metrics**

Priority Needs	Implementation Strategy	Measurable Metrics
Affordable and accessible mental health services.	<ul style="list-style-type: none"> -Continue to focus on the mental health outreach project with Tarzana Treatment Centers. - Work with the South Bay and Valley Medical Centers to implement a project to reduce the utilization of the E.D. by patients with psychiatric issues. 	<ul style="list-style-type: none"> -Link 2,250 individuals with mental health resources and education over the next 12 months. -Pilot project with 15 high E.D. utilization patients from PTMC to provide targeted mental health interventions over the next twelve months.
Diabetes and hypertension screening, management and prevention programs	<ul style="list-style-type: none"> -Implement community based support groups and disease prevention classes at two new locations within the PTMC service area. -Implement the Nutrition Education and Obesity Project in partnership with the Valley Care Community Consortium and local faith communities. 	<ul style="list-style-type: none"> -Have a minimum of 100 people participating in the support groups and classes within 12 months from implementation. -Implement NEOP at four churches within the PTMC service area over the next twelve months.
Access to affordable primary and specialty care.	<ul style="list-style-type: none"> -Implement the Providence Mobile Chronic Disease Clinic. -Work with area FQHC and other clinics to provide primary care medical homes to uninsured patients in the community. -Link uninsured in the community with expanded Medi-Cal and Covered California coverage. 	<ul style="list-style-type: none"> -Purchase mobile vehicle and hire mobile outreach clinic staff within the first six months. -Provide 250 clinic visits in the first twelve months the mobile unit is treating patients within in the PTMC service area. - Link four hundred uninsured patients utilizing the PTMC E.D. with primary medical homes and/or insurance coverage over the next twelve months.
Affordable and expanded services for a growing senior population	<ul style="list-style-type: none"> -Increase the number of volunteers in the Senior Peer Counseling and Volunteers for Seniors Program. 	<ul style="list-style-type: none"> - In the next twelve months add ten new volunteers to the Volunteers for Seniors Program. -In the next twelve months recruit and train eight new volunteers to the Senior Peer Counseling Program.

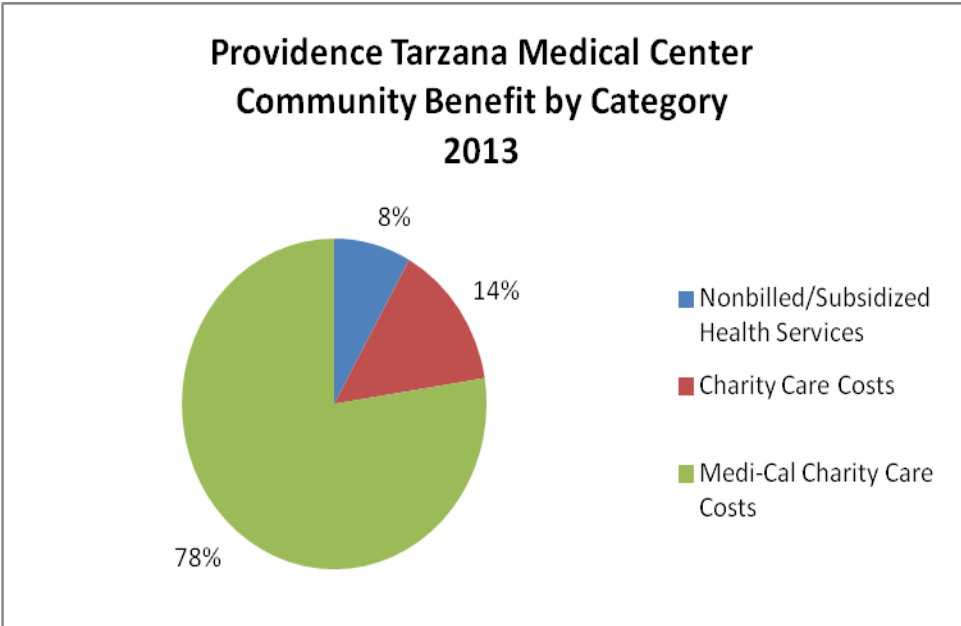
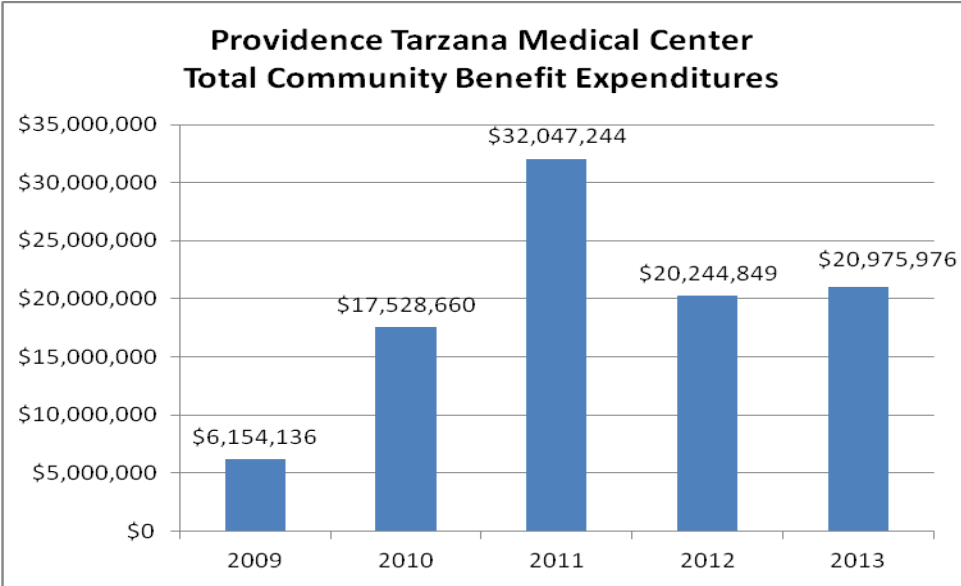
Priority Needs	Implementation Strategy	Measurable Metrics
Alcohol and drug abuse treatment and prevention programs	-Develop partnership with UCLA around alcohol and drug abuse prevention outreach programs.	-Complete grant proposal with UCLA on alcohol and chemical dependency outreach. -Conduct training sessions with Health Promoter staff and volunteers by the end of 2014 around drug and alcohol abuse issues.

Inventory and Economic Value of Community Benefit Programs/Services for 2013

The table on the following pages provides an accounting of all the community benefit programs, activities and services provided by Providence Tarzana Medical Center in 2013. Combined the facility provided unsponsored community benefits totaling over \$20.9 million in 2013 which served 23,642 people. As the graph shows on the following page, the dollars expended on community benefit by the Medical Center have represented a significant contribution over the last five years. The focus of these community benefit programs includes services provided for the general community such as health screenings, educational lectures, support groups, information/referral, and health fairs. Services are also targeted to the poor and vulnerable populations including the Senior Outreach Program, Mary Potter Program for Human Dignity (charity care), Latino Health Promoter Program, Faith Community Health Partnership Program and School Nurse Outreach Program. The programs serve all ages within the community from children to seniors.

Through these different programs, Providence Tarzana Medical Center seeks feedback from those being served (i.e. client satisfaction surveys, customer questionnaires, interviews, etc.) to ensure that we are addressing the health care needs of importance to the community. This feedback from clients is used to help us improve the programs and services that we offer the community. In addition, the impact that these programs are making on the populations being served is also monitored to ensure that the organization's outreach efforts are having a positive impact on the health of our community. The complete listing of all of the programs and services provided to the community by the Medical Center in 2013 is included on the following pages.

A breakdown of the community benefit dollars provided by Providence Tarzana Medical Center in 2013 shows that 78% was from the unpaid costs of Medi-Cal, 14% from the unpaid costs of charity care, and 8% from non-billed/free and subsidized health programs.



**Providence Tarzana Medical Center
Community Benefit Program and Services
For period from 1/1/2013 through 12/31/2013**

Community Benefit Activity/Program	Type of Benefit	# Served	Economic Value	Calculation of the Economic Value
Charity Care Cost	Medical Care Services	2,215	\$3,005,024	Unpaid costs of providing care based on a ratio of costs to charges calculation
Medi-Cal/Medicaid Charity Cost	Medical Care Services	13,266	16,256,125	Unpaid costs of providing care based on a ratio of costs to charges calculation
Center for Community Health Improvement	Other Benefits for the Broader Community	12	122,107	Salary and operating expenses
Faith Community Health Partnership	Other Benefits for the Broader Community	3,869	132,925	Salary and other operating expenses
Latino Health Promoter Program	Other Benefits for the Broader Community	2,508	78,631	Salary and operating expenses
Mission Collection for the Poor	Other Benefits for the Broader Community	25	571	Salary cost of staff
Participation in Holiday Gift and Food Collection Program for Low Income Families	Other Quantifiable Benefits	4	61	
Clinical Education Preceptorships and Mentoring of Nursing and Allied Health Students	Other Quantifiable Benefits	525	1,076,850	Salary cost of staff
School Nurse Outreach Program	Other Benefits for the Broader Community	867	62,505	Salary and operating expenses
Senior Outreach Program	Other Benefits for the Broader Community	192	78,056	Salary and operating expenses
Support of Community Organizations and Fundraisers	Other Quantifiable Benefits	30	33,270	Monetary donation
Health Resource Center	Other Benefits for the Broader Community	121	43,403	Salary and operating expenses

Community Benefit Activity/Program	Type of Benefit	# Served	Economic Value	Calculation of the Economic Value
Mother Joseph Fund to Support Community Benefit Activities	Other Benefits for the Broader Community	8	86,448	Monetary donation
Total PTMC Community Benefit		23,642	\$20,975,976	
Unpaid Costs of Medicare			\$26,891,521	Unpaid costs of providing care based on a ratio of costs to charges calculation
Total PTMC Community Benefit with Medicare			\$47,867,497	